

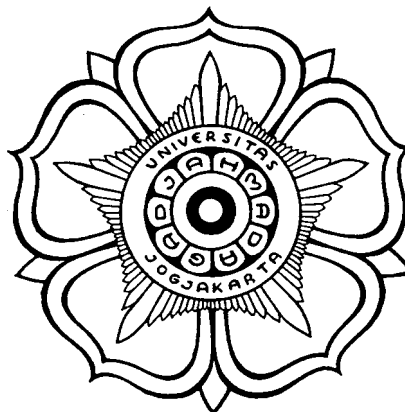
**APPLICATION OF QUALITY FUNCTION DEPLOYMENT TO
IMPROVE SERVICE QUALITY IN *LEMBAGA BIMBINGAN BELAJAR*
PRIMAGAMA**

Thesis

in partial requirement for S-2 degree

Program Studi Magister Manajemen

Department of Social Sciences



submitted by

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9853/PS/MM/02

to

POSTGRADUATE STUDIES PROGRAM

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AUTHORIZATION

APPLICATION OF QUALITY FUNCTION DEPLOYMENT TO IMPROVE SERVICE QUALITY IN LEMBAGA BIMBINGAN BELAJAR PRIMAGAMA

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