

## Daftar Pustaka

- Anthony, W. P., Perrewe, P. L., & Kacmar, K. M. (2002). *Human Resource Management: A Strategic Approach*, 4<sup>th</sup> edition. Orlando, FL: Harcourt, Inc.
- Argyris, C. (1998). *Empowerment: The Emperor New Clothes*, Harvard Business Review, May-Jun.
- Bowen, D. E. And Lawler III, E. E (1992). *The Empowerment of Service Workers: What, Why, How, and When*, Sloan Management Review, Spring.
- Bowen, D. E. And Lawler III, E. E. (1995). *Empowering Service Employees*, Sloan Management Review, Summer.
- Dobbs, J. H. (1993). *The Environment Empowerment, Training and Development*, February.
- French, W. L., Bell, C., and Zawacki, R. A. (2000). *Organization Development and Transformation*, McGrawa-Hill.
- Handoko, T. H. Dan Tjiptono, F. (1996). *Kepemimpinan Transformasional dan Pemberdayaan*, Jurnal Ekonomi dan Bisnis Indonesia, September.
- Khan, S. (1997). *The Key to Being A Leader Company: Empowerment*, The Journal for Quality and Participation, Vol. 20 No. 1, Jan-Feb.
- Kizilos, P. (1990). "Crazy about Empowerment?" *Training*, No. 47, December.



Lashley, C. (1995). *Towards an Understanding of Employee Empowerment in Hospitality Services*, International Journal of Contemporary Hospitality Management, Vol. 7 No. 1.

Luthans, F. (1995). Organizational Behavior. Edisi 7. New York: McGraw-Hill.

Marchington, M., Goodman, J., Wilkinson, A. And Ackers, P. (1992). *New Development in Employee Involvement*, Department of Employment, Research Series No. 2, HMSO, Sheffiled.

Junaedi, S. M. F. (2000) *Budaya Pemberdayaan: Suatu Manajemen Perubahan Melalui Intervensi Interpersonal*, Jurnal Ekonomi dan Manajemen, Vol. 1. No. 2, Desember, 139-148.

Stewart, A. M. (1994). *Empowering People*, Pitman Publishing, London.