

DAFTAR PUSTAKA

Blendon, R.J., DesRoches, C.M., Brodie, M. Benson, J.M., Rosen, A.B., Scheneider, E., Altman, D.E., Zapert, K., Hermann, M.J., Steffenson, A.E. (2002). Views of Practicing Physicians dan the Public on Medical Errors. New England Journals Medicine. 347, 1933-1940

Cohen, A., Cesta, B. (2001). Nursing Case Management. London: Open University Press

Damoiseaux, R.A., Melker, R.A., Ausems, M.J.E., Balen, V.A.M. (1999). Reasons for non-guideline-based antibiotic prescriptions for acute otitis media in The Netherlands. Family Practice. 16, 50-53

Dean, B., Schachter, M., Vincent, C., Barber, N. (2002) Causes of prescribing errors in hospital in patients: a prospective study. Lancet. 359, 1373

Departemen Kesehatan R.I. (1994). Pedoman Upaya Peningkatan Mutu Pelayanan Rumah Sakit. Jakarta: Direktorat Rumah Sakit Khusus dan Swasta. Direktorat Jendral Pelayanan Medik

Dwiprahasto. I. (2002). Clinical governance sebagai paradigma baru peningkatan mutu pelayanan kesehatan. Seminar "Clinical governance dan Leadership di Rumah Sakit". Magister Manajemen Rumah Sakit, Universitas Gadjah Mada, Jogjakarta

Gray, J.A. (1997). Evidence-Based Health Care. London:Churchill Livingstone

Greco, P.J., Eisenberg, J. (1993). Changing Physicians Practices. New England Journals Medicine. 329. 1271-1274

Greenwood, R.J., McMillan, T.M., Brooks, D.N., Dunn, G., Brock, D., Dinsdale, S., Murphy, L.D., Price, J.R.(1994). Effects of case management after severe head injury. British Medical Journals.308. 1999-2005

Gubbler, J. (1998). Dengue and Dengue Haemorrhagic Fever. Clinical Microbiology Reviews. 11. 486.

Guinane, C.S. (1997). Clinical care pathways tools dan methods for designing, implementation dan analyzing efficient care practices. New York:McGraw-Hill

Hartini, M.C.I. (1998). Hubungan penempatan dokter umum sebagai case manager dan kepuasan pasien di ruang rawat inap RS. ST. Elisabeth Semarang, [Thesis]. Program Pascasarjana, Universitas Gadjah Mada, Jogjakarta

Health Policy and Clinical Effectiveness Program. (2000). Evidence Based Guide Line for Community Acquired Pneumonia in Children 60 days to 17 years of age. Children's Hospital Medical Center Cincinnati

Kohn, L.T., Corrigan, J.M., Donaldson, M.S. (1999). To err is human:Building a safer health system, Washington D.C: National Academy Press

Kable, A.K., Gibberd, R.W., Spigelman, A.D. (2002). Adverse event in surgical patient in Australia. International Journal for Quality in Health Care. 14. 269-276

Komite Medik RS. DR. Sardjito. (2000). Standar Pelayanan Medik. (2nd ed). Jogjakarta:Medika FK UGM

Leape, L.L. (1994). Error in Medicine. JAMA. 272. 851-857

Meldrum, L., Yellowlees, P.(2000). The measurement of case manager's workload burden. Australian dan New Zealand Journal of Psychiatry. 34. 658-663

Murer, C.G., Brick, L.L. (1997). The Case Management Sourcebook : A Guide to Designing dan Implementing a Centralized Case Management System. New York: McGraw-Hill

Parry, C.M., Hien, T.T., Dougan, G., White, N.J., Farrar, J.J. (2002). Typhoid Fever. N Engl J Med. 347. 1775.

Pratiknya, A.P. (2003). Dasar-Dasar Metodologi Penelitian Kedokteran dan Kesehatan. Jakarta:Rajawali Press

Prawirohartono, E.P. (2002, September). Professional Team Based Clinical Education. Disampaikan pada rapat staf Bagian Ilmu Kesehatan Anak FK UGM

Trinder, L., Reynolds, S. (Eds). 2000. Evidence Based Practice A Critical Appraisal. London:Blackwell Science Ltd

Rosen, R. (2000). Improving quality in the changing word of primary care. British Medical Journals. 321. 551

Rosner, F., Berger, J.T., Kark, P., Potash, J., Bennet, A.J.(2000). Disclosure dan prevention of medical error. Arch Intern Med. 160. 2090-2091

Sackett, D.L., Straus, S.E., Richardson, W.S., Rosenberg, W., Haynes, R.B. (2000). Evidence Based Medicine. London: Churchill

Scally, G.,Donaldson, L.J. (1998), Clinical governance dan the drive for quality improvement in the new NHS in England. British Medical Journal.317. 61-66

Suharto, F.X. (1999). Pengaruh penempatan perawat sebagai case manager di ruang rawat inap terhadap kepuasan pasien RS. ST. Theresia Jambi. [Tesis] Program Pascasarjana, Universitas Gadjah Mada, Jogjakarta

Tim Studi SPM PB IDI. (1999). Standar Pelayanan Medis. Jakarta:PB IDI dan DEPKES RI

Utarini, A. (2000). Sistem Akreditasi Organisasi Pelayanan Kesehatan, Institusi pendidikan tenaga kesehatan dan tenaga profesi kesehatan. Health project V Propinsi Jawa Tengah

Volpp, K.G.M., Grande. D. (2003). Residents' suggestions for reducing errors in teaching hospitals. New England Journal Medicine.348. 854

Walsh, E., Gilvarry, C., Samele, C., Harvey, K., Manley, C., Tyerer, P., Creed, F., Murray, R., Fahy, T. (2001). Reducing violance in severe mental illness:randomised controlled trial of intensive case management compared with standard care. British Medical Journals. 323. 1093

Weingart, S.N., Wilson R.M., Gibberd R.W., Harrison, B. (2000). Epidemiology of medical error, British Medical Journals. 320. 774-777

Wilson, R.M., Harrison, B.T., Gibberd, R.W., Hamilton, J. D. (1999). An Analysis of causes of adverse event from the quality in Australia health care study. Medical Journal Australia. 170. 411-415

Wolff, A.M., Bourke, J., Campbell, I.A., Leembruggen, D.W. (2001). Detecting anda reducing hospital adverse events: outcomes of the wimmera clinical risk management program. Medical Journals Australia. 174. 621-625