

## ABSTRACT

### **Implementation of Public Information Disclosure Policy in Sub-District Office of Kebayoran Lama, South Jakarta**

This research aims to determine the implementation of public information disclosure policy at the Kebayoran Lama Sub-District Office, South Jakarta. This policy is implemented as a form of fulfilling human rights and providing access to the public so that public information can be easily obtained.

This research used a qualitative descriptive approach, and included as qualitative research. This research uses the implementation theory put forward by George Edward III. He stated that 4 (four) factors have an important role in policy implementation, namely communication, resources, disposition, and bureaucratic structure. To obtain the required data, researcher used research location observation methods and interviews with respondents. Thus, the data used as research material is in the form of interview transcripts, observation records, and supported from journals, websites, and online documents. The interview was taken from two points of view. From the perspective of service providers, the Kebayoran Lama Sub-District Office, and several service users, namely several residents. The resource person taken from the Kebayoran Lama Sub-District Office was one of the representatives of the Kebayoran Lama Sub-District PPID, and the service users were 4 (four) residents who had accessed public information at the Kebayoran Lama Sub-District Office.

The research results show that the PPID Kebayoran Lama Sub-District Office has made sufficient effort in implementing the public information disclosure policy. Some of the efforts provided have fulfilled the objectives of PPID and the public information disclosure policy, being quality management as the most dominant factor. However, in terms of George Edward III's theoretical factors, the Kebayoran Lama District Office PPID does not meet the bureaucratic structure factor because they do not have a clear bureaucratic structure.

**Keyword:** *Public Information Disclosure Policy, Sub-district Office*