

**Organizational Performance Analysis**  
**by using a Balanced Scorecard Approach:**  
**Case Study of Rumah Sakit Daerah Balung**  
**(A Public Hospital in Indonesia)**

Thesis

As a partial fulfillment to achieve a Master Degree

Study Program in Master of Business Administration



Submitted by

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21/483822/PEK/27139

to

**FAKULTAS EKONOMIKA DAN BISNIS**

**UNIVERSITAS GADJAH MADA**

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Master of Business Administration  
Faculty of Economics and Business  
Universitas Gadjah Mada

## AUTHORIZATION

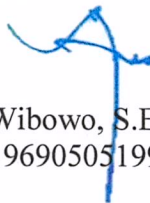
# ORGANIZATIONAL PERFORMANCE ANALYSIS BY USING A BALANCED SCORECARD APPROACH: CASE STUDY OF RUMAH SAKIT DAERAH BALUNG (A PUBLIC HOSPITAL IN INDONESIA)

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has been defended before the Board of Examiners  
on November 16, 2023  
and has been declared to fulfill all requirements

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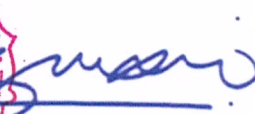
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