

**ANALYSIS OF ORGANIZATION PERFORMANCE USING EUROPEAN  
FOUNDATION FOR QUALITY MANAGEMENT (EFQM) MODEL IN  
PHARMACEUTICAL INDUSTRY: CASE STUDY AT PT. SWAYASA  
PRAKARSA YOGYAKARTA**

Research Proposal Submitted in Partial Fulfilment of the Requirements for the  
Degree of Master of Pharmacy (M.Pharm.)



Prepared by:

**FHAHIRA ALIFIYA**

22/501002/PFA/02238

POSTGRADUATE PROGRAM  
MASTER PROGRAM OF PHARMACEUTICAL MANAGEMENT  
FACULTY OF PHARMACY  
UNIVERSITAS GADJAH MADA  
YOGYAKARTA 2025

Thesis

ANALYSIS OF ORGANIZATION PERFORMANCE USING EUROPEAN  
FOUNDATION FOR QUALITY MANAGEMENT (EFQM) MODEL IN  
PHARMACEUTICAL INDUSTRY: CASE STUDY AT PT. SWAYASA  
PRAKARSA YOGYAKARTA

Prepared and Written by:

Fhahira Alifiya

22/501002/PFA/02238

Has been defended in front of Board of Examiners on 25<sup>th</sup> February 2025

Supervisor



Prof. Dr. apt. Chairun Wiedyaningsih,  
M.Kes., M.App.,Sc

Co-Supervisor



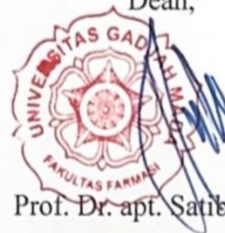
Dr. apt. Bondan Ardiningtyas, M.Sc

Acknowledge by:

Faculty of Pharmacy

Universitas Gadjah Mada

Dean,



Prof. Dr. apt. Satibi, M.Si

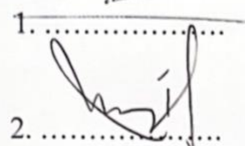
The Board of Examiners:

Chair: Dr. apt. Dwi Endarti, M.Sc.



Members:

1. Dr. Vo Quang Trung

1. ....  


2. Prof. Dr. apt. Chairun Wiedyaningsih, M.Kes.,  
M.App.,Sc

2. ....  


3. Dr. apt. Bondan Ardiningtyas, M.Sc

3. ....  
