

Daftar Pustaka

- Adinata, M. A., Putera, R. E., & Kusdarini, K. (2024). Penyelenggaraan Sistem Pemerintahan Berbasis Elektronik di Lingkungan Pemerintah Kota Batam. *Dialogue : Jurnal Ilmu Administrasi Publik*, 6(1), 704–716. <https://doi.org/10.14710/dialogue.v6i1.22071>
- Ajzen, I. (1991). The theory of planned behavior. *Organizational Behavior and Human Decision Processes*, 50(2), 179–211. [https://doi.org/10.1016/0749-5978\(91\)90020-T](https://doi.org/10.1016/0749-5978(91)90020-T)
- Aksenta, A., Irmawati, Ridwan, A., Hayati, N., Sepriano, Herlina, Silalahi, A. T., Pipin, S. J., Abdurrohim, L., Boari, Y., Mardiana, S., Sutoyo, M. N., Sumardi, Gani, I. P., & Ginting, T. W. (2023). *Literasi Digital: Pengetahuan & Transformasi Terkini Teknologi Digital Era Industri 4.0 dan 5.0*. PT. Sonpedia Publishing Indonesia.
- Al Khouri, A. M. (2011). An Innovative Approach for E-Government Transformation. *International Journal of Managing Value and Supply Chains*, 2(1), 22–43. <https://doi.org/10.5121/ijmvsc.2011.2102>
- Alkhwaldi, A. F., Alobidyeen, B., Abdulmuhsin, A. A., & Al-Okaily, M. (2023). Investigating the antecedents of HRIS adoption in public sector organizations: integration of UTAUT and TTF. *International Journal of Organizational Analysis*, 31(7), 3251–3274. <https://doi.org/10.1108/IJOA-04-2022-3228>
- Alraja, M. N., Hammami, S., Chikhi, B., & Fekir, S. (2016). The Influence of Effort and Performance Expectancy on Employees to Adopt E-government: Evidence from Oman. *International Review of Management and Marketing*, 6(4), 930–934.
- Azad, B., & Faraj, S. (2009). E-Government institutionalizing practices of a land registration mapping system. *Government Information Quarterly*, 26(1), 5–14. <https://doi.org/10.1016/j.giq.2008.08.005>
- Banaeianjahromi, N. (2018). The Role of Top Management Commitment in Enterprise Architecture Development in Governmental Organizations. *Complex Systems Informatics and Modeling Quarterly*, 2(17), 95–113. <https://doi.org/10.7250/csimq.2018-17.05>
- Batara, E., Nurmandi, A., Warsito, T., & Pribadi, U. (2017). Are government employees adopting local e-government transformation?: The need for having the right attitude, facilitating conditions and performance expectations. *Transforming Government: People, Process and Policy*, 11(4), 612–638. <https://doi.org/10.1108/TG-09-2017-0056>
- Bhaskar, P., Vinay, M., & Joshi, A. (2021). E-government adoption among employees: A systematic review-derived conceptual framework. In A. Pathak & S. Rana (Eds.), *Transforming Human Resource Functions With Automation* (pp. 20–43). IGI Global. <https://doi.org/10.4018/978-1-7998-4180-7.ch002>
- Chin, W. W. (1998). The partial least squares approach to Structural Equation Modeling. In G. A. Marcoulides (Ed.), *Modern methods for business research*. Lawrence Erlbaum Associates Publishers.

- Chun, S. A., Shulman, S., Sandoval, R., & Hovy, E. (2010). Government 2.0: Making connections between citizens, data and government. *Information Polity*, 15(1–2), 1–9. <https://doi.org/10.3233/IP-2010-0205>
- Cordella, A. (2013). E-government success: how to account for ICT, administrative rationalization, and institutional change. In J. R. Gil-Garcia (Ed.), *E-Government Success Factors and Measures: Concepts, Theories, Experiences, and Practical Recommendations* (pp. 40–51). IGI Global. <https://doi.org/10.4018/978-1-4666-4058-0.ch003>
- Creswell, J. W. (2014). *Research Design: Qualitative, Quantitative, and Mixed Methods Approaches* (4th ed.). Thousand Oaks, CA: SAGE.
- Dias, G. P. (2020). Determinants of e-government implementation at the local level: an empirical model. *Online Information Review*, 44(7), 1307–1326. <https://doi.org/10.1108/OIR-04-2020-0148>
- Djunaedi, A. (2003). Beberapa Pemikiran Penerapan E-Government dalam Pemerintah Daerah di Indonesia. In *Seminar Nasional E-Government dan Workshop Linux*. 30 Oktober 2002, FMIPA UGM, Yogyakarta.
- Ebrahim, Z., & Irani, Z. (2005). E-government adoption: Architecture and barriers. *Business Process Management Journal*, 11(5), 589–611. <https://doi.org/10.1108/14637150510619902>
- Elsafy, A., & Yehia, A. (2023). Digital Transformation Challenges for Government Sector. *Business and Management Studies*, 9(1), 11–29. <https://doi.org/10.11114/bms.v9i1.6160>
- Engström, E., Vartanova, I., Viberg Johansson, J., Persson, M., & Strimling, P. (2024). Comparing and Modeling the Use of Online Recommender Systems. *Computers in Human Behavior Reports*, 15, 1–16. <https://doi.org/10.1016/j.chbr.2024.100449>
- Farhan, A. (2023). Inovasi Pelayanan Publik pada Pemerintah Daerah di Indonesia. *Matra Pembaruan*, 7(3), 111–123. <https://doi.org/10.21787/mp.7.2.2023.111-123>
- Farias, P., García, A. C., & Zanabria, G. (2017). Understanding what has Worked: Trends and Lessons in Service Delivery. In P. Farias (Ed.), *Governments that Serve: Innovations that Improve Service Delivery to Citizens*. Inter-American Development Bank.
- Febriani, A. I., Hasanuddin, & Saeri, M. (2023). Tata Kelola Sistem Pemerintahan Berbasis Elektronik (SPBE) di Kabupaten Siak Tahun 2022. *Jurnal Pendidikan Dan Konseling*, 5(2), 580–588.
- Fountain, J. E. (2001). *Building the Virtual State: Information Technology and Institutional Change*. Brookings Institution Press. <https://doi.org/10.2307/4134407>
- Fountain, J. E. (2008). Bureaucratic reform and e-government in the United States: An institutional perspective. *Routledge Handbook of Internet Politics*, January 2007, 99–113. <https://doi.org/10.4324/9780203962541-9>
- Gauld, R. (2006). E-government: what is it, and will it transform government? *Policy Quarterly*, 2(2). <https://doi.org/10.26686/pq.v2i2.4193>
- Grigorescu, A. (2018). Public Services between the Citizen ' s Need and the Possibilities of the Administration. *HOLISTICA*, 9(2), 23–34.

- <https://doi.org/10.2478/hjbpa-2018-0010>
- Grönlund, Å., & Horan, T. A. (2005). Introducing e-Gov: History, Definitions, and Issues. *Communications of the Association for Information Systems*, 15(1), 713–729. <https://doi.org/10.17705/1CAIS.01539>
- Gupta, K. P., Bhaskar, P., & Singh, S. (2017). Prioritization of factors influencing employee adoption of e-government using the analytic hierarchy process. *Journal of Systems and Information Technology*, 19(1–2), 116–137. <https://doi.org/10.1108/JSIT-04-2017-0028>
- Guslidiawati, Nasrizal, & Rasuli. (2021). Pengaruh Dukungan Manajemen Puncak, Dukungan Legislatif, Sumber Daya Manusia (SDM) Terhadap Implementasi Sistem Informasi Perencanaan Pada Provinsi Riau dengan Ketersediaan Anggaran sebagai Variabel Intervening. *Jurnal Daya Saing*, 7(1), 28–43.
- Hair, J. F., Hult, G. T. M., & Ringle, C. M. (2017). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM)*. 2nd Edition, Sage Publications Inc., Thousand Oaks, CA.
- Hair, J. F., Hult, G. T. M., Ringle, C. M., Sarstedt, M., Danks, N. P., & Ray, S. (2021). *Partial Least Squares Structural Equation Modeling (PLS-SEM) Using R: A Workbook*. Springer Nature: https://doi.org/10.1007/978-3-030-80519-7_1
- Hair, J. F., Risher, J. J., Sarstedt, M., & Ringle, C. M. (2019). When to use and how to report the results of PLS-SEM. *European Business Review*, 31(1), 2–24. <https://doi.org/10.1108/EBR-11-2018-0203>
- Hasanah, D., Anggiani, S., & Usman, B. (2024). UTAUT Model Mediated by Government Information System to the Intention to Use of Indonesian Local Government. *ADPEBI International Journal of Business and Social Science*, 4(1), 15–32. <https://doi.org/10.54099/aijbs.v4i1.941>
- Hinings, B., Gegenhuber, T., & Greenwood, R. (2018). Digital innovation and transformation: An institutional perspective. *Information and Organization*, 28(1), 52–61. <https://doi.org/10.1016/j.infoandorg.2018.02.004>
- Huang, C. Y., & Kao, Y. S. (2015). UTAUT2 Based Predictions of Factors Influencing the Technology Acceptance of Phablets by DNP. *Mathematical Problems in Engineering*, 1–23. <https://doi.org/10.1155/2015/603747>
- Iong, K. Y., & Phillips, J. O. L. (2023). The transformation of government employees' behavioural intention towards the adoption of E-government services: An empirical study. *Social Sciences and Humanities Open*, 7(1). <https://doi.org/10.1016/j.ssaho.2023.100485>
- Jonathan, G. M. (2020). Digital Transformation in the Public Sector: Identifying Critical Success Factors. In M. Themistocleous & M. Papadaki (Eds.), *Information Systems. EMCIS 2019. Lecture Notes in Business Information Processing* (pp. 223–235). Springer, Cham. https://doi.org/10.1007/978-3-030-44322-1_17
- Karkin, N., Yavuz, N., Sevinc, E. B., & Golukcetin, E. (2018). The impact of ICTs-related innovation on public values in public sector: A meta-analysis. *Proceedings of the 19th Annual International Conference on Digital Government Research: Governance in the Data Age*, 1–9. <https://doi.org/10.1145/3209281.3209351>

- Kline, R. B. (2016). Principles and practice of structural equation modeling (4th ed.). In *Canadian Graduate Journal of Sociology and Criminology* (Vol. 1, Issue 1). New York, NY: The Guilford Press. <https://doi.org/10.15353/cgjssc-rcssc.v1i1.25>
- Kumajas, Y. N. (2021). The Effects of Human Resources Quality, Infrastructure, Leadership, and Communication on E-Government Implementation: A Case of Indonesia Local Government. *Budapest International Research and Critics Institute (BIRCI-Journal): Humanities and Social Sciences*, 4(1), 597–612. <https://doi.org/10.33258/birci.v4i1.1643>
- La Adu, arifin, Hartanto, R., & Fauziati, S. (2022). Hambatan-Hambatan Dalam Implemetasi Layanan Sistem Pemerintahan Berbasis Elektronik (SPBE) Pada Pemerintah Daerah. *JIKO (Jurnal Informatika Dan Komputer)*, 5(3), 215–223. <https://doi.org/10.33387/jiko.v5i3.5344>
- Lachowicz, M. J., Preacher, K. J., & Kelley, K. (2018). A Novel Measure of Effect Size for Mediation Analysis. *Psychological Methods*, 23(2), 244–261.
- Lee, S. M., Tan, X., & Trimi, S. (2005). Current practices of leading E-government countries. *Communications of the ACM*, 48(10), 99–104. <https://doi.org/10.1145/1089107.1089112>
- Li, J. C. F. (2020). Roles of individual perception in technology adoption at organization level: Behavioral model versus toe framework. *Journal of System and Management Sciences*, 10(3), 97–118. <https://doi.org/10.33168/JSMS.2020.0308>
- Mabinane, L. T. (2023). [Review] Redefining the Concept of e-Government Program. A Review of the Literature. *Qeios*, 1–10. <https://doi.org/10.32388/5ufzyr>
- Manjali, R. (2023). Mission-Oriented Innovation Policy: E-Government Development Trajectory in Indonesia's Bureaucratic Reform. *Jejaring Administrasi Publik*, 15(1), 36–46. <https://doi.org/10.20473/jap.v15i1.47139>
- Meiranto, W., Farlyagiza, F., Faisal, F., Nur Afri Yuyetta, E., & Puspitasari, E. (2024). The mediating role of behavioral intention on factors influencing user behavior in the E-government state financial application system at the Indonesian Ministry of Finance. *Cogent Business and Management*, 11(1), 1–17. <https://doi.org/10.1080/23311975.2024.2373341>
- Mergel, I., Edelmann, N., & Haug, N. (2019). Defining digital transformation: Results from expert interviews. *Government Information Quarterly*, 36(4), 101385. <https://doi.org/10.1016/j.giq.2019.06.002>
- Mustaf, A., Ibrahim, O., & Mohammed, F. (2020). E-government adoption: a systematic review in the context of developing nations. *International Journal of Innovation*, 8(1), 59–76. <https://doi.org/10.5585/iji.v8i1.16479>
- Nuravianty, R., Sensuse, D. I., Dzulfikar, F., Mantoro, T., Lestari, M., & Abdillah, R. (2019). The Readiness of Adopting E-Government: A Systematic Literature Review. *5th International Conference on Computing Engineering and Design, ICCED 2019*, 1–6. <https://doi.org/10.1109/ICCED46541.2019.9161097>
- Ogbeibu, S., Jabbour, C. J. C., Gaskin, J., Senadjki, A., & Hughes, M. (2021). Leveraging STARA Competencies and Green Creativity to Boost Green

- Leveraging STARA competencies and green creativity to boost green organisational innovative evidence: A praxis for sustainable development. *Business Strategy and the Environment*, 30(5), 2421–2440. <https://doi.org/10.1002/bse.2754>
- Ogola, C., & Nyang'au, A. (2021). Evaluation of Institutional Determinants of E-Government Adoption in the National Government Administrative Units in Kenya: A Case of Migori County. *International Journal of Research and Innovation in Social Science*, V(IV), 25–48. www.rsisinternational.org
- Omar, A., Weerakkody, V., & Millard, J. (2016). Digital-enabled service transformation in public sector: Institutionalization as a product of interplay between actors and structures during organisational change. In *Proceedings of the 9th International Conference on Theory and Practice of Electronic Governance*, March, 305–312. <https://doi.org/10.1145/2910019.2910080>
- Putra, D. S., Selo, & Fauziati, S. (2022). Evaluasi Domain Manajemen Spbe Pemerintah Kota Yogyakarta Berdasarkan Peraturan Menteri Pan-Rb Nomor 59 Tahun 2020. *JIKO (Jurnal Informatika Dan Komputer)*, 5(1), 54–61. <https://doi.org/10.33387/jiko.v5i1.4265>
- Putra, I. F. H., Tjahjono, H. K., & Rahayu, M. K. P. (2021). Kajian Komparatif Penggunaan Teknologi Dikalangan ASN Milenial dan Non Milenial di SKPD Dinas Pendidikan Pemerintah Kabupaten Bandung dengan Pendekatan UTAUT. *Journal of Business Management Education (JBME)*, 6(1), 15–27. <https://ejournal.upi.edu/index.php/JBME/article/view/33709>
- Rana, N. P., Dwivedi, Y. K., Luthra, S., Lal, B., & Alryalat, M. A. A. (2017). Advances in electronic government (e-Government) adoption research in SAARC countries. In A.K. Kar et al (Ed.), *IFIP International Federation for Information Processing 2017* (pp. 147–158). Springer International Publishing AG. https://doi.org/10.1007/978-3-319-68557-1_14
- Rogers, E. M. (1983). Diffusion of Innovations (3rd Edition). In *Achieving Cultural Change in Networked Libraries*. The Free Press, A Division of Macmillan Publishing Co., Inc. <https://doi.org/10.4324/9781315263434-16>
- Savi'ah, R. N., Nugraha, J. T., Kurniasih, Y., & Mali, M. G. (2024). Analysis Of Use Behavior In The Perspective Of The UTAUT In The Procurement Of Government Goods And Services At The Regional Secretariat Of Magelang City. *Jurnal Info Sains: Informatika Dan Sains*, 14(02), 118–132. <https://doi.org/10.54209/infosains.v14i02.4377>
- Scott, W. R. (2004). Institutional Theory: Contributing to a Theoretical Research Program. *Great Minds in Management: The Process of Theory Development*, 37(2), 460–484.
- Serrat, O. (2017). *Knowledge Solutions: Tools, Methods, and Approaches to Drive Organizational Performance*. Singapore: Springer. <https://doi.org/10.1007/978-981-10-0983-9>
- Shareef, M. A., Kumar, V., Kumar, U., & Dwivedi, Y. K. (2011). E-Government Adoption Model (GAM): Differing service maturity levels. *Government Information Quarterly*, 28(1), 17–35. <https://doi.org/10.1016/j.giq.2010.05.006>
- Shehzad, H. M. F., Ibrahim, R., Khaidzir, K. A. M., Alrefai, N., Chweya, R. K.,

- Zrekat, M. M. Y., & Hassan, O. H. A. (2022). A Literature Review of Technology Adoption theories and Acceptance models for novelty in Building Information Modeling. *Journal of Information Technology Management*, 83–113. <https://doi.org/10.22059/jitm.2022.84886>
- Soean, G., Pontoh, G. T., & Syamsuddin. (2023). Usage Effect of E-Government. *Journal Analysis Indonesian Business (IJBA)*, 3(3), 573–582.
- Terlizzi, A. (2021). The digitalization of the public sector: A systematic literature review. *Rivista Italiana Di Politiche Pubbliche*, 131(1), 5–38. <https://doi.org/10.1483/100372>
- Thi Uyen Nguyen, T., Van Nguyen, P., Thi Ngoc Huynh, H., Truong, G. Q., & Do, L. (2024). Unlocking e-government adoption: Exploring the role of perceived usefulness, ease of use, trust, and social media engagement in Vietnam. *Journal of Open Innovation: Technology, Market, and Complexity*, 10(2), 100291. <https://doi.org/10.1016/j.joitmc.2024.100291>
- Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User acceptance of information technology: Toward a unified view. *MIS Quarterly: Management Information Systems*, 27(3), 425–478. <https://doi.org/10.2307/30036540>
- Wairiuko, J. W., Nyonje, R., & Omulo, E. O. (2018). ICT Infrastructure and Adoption of E-government for Improved Service Delivery in Kajiado County, Kenya. *European Journal of Business and Management*, 10(30), 205–221.
- Warkentin, M., Gefen, D., Pavlou, P. A., & Rose, G. M. (2002). Encouraging Citizen Adoption of e-Government by Building Trust. *Electronic Markets*, 12(3), 157–162. <https://doi.org/10.1080/101967802320245929>
- Wicaksono, S. R. (2023). *Konsep Dasar E-Government*. Malang: Seribu Bintang.
- Yildiz, M. (2007). E-government research: Reviewing the literature, limitations, and ways forward. *Government Information Quarterly*, 24(3), 646–665. <https://doi.org/10.1016/j.giq.2007.01.002>
- Zheng, D., Chen, J., Huang, L., & Zhang, C. (2013). E-government adoption in public administration organizations: Integrating institutional theory perspective and resource-based view. *European Journal of Information Systems*, 22(2), 221–234. <https://doi.org/10.1057/ejis.2012.28>
- Zuiderwijk, A., Janssen, M., & Dwivedi, Y. K. (2015). Acceptance and use predictors of open data technologies: Drawing upon the unified theory of acceptance and use of technology. *Government Information Quarterly*, 32(4), 429–440. <https://doi.org/10.1016/j.giq.2015.09.005>