

DAFTAR PUSTAKA

1. Anonymous, *Pelatihan Statistical Process Control (SPC), Productivity Quality Management Consultant*, Jakarta, 2000.
2. Besterfield, Dale H, *Quality Control*, Prentice Hall International Inc., 4th, New Jersey, 1994.
3. Feigenbaum A. V., *Total Quality Control*, Ed.3. McGraw-Hill Book Company, New York, 1983.
4. Gasperzs, Vincent, *Penerapan Teknik-teknik Statistikal Dalam Manajemen Bisnis Total*, PT. Gramedia Pustaka Utama, Jakarta, 1998.
5. Grant, Eugene L., et al., *Pengendalian Mutu Statis*, terj. Ir.Hudaya Kandahjaya, M.Sc., jilid I, edisi VI. Erlangga, Jakarta, 1989.
6. Ibrahim, Buddy, *TQM (Total Quality Management): panduan untuk menghadapi persaingan global*, Djambatan, Jakarta, 1997.
7. Juran, J. M., *Quality Control Hand Book*, Ed.3, New York, Mc. Graw Hill Company, Jakarta 1986.
8. Kamarijani, Perencanaan Unit Pengolahan, Fakultas Teknologi Pertanian, Universitas Gadjah Mada, Yogyakarta, 1983.
9. Kartika Dewi Widiastuti, *Usulan Perbaikan Kualitas Untuk Mengurangi Jumlah Klaim Produk Cacat Winker Switch Honda Tipe KEVF di PT. KGD INDONESIA INC*, Skripsi, Jakarta, 2001.
10. Muchtadi, TR, *Teknologi Pengolahan Pangan*, Pusat Antar Universitas Pangan dan Gizi, Institut Pertanian Bogor, Bogor, 1989.
11. Smith, Gerald., *Statistical Process Control and Quality Improvement*, second edition., Prentice Hall Inc., New Jersey, 1995.
12. Soin, Sarv Singh, *Total Quality Control Essentials : Key Elements, Methodologies and Managing for Succes*, Mc. Graw Hill Book Company, New York, 1992.
13. Suksmaji, B., *Pengalengan Bahan Makanan*, Pusat Antar Universitas Pangan dan

14. Turner, C, Wayne, H. Mize, Joe, *Introduction to Industrial and Systems Engineering*, Prentice Hall International Inc., 3rd, New Jersey, 1993.
15. Winarno, F. G., *Air Untuk Industri Pangan*, PT. Gramedia Pustaka utama, Jakarta, 1990.