

DAFTAR PUSTAKA

- Akob, M. (2016). Influence Workload, Work Ethic and Job Satisfaction toward Teacher's Performance (Study of Islamic-based School in Makasar-Indonesia). *Global Advanced Research Journals of Management and Business Studies*, 5(7), 172–177.
- Al-Otaibi, R. G. A.-H. (2020). The Impact of Work-Life Quality on Staff Performance at Dawadami Public Hospital, Saudi Arabia. *Journal of Human Resource and Sustainability Studies*, 08(02), 107–130. <https://doi.org/10.4236/jhrss.2020.82007>
- Amin, M., Setyonugroho, W., & Hidayah, N. (2021). Implementasi Rekam Medik Elektronik: Sebuah Studi Kualitatif. *Jurnal Teknik Informatika Dan Sistem Informasi*, 8(1), 430–442.
- Andrea, B., Gabriella, H. C., & Tímea, J. (2016). Y and Z generations at workplaces. *Journal of Competitiveness*, 8(3), 90–106. <https://doi.org/10.7441/joc.2016.03.06>
- Asres, G. D. (2023). Workload Indicators of Staffing Need (WISN) Method for Midwives Planning and Estimation at Asrade Zewude Memorial Primary Hospital, North west Ethiopia. *Discover Health Systems*, 2(1), 1. <https://doi.org/10.1007/s44250-022-00013-7>
- Bonfim, D., Mafra, A. C. C. N., da Costa Palacio, D., & Rewa, T. (2022). Assessment of staffing needs for registered nurses and licensed practical nurses at primary care units in Brazil using Workload Indicators of Staffing Need (WISN) method. *Human Resources for Health*, 19. <https://doi.org/10.1186/s12960-021-00674-0>
- Boxall, P., Purcell, J., & Wright, P. (2007). *The Oxford Handbook on Human Resource Management*. Oxford University Press.
- Budiasa, I. K. (2021). *Beban Kerja dan Kinerja Sumber Daya Manusia* (Cetakan Pertama). Pena Persada.
- Dessler, G. (2014). *Manajemen Sumber Daya Manusia* (1st ed.). PT. Indeks.
- Doosty, F., Maleki, M. R., & Yarmohammadian, M. H. (2019). An investigation on workload indicator of staffing need: A scoping review. *Journal of Education and Health Promotion*, 8, 22. https://doi.org/10.4103/jehp.jehp_220_18
- Ekawarna. (2018). *Manajemen Konflik dan Stres*. PT. Bumi Aksara.
- Fahmy, A., Mualifatul, B., & Amrullah, H. (2018). Analisis Beban Kerja dengan Metode Full Time Equivalent untuk Mengoptimalkan Kinerja pada Teknisi Maintenance RTG. *Proceeding 2nd Conference on Safety Engineering and Its Application*, 503–506.
- Febrina, T., Edward, Z., & Nasution, N. (2020). Hubungan Beban Kerja dengan Kinerja Perawat di Instalasi Rawat Inap Rumah Sakit Harapan Bunda Kota Batam. *Jurnal Kesehatan Saelmakers PERDANA*, 3(2).

- Gibson, J. I, Ivancevich, J. M., & Donelly, J. H. (2009). *Organisasi: Perilaku, Struktur, dan Proses* (5th ed.). Erlangga.
- Harini, S., Sudarijati, & Kartiwi, N. (2018). Workload, Work Environment and Employee Performance of Housekeeping. *International Journal of Latest Engineering and Management Research (IJLEMR)*, 03(10), 15–22.
- Herlina, E. (2022). Dampak Penggunaan Rekam Medis Elektronik terhadap Beban Kerja Perawat di Rumah Sakit Prikasih . *Journal of Management Nursing*, 253–260.
- Johari, J., Yean Tan, F., & Tjik Zulkarnain, Z. I. (2018). Autonomy, workload, work-life balance and job performance among teachers. *International Journal of Educational Management*, 32(1), 107–120. <https://doi.org/10.1108/IJEM-10-2016-0226>
- Kasmir. (2019). *Manajemen Sumber Daya Manusia*. Rajawali Pers.
- Komang Ditha Prastini, N., Donny Susanto, A., Ketut Sujana, I., & Studi Perekam dan Informasi Kesehatan, P. (2023). *The Analysis Of The Relationship Of Education Level, Working Time, And Work Experience On Knowledge Level, Attitude, And Behavior Of Medical Record Officers About Medical Record Security And Confidentiality At Tk Ii Udayana Hospital In Denpasar City* (Vol. 02, Issue 01). <https://jurnal.undhirabali.ac.id/index.php/jakasakti/index>
- Kurniawan, H., & Karmelia Shaura, R. (2022). Enrichment: Journal of Management Workload Analysis Using the Full Time Equivalent (FTE) Method to Optimizing Labor. In *Enrichment: Journal of Management* (Vol. 12, Issue 4).
- Larasati, S. (2018). *Manajemen Sumber Daya Manusia* (1st ed.). Deepublish.
- Mahawati, E., Yuniwati, I., Ferinia, R., Rahayu, P., Fani, T., Sari, A., Setijaningsih, R., Fitriyatunur, Q., Sesilia, A., Mayasari, I., Dewi, I., & Bahri, S. (2021). *Analisis Beban Kerja dan Produktivitas Kerja* (Cetakan 1). Yayasan Kita Menulis.
- Mangkunegara, A. (2015). *Sumber Daya Manusia Perusahaan* (Cetakan ke-12). Remaja Rosdakarya.
- Maria Ulfa, H., & Octaria, H. (2018). The Need of Human Resource in Medical Records Division at Ibnu Sina Pekanbaru Islamic Hospital Using WISN (Workload Indicator Staff Need) Approach. *Scientific Journal of PPI-UKM Social Sciences and Economics*, 5(1). <https://doi.org/10.27512/sjppi-ukm/ses/a30122018>
- Martha, E., & Kresno, S. (2016). *Metodologi Penelitian Kualitatif untuk Bidang Kesehatan* (Pertama). Rajawali Pers.
- Nursiti, D., & Aditya, P. (2020). Pengaruh Beban Kerja terhadap Kinerja pada Pegawai Dinas Ketenagakerjaan Kabupaten Langkat. *Jurnal Psychomutiara*, 3(1), 9–17.
- Peraturan Menteri Kesehatan Republik Indonesia Tentang Rekam Medis, Pub. L. No. Nomor 24 (2022).
- Priyanto, H. (2018). Pengaruh Kompetensi, Stres Kerja, dan Beban Kerja terhadap Kinerja. *Jurnal Riset Bisnis Dan Manajemen*, 2, 163–174.

- Sapriadi, & Lase, S. (2023). Hubungan Penggunaan Rekam Medis Elektronik Dengan Kepuasan Pengguna Rekam Medis Elektronik Di Unit Rawat Jalan Rumah Sakit Umum Mitra Medika Amplas Medan Tahun 2022. *Jurnal Kesehatan Dan Fisioterapi*, 3(1), 68–75.
- Saputri, , Pebrida, Hidayati, , Tetra, & Lestari, D. (2020). Pengaruh Job Insecurity Terhadap Stres Kerja, Kinerja dan Turnover Intention Karyawan. *Jurnal Bisnis Dan Manajemen*, 235–259. <https://doi.org/10.23960/jbm.v16i3.143>
- Sari, T., Astika, F., & Trisna, W. (2023). Hubungan Kompetensi Dan Beban Kerja Terhadap Kinerja Petugas Rekam Medis Di Rumah Sakit Se-Kota Pekanbaru Tahun 2023. *Management Studies and Entrepreneurship Journal*, 4(6), 9171–9178.
- Sasti, I., Budi, A., & Widiyanto, W. (2022). Perbandingan Beban Kerja Tenaga Rekam Medis Elektronik Dan Manual Di Rumah Sakit Tipe C. *Jurnal Riset Pengembangan Dan Pelayanan Kesehatan*, 1(2), 65–72.
- Senjaya, T. R., Yulianti, Y., Nurkhotimah, Y. A., Nuraeni, S., Hasani, G. A. R., Saepuloh, S., & Sopyan, A. F. (2022). analysis of workload on medical records assembling and quantitative analysis officers using the WISN method at RSAU dr. M. Salamun Bandung. *International Journal of Health Sciences*, 6(3), 1501–1510. <https://doi.org/10.53730/ijhs.v6n3.13133>
- Shabbir, B., & SMM, R. N. (2017). Impact of Workload and Job Complexity on Employee Job Performance with the Moderating Role of Social Support and Mediating Role of Job Stress: A Study of Travel agencies in Rawalpindi, Islamabad and AJK. *Journal of Accounting & Marketing*, 06(01). <https://doi.org/10.4172/2168-9601.1000214>
- Sharma, S. (2024). A Comparative Study on Workplace Stress, Happiness & Resilience among Generation X and Generation Z. *The International Journal of Indian Psychology*, 12(2). <https://doi.org/10.25215/1202.081>
- Simanjuntak, D., Mudrika, A., & Tarigan, A. (2021). Pengaruh Stres Kerja, Beban Kerja, Lingkungan Kerja terhadap Kinerja Karyawan PT. Jasa Marga (Persero) Tbk Cabang Belmera. *Jurnal Indonesia Sosial Teknologi*, 2(3), 353–365.
- Soemohadiwidjojo, A. (2015). *Panduan Praktis Menyusun KPI Key Performance Indicator* (Cekatan I). Raih Asa Sukses.
- Sugiyono. (2019). *Metode Penelitian Kuantitatif, Kualitatif Dan R & D*. Alfabeta.
- Utarini, A., & Dwiprahasto, I. (2022). *Metode Penelitian Prinsip dan Aplikasi untuk Manajemen Rumah Sakit* (A. Utarini, I. Dwiprahasto, A. Probandari, D. Pramono, Y. Mahendradhata, M. Julia, Sukirno, T. Lestari, Zulaela, P. Sebong, R. Padmawati, & R. Pinzon, Eds.; Pertama). Gadjah Mada University Press.
- Wahyuni, N., Gunawan, A., Ferdinant, P. F., & Fitriyanti, E. (2019). Perancangan Aplikasi Perhitungan Beban Kerja Karyawan pada PT XYZ. In *Journal Industrial Servicess* (Vol. 5, Issue 1).

- Wang, L., Huang, R., Shen, C., & Li, G. (2022). Hospital employee Performance evaluation Based on Knowledge Map. In *International Journal of Information Systems and Supply Chain Management* (Vol. 15, Issue 7). IGI Global. <https://doi.org/10.4018/IJISSCM.306251>
- Wardanis, D. (2018). Analisis Beban Kerja Tenaga Rekam Medis Rumah Sakit Bedah Surabaya Menggunakan Metode FTE. In *Jurnal Administrasi Kesehatan Indonesia* (Vol. 6).
- WHO. (2010). *WISN Workload Indicators of Staffing Need User's Manual*.
- Widodo, J., & Widiyawan. (2021). The Effect of Workload on Employee Performance At PT. Bank Rakyat Indonesia (Persero) Tbk. Tolitoli Branch Office . *Economy Deposit Journal (E-DJ)*, 3(2), 125–132.
- Wilson, J.R. & Corlett, N. (eds.) (2005) *Evaluation of Human Work: A Practical Ergonomics Methodology*. 3rd edn. Boca Raton, FL: CRC Press.
- Wundavalli, L., Kumar, P., & Dutta, S. (2019). Workload Indicators of Staffing Need as a tool to determine nurse staffing for a high volume academic Emergency Department: An observational study. *International Emergency Nursing*, 46, 100780. <https://doi.org/10.1016/j.ienj.2019.06.003>
- Yin, R. K. (2017). *Case Study Research Design and Methods* (6th ed.). SAGE.
- Yuniarsih, T., & Suwatno. (2016). *Manajemen Sumber Daya Manusia*. Alfabeta.