

## DAFTAR PUSTAKA

- Adigun, O. T., Vivekanantharasa, R., & Obosu, G. K. (2021). The deaf or hard of hearing population's attitude and information seeking behaviour towards covid-19 in South Africa. *Journal of Human Ecology*, 75(1–3), 16–26. <https://doi.org/10.31901/24566608.2021/75.1-3.3326>
- Aguselly, D., & Irdamurni. (2019). Upaya meningkatkan kosakata melalui permainan ular tangga pada anak tunarungu. *Ranah Research: Journal of Multidisciplinary Research and Development*, 2(1), 58–66.
- Aini, S. N., Yuliati, F., & Nandariski, A. (2022). *Buku panduan guru pendidikan khusus bagi peserta didik disabilitas rungu disertai hambatan intelektual untuk SDLB, SMPLB, dan SMALB*. Kementerian Pendidikan, Kebudayaan, Riset, dan Teknologi.
- Al-Muomen, N., Morris, A., & Maynard, S. (2012). Modelling information-seeking behaviour of graduate students at Kuwait University. *Journal of Documentation*, 68(4), 430–459. <https://doi.org/10.1108/00220411211239057>
- Alodokter. (2024). *Disabilitas*. Alodokter. <https://www.alodokter.com/disabilitas>
- American Psychiatric Association. (2021). *What is specific learning disorder*. American Psychiatric Association. <https://www.psychiatry.org/patients-families/specific-learning-disorder/what-is-specific-learning-disorder>
- Badan Pusat Statistik. (2022). *Jumlah penduduk pertengahan tahun (ribu jiwa), 2020-2022*. Badan Pusat Statistik. <https://www.bps.go.id/indicator/12/1975/1/jumlah-penduduk-pertengahan-tahun.html>
- Bates, M. J. (2017). Information behavior. *Encyclopedia of Library and Information Sciences*, 4, 2074–2085. <https://doi.org/10.1081/E-EISA-120053335>
- Belanger, E. (n.d.). *Different ability versus disability: Why language matters*. Study Breaks Magazine. <https://studybreaks.com/culture/disabled-and-the-meaning-surrounding-the-word/>
- Belkin, N. J., Oddy, R. N., & Brooks, H. M. (1982). Ask for information retrieval: Part 1 background and theory. *Journal of Documentation*, 38(2), 61–71. <https://doi.org/10.1108/eb026722>

- Berget, G., & Macfarlane, A. (2020). What is known about the impact of impairments on information seeking and searching? *Journal of The Association for Information Science and Technology*, 71(5), 596–611. <https://doi.org/10.1002/asi.24256>
- Byström, K. (1999). *Task complexity, information types and information sources: Examination of relationships*. Tampere University Press.
- Byström, K., & Järvelin, K. (1995). Task complexity affects information seeking and use. *Information Processing & Management*, 31(2), 191–213. [https://doi.org/10.1016/0306-4573\(95\)80035-R](https://doi.org/10.1016/0306-4573(95)80035-R)
- Chiu, Y.-C. J., Chang, H.-Y. V., Johnston, A., Nascimento, M., Herbert, J. T., & Niu, X. M. (2019). Impact of disability services on academic achievement among college students with disabilities. *Journal of Postsecondary Education and Disability*, 32(3), 227–245.
- Creswell, J. W. (2016). *Research design: Pendekatan metode kualitatif, kuantitatif, dan campuran* (4th ed.). Pustaka Pelajar.
- Erlianti, G., & Fatmawati, R. (2020). Information-seeking behavior of students with visual impairments in facing the industrial revolution era 4.0. *Proceedings of the 3rd International Conference on Language, Literature, Culture, and Education (ICOLLITE 2019)*, 424, 242–247. <https://doi.org/10.2991/assehr.k.200325.089>
- Fossey, E., Chaffey, L., Venville, A., Ennals, P., Douglas, J., & Bigby, C. (2017). Navigating the complexity of disability support in tertiary education: Perspectives of students and disability service staff. *International Journal of Inclusive Education*, 21(8), 822–832. <https://doi.org/10.1080/13603116.2017.1278798>
- Hamidi, J. (2016). Perlindungan hukum terhadap disabilitas dalam memenuhi hak mendapatkan pendidikan dan pekerjaan. *Jurnal Hukum Ius Quia Iustum*, 23(4), 652–671. <https://doi.org/10.20885/iustum.vol23.iss4.art7>
- Hernawati, T. (2007). Pengembangan kemampuan berbahasa dan berbicara anak tunarungu. *Jurnal JASSI\_anakku*, 7(1), 101–110.
- Hyldegård, J., & Ingwersen, P. (2007). Task complexity and information behaviour in group based problem solving. *Information Research*, 12(4), paper colis27.
- Karas, M., & Laud, J. (2014). The communication needs of deaf people. *Optometry in Practice*, 15(1), 19–28.

- Karras, E., & Rintamaki, L. S. (2012). An examination of online health information seeking by deaf people. *Health Communication*, 27(2), 194–204. <https://doi.org/10.1080/10410236.2011.575539>
- Kementerian Pendidikan, Kebudayaan, Riset, dan Teknologi. (2022). *Daftar perguruan tinggi yang menerima mahasiswa berkebutuhan khusus*. Kementerian Pendidikan, Kebudayaan, Riset dan Teknologi. <https://ptinklusif.kemdikbud.go.id/s/5/pt-siap-menerima-mhs-disabilitas>
- Kementerian Pendidikan, Kebudayaan, Riset, dan Teknologi. (2023). Peraturan Menteri Pendidikan, Kebudayaan, Riset, dan Teknologi Nomor 48 Tahun 2023 tentang Akomodasi yang Layak untuk Peserta Didik Penyandang Disabilitas pada Satuan Pendidikan Anak Usia Dini Formal, Pendidikan Dasar, Pendidikan Menengah, dan Pendidikan Tinggi. <https://peraturan.bpk.go.id/Details/285711/permendikbudriset-no-48-tahun-2023>
- Korobili, S., Malliari, A., & Zapounidou, S. (2011). Factors that influence information-seeking behavior: The case of greek graduate students. *Journal of Academic Librarianship*, 37(2), 155–165. <https://doi.org/10.1016/j.acalib.2011.02.008>
- Kuhlthau, C. C. (1991). Inside the search process: Information seeking from the user's perspective. *Journal of the American Society for Information Science*, 42(5), 361–371. [https://doi.org/10.1002/\(SICI\)1097-4571\(199106\)42:5<361::AID-ASI6>3.0.CO;2-%23](https://doi.org/10.1002/(SICI)1097-4571(199106)42:5<361::AID-ASI6>3.0.CO;2-%23)
- Kuhlthau, C. C. (1999). The role of experience in the information search process of an early career information worker: Perceptions of uncertainty, complexity, construction, and sources. *Journal of the American Society for Information Science*, 50(5), 399–412. [https://doi.org/10.1002/\(SICI\)1097-4571\(1999\)50:5<399::AID-ASI3>3.0.CO;2-L](https://doi.org/10.1002/(SICI)1097-4571(1999)50:5<399::AID-ASI3>3.0.CO;2-L)
- Landry, C. F. (2006). Work roles, tasks, and the information behavior of dentists. *Journal of the American Society for Information Science and Technology*, 57(14), 1896–1908. <https://doi.org/10.1002/asi>
- Kementerian Pendidikan, Kebudayaan, Riset, dan Teknologi. (2022). *Ragam disabilitas*. Kementerian Pendidikan, Kebudayaan, Riset dan Teknologi. <https://ptinklusif.kemdikbud.go.id/s/2/ragam-disabilitas>
- Lie, M., & Sari, W. P. (2023). Bahasa isyarat dalam platform berita (Studi opini publik pada kamibijak.com). *Koneksi*, 7(1), 65–74. <https://doi.org/10.24912/kn.v7i1.21273>

- Lintangsari, A. P. (2014). Identifikasi kebutuhan mahasiswa tuli dalam pembelajaran bahasa tulis. *Indonesian Journal of Disability Studies*, 1(1), 60–70. <https://doi.org/10.21776/ub.ijds.2014.01.01.08>
- Mäensivu, K.-T., Uusiautti, S., & Määttä, K. (2012). Special needs assistants-The special characteristic and strength of the school system of Finland. *European Journal of Educational Research*, 1(1), 23–36. <https://doi.org/10.12973/eu-er.1.1.23>
- Maftuhin, A. (2016). Mengikat makna diskriminasi: Penyandang cacat, difabel, dan penyandang disabilitas. *Inklusi: Jurnal of Disability Studies*, 3(2), 139–162. <https://doi.org/10.14421/ijds.030201>
- Manafo, E., & Wong, S. (2012). Exploring older adults' health information seeking behaviors. *Journal of Nutrition Education and Behavior*, 44(1), 85–89. <https://doi.org/10.1016/j.jneb.2011.05.018>
- Martinović, I., & Stričević, I. (2016). Information needs and behaviour of parents of children with autism spectrum disorders: Parents' reports on their experiences and perceptions. In *Proceedings of ISIC, the Information Behaviour Conference, Zadar, Croatia, 20-23 September, 2016n: Part 1. Information Research*, 21(4), paper isic 1609.
- Medical Electronics. (2023). *Types of hearing loss*. Med-El Medical Electronics. <https://www.medel.com/about-hearing/types-of-hearing-loss>
- Nicholas, D. (2000). *Assessing information needs: Tools, techniques and concepts for the internet age*. Aslib Imi.
- Nicholas, D., Huntington, P., Jamali, H. R., Rowlands, I., & Fieldhouse, M. (2009). Student digital information-seeking behaviour in context. *Journal of Documentation*, 65(1), 106–132. <https://doi.org/10.1108/00220410910926149>
- Noureldin, M., Murawski, M. M., Mason, H. L., Hyner, G. C., & Plake, K. S. (2017). The association between family caregivers' involvement in managing older adults' medications and caregivers' information-seeking behavior. *Journal of the American Pharmacists Association*, 57(2), 170-177.e1. <https://doi.org/10.1016/j.japh.2016.12.061>
- O'Brien, H. L., Dickinson, R., & Askin, N. (2017). A scoping review of individual differences in information seeking behavior and retrieval research between 2000 and 2015. *Library and Information Science Research*, 39(3), 244–254. <https://doi.org/10.1016/j.lisr.2017.07.007>

- O'Neill, J. W., Beauvais, L. L., & Scholl, R. W. (2018). The use of organizational culture and structure to guide strategic behavior: An information processing perspective. *Journal of Behavioral and Applied Management*, 2(2), 53–54.
- Oza, N. D., & Patel, P. Y. (2021). An analytical study of information seeking behaviour models. *Library Philosophy and Practice (e-journal)*, 6246.
- Presiden Republik Indonesia. (2016). Undang-Undang Nomor 8 Tahun 2016 Tentang Penyandang Disabilitas.  
<https://peraturan.bpk.go.id/Details/37251/uu-no-8-tahun-2016>
- Pharo, N. (2004). A new model of information behaviour based on the search situation transition schema. *Information Research*, 10(1), paper 203.
- Rahma, U., Faizah, Perwiradara, Y., Ikawikanti, A., Mayasari, B. M., & Rinanda, T. D. (2020). School wellbeing analysis among visual impairments, deaf, and physical disability students in college inclusion. *Psikovidya*, 24(1), 16–32.
- Rahmi, R. (2022). Urgensi ketersediaan juru bahasa Isyarat pada khotbah Jumat bagi tuli. *Inklusi: Journal of Disability Studies*, 9(2), 213–236.  
<https://doi.org/10.14421/ijds.090205>
- Ravanshad, Y., Azarfar, A., Khademi, G., Mohammadzadeh, A., Sezavar, M., & Naseri, M. (2021). Evaluating the information seeking behavior of parents with sick children about health and medical issues. *International Journal of Pediatrics*, 9(2), 13031–13040.  
<https://doi.org/10.22038/IJP.2020.51772.4120>
- Riani, N. (2017). Model perilaku pencarian informasi guna memenuhi kebutuhan informasi (Studi literatur). *Jurnal Publis*, 1(2), 14–20.  
<https://doi.org/10.24269/pls.v1i2.693>
- Riyadi, E. (2021). Pelaksanaan pemenuhan hak atas aksesibilitas pendidikan tinggi bagi penyandang disabilitas di Yogyakarta. *Jurnal Hukum Ius Quia Iustum*, 28(1), 71–93. <https://doi.org/10.20885/iustum.vol28.iss1.art4>
- Rutkowski, R. A., Ponnala, S., Younan, L., Weiler, D. T., Gilmore-Bykovskyi, A., & Werner, N. E. (2021). A process-based approach to exploring the information behavior of informal caregivers of people living with dementia. *International Journal of Medical Informatics*, 145, 104341.  
<https://doi.org/10.1016/j.ijmedinf.2020.104341>
- Saastamoinen, M., Kumpulainen, S., Vakkari, P., & Järvelin, K. (2013). Task complexity affects information use: A questionnaire study in city administration. *Information Research*, 19(4), paper 592.

- Santoso, M. B., & Apsari, N. C. (2017). Pergeseran paradigma dalam disabilitas. *Intermestic: Journal of International Studies*, 1(2), 166–176. <https://doi.org/10.24198/intermestic.v1n2.6>
- Savolainen, R. (2006). Time as a context of information seeking. *Library and Information Science Research*, 28(1), 110–127. <https://doi.org/10.1016/j.lisr.2005.11.001>
- Shafique, F., & Mahmood, K. (2013). Variable affecting the information needs and seeking behavior of educational administrators: A review. *Pakistan Journal of Library and Information Science*, 14(14), 26–32. <https://doi.org/10.47657/201314767>
- Simmons, P. (2019). *The origins of “disability” and its application under the ADA*. Rocky Mountain ADA Center. <https://rockymountainada.org/news/blog/origins-disability-and-its-application-under-ada>
- Tamjeed, M., Tibdewal, V., Russell, M., McQuaid, M., Oh, T., & Shinohara, K. (2021). Understanding disability services toward improving graduate student support. *Proceedings of the 23rd International ACM SIGACCESS Conference on Computers and Accessibility*, (3), 1–14. <https://doi.org/10.1145/3441852.3471231>
- Tim Medis Siloam Hospital. (2023). *Disabilitas-Penyebab, jenis, dan penanganannya*. Siloam Hospital. [https://www.siloamhospitals.com/informasi-siloam/artikel/apa-itu-disabilitas#mcetoc\\_1hdds446g37](https://www.siloamhospitals.com/informasi-siloam/artikel/apa-itu-disabilitas#mcetoc_1hdds446g37)
- Tubachi, P. (2018). Information seeking behaviour: An overview. *Retrieved June, 8, 2020*.
- van den Boer, Y., Pieterse, W., van Dijk, J., & Arendsen, R. (2016). Exploring information-seeking processes by businesses: Analyzing source and channel choices in business-to-government service interactions. *International Review of Administrative Sciences*, 82(2), 373–391. <https://doi.org/10.1177/0020852314564309>
- Widinarsih, D. (2019). Penyandang disabilitas di Indonesia: Perkembangan istilah dan definisi. *Jurnal Ilmu Kesejahteraan Sosial*, 20(2), 127–142. <https://doi.org/10.7454/jurnalkessos.v20i2.239>
- Wilson, T. D. (2000). Human information behavior. *Informing Science*, 3(2), 49–55. <https://doi.org/10.28945/576>
- Wood, R. E. (1986). Task complexity: Definition of the construct. *Organizational Behavior and Human Decision Processes*, 37(1), 60–82. [https://doi.org/10.1016/0749-5978\(86\)90044-0](https://doi.org/10.1016/0749-5978(86)90044-0)

World Health Organization. (2002). *Towards a common language for functioning, disability and health ICF*. World Health Organization.  
<https://cdn.who.int/media/docs/default-source/classification/icf/icfbeginnersguide.pdf>

Yin, R. K. (2018). *Case study research and applications: Design and methods* (sixth ed.). SAGE.

Yin, R. K. (2022). *Studi kasus: Desain & metode*. Rajawali Pers.

Zoontjes, A. (2015). *Information seeking behaviour of professionals: A qualitative study*. University of Twente.