

**TRANSFORMATIONAL-TRANSACTIONAL  
LEADERSHIP STYLES IN PREDICTING ORGANIZATIONAL  
CITIZENSHIP BEHAVIORS, JOB SATISFACTION,  
ORGANIZATIONAL COMMITMENT, and SELF-EFFICACY**

**(Case Study of PT Telkom Divre IV Jateng & DIY)**

Thesis

As a partial fulfillment to achieve a Master Degree

Study Program in Master of Management (Magister Manajemen)  
Department of Social Sciences



Submitted by  
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8390/PS/MM/01

to  
**THE GRADUATE PROGRAM  
GADJAH MADA UNIVERSITY  
2003**



MILIK PERPUSTAKAAN  
**PROGRAM PASCA SARJANA**  
U G M.

## AUTHORIZATION

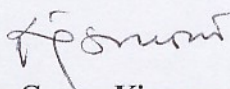
# THE ROLE OF TRANSFORMATIONAL-TRANSACTIONAL LEADERSHIP STYLES IN PREDICTING OCBs, JOB SATISFACTION, ORGANIZATIONAL COMMITMENT, AND SELF-EFFICACY

*(Case Study of PT Telkom Divre IV Jateng & DIY)*

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8390/PS/MM/01  
has been defended before the Board of Examiners  
on July 10, 2003  
and has been declared to fulfill all requirements

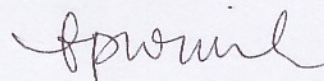
Yogyakarta, July 10, 2003

Advisor



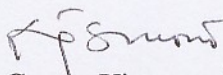
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