

## Daftar Pustaka

- Afsar, B., & Badir, Y. (2017). Workplace spirituality, perceived organizational support and innovative work behavior. *Journal of Workplace Learning*, 29(2), 95–109. <https://doi.org/10.1108/JWL-11-2015-0086>
- Afsar, B., Shahjehan, A., & Shah, S. I. (2018). Frontline employees' high-performance work practices, trust in supervisor, job-embeddedness and turnover intentions in hospitality industry. *International Journal of Contemporary Hospitality Management*, 30(3), 1436–1452. <https://doi.org/10.1108/IJCHM-11-2016-0633>
- Allen, D., Shore, L., & Griffeth, R. (1999). *A model of perceived organizational support*.
- Andriani, R., & Sembiring, N. H. (2019). Referensi\_IMPLEMENTATION OF POLYCHRONICITY BEHAVIOR IN FRONTLINE EMPLOYEES PT. TAMAN WISATA CANDI BOROBUDUR. *Journal of Indonesian Tourism, Hospitality and Recreation*, 2.
- Anser, M. K., Yousaf, Z., Sharif, M., Yijun, W., Majid, A., & Yasir, M. (2022). Investigating employee creativity through employee polychronicity and employee resilience: a glimpse of nurses working in the health-care sector. *European Journal of Innovation Management*, 25(1), 39–54. <https://doi.org/10.1108/EJIM-05-2020-0176>
- Arasli, H., & Arici, H. E. (2019). Perceived Supervisor Support Cure. *Source: Journal of East European Management Studies*, 24(1), 61–88. <https://doi.org/10.2307/26617457>
- Arasli, H., Hejraty Namin, B., & Abubakar, A. M. (2018a). Workplace incivility as a moderator of the relationships between polychronicity and job outcomes. *International Journal of Contemporary Hospitality Management*, 30(3), 1245–1272. <https://doi.org/10.1108/IJCHM-12-2016-0655>
- Arasli, H., Hejraty Namin, B., & Abubakar, A. M. (2018b). Workplace incivility as a moderator of the relationships between polychronicity and job outcomes. *International Journal of Contemporary Hospitality Management*, 30(3), 1245–1272. <https://doi.org/10.1108/IJCHM-12-2016-0655>
- Arndt, A., Arnold, T. J., & Landry, T. D. (2006). The effects of polychronic-orientation upon retail employee satisfaction and turnover. *Journal of Retailing*, 82(4), 319–330. <https://doi.org/10.1016/j.jretai.2006.08.005>
- Asghar, M., Gull, N., Bashir, M., & Akbar, M. (2018). The Impact of Work-Family Conflict on Turnover Intentions: The Moderating Role of Perceived Family Supportive Supervisor Behavior. *Journal of Hotel and Business Management*, 07(01). <https://doi.org/10.4172/2169-0286.1000178>

- Asghar, M., Gull, N., Tayyab, M., Zhijie, S., & Tao, X. (2020). Polychronicity at work: Work engagement as a mediator of the relationships between job outcomes. *Journal of Hospitality and Tourism Management*, 45, 470–478. <https://doi.org/10.1016/j.jhtm.2020.10.002>
- Asghar, M., Tayyab, M., Gull, N., Zhijie, S., Shi, R., & Tao, X. (2021a). Polychronicity, work engagement, and turnover intention: The moderating role of perceived organizational support in the hotel industry. *Journal of Hospitality and Tourism Management*, 49, 129–139. <https://doi.org/10.1016/j.jhtm.2021.09.004>
- Asghar, M., Tayyab, M., Gull, N., Zhijie, S., Shi, R., & Tao, X. (2021b). Polychronicity, work engagement, and turnover intention: The moderating role of perceived organizational support in the hotel industry. *Journal of Hospitality and Tourism Management*, 49, 129–139. <https://doi.org/10.1016/j.jhtm.2021.09.004>
- Babin, B. J., & Boles, J. S. (1996a). *The Effects of Perceived Co-Worker Involvement and Supervisor Support on Service Provider Role Stress, Performance and job Satisfaction*.
- Babin, B. J., & Boles, J. S. (1996b). *The Effects of Perceived Co-Worker Involvement and Supervisor Support on Service Provider Role Stress, Performance and job Satisfaction*.
- Bakker, A. B., & Demerouti, E. (2007). The Job Demands-Resources model: state of the art. *Journal of Managerial Psychology*, 22(3), 309–328. <https://doi.org/10.1108/02683940710733115>
- Bluedorn, A. C., Kalliath, T. J., Strube, M. J., & Martin, G. D. (1999a). Polychronicity and the Inventory of Polychronic Values (IPV):The development of an instrument to measure a fundamental dimension of organizational culture. *Journal of Managerial Psychology*, 14, 205–231. <https://doi.org/10.1108/02683949910263747>
- Bluedorn, A. C., Kalliath, T. J., Strube, M. J., & Martin, G. D. (1999b). Polychronicity and the Inventory of Polychronic Values (IPV):The development of an instrument to measure a fundamental dimension of organizational culture. *Journal of Managerial Psychology*, 14, 205–231. <https://doi.org/10.1108/02683949910263747>
- Burke, N. J., Joseph, G., Pasick, R. J., & Barker, J. C. (2009). Theorizing Social Context: Rethinking Behavioral Theory. *Health Education & Behavior*, 36(5\_suppl), 55S–70S. <https://doi.org/10.1177/1090198109335338>
- Byrne, Z. S., & Hochwarter, W. A. (2008). Perceived organizational support and performance. *Journal of Managerial Psychology*, 23(1), 54–72. <https://doi.org/10.1108/02683940810849666>

- Cheng, J.-C., & O-Yang, Y. (2018). Hotel employee job crafting, burnout, and satisfaction: The moderating role of perceived organizational support. *International Journal of Hospitality Management*, 72, 78–85. <https://doi.org/10.1016/j.ijhm.2018.01.005>
- CHINTHYA DISA. (2018). *PENGARUH KOMITMEN AFEKTIF TERHADAP INTENSI KELUAR PADA PROFESIONAL TI (TEKNOLOGI INFORMASI) DENGAN DUKUNGAN ORGANISASIONAL PERSEPSIAN SEBAGAI PEMODERASI*. Universitas Gadjah Mada.
- Choi, W.-S., Kang, S.-W., & Choi, S. B. (2021). Innovative Behavior in the Workplace: An Empirical Study of Moderated Mediation Model of Self-Efficacy, Perceived Organizational Support, and Leader–Member Exchange. *Behavioral Sciences*, 11(12), 182. <https://doi.org/10.3390/bs11120182>
- Conte, J. M., & Gintoft, J. N. (2005). Polychronicity, Big Five Personality Dimensions, and Sales Performance. *Human Performance*, 18(4), 427–444. [https://doi.org/10.1207/s15327043hup1804\\_8](https://doi.org/10.1207/s15327043hup1804_8)
- Cropanzano, R. (1997). *Progress in Organizational Justice: Tunneling Through the Maze WORK-FAMILY CROSSOVER: A META-ANALYTIC REVIEW View project*.
- Damayanti, R., Hanafi, A., & Cahyadi, A. (2018). PENGARUH KEPUASAN KERJA TERHADAP KINERJA KARYAWAN (STUDI KASUS KARYAWAN NON MEDIS RS ISLAM SITI KHADIJAH PALEMBANG). *JEMBATAN*, 15(2), 75–86. <https://doi.org/10.29259/jmbt.v15i2.6655>
- Daskin, M. (2019). Testing a structural equation model of polychronicity. *International Journal of Contemporary Hospitality Management*, 31(7), 2788–2807. <https://doi.org/10.1108/IJCHM-05-2018-0349>
- Daskin, M., & Surucu, O. A. (2016). The role of polychronicity and intrinsic motivation as personality traits on frontline employees' job outcomes: An empirical study from Malaysia. *Asia-Pacific Journal of Business Administration*, 8(2), 177–196. <https://doi.org/10.1108/APJBA-10-2015-0088>
- Deddy Mulyana. (2007). *Ilmu Komunikasi: Suatu Pengantar*. PT Remaja Rosdakarya.
- Dekker, I., & Barling, J. (1995). Workforce size and work-related role stress. *Work & Stress*, 9(1), 45–54. <https://doi.org/10.1080/02678379508251584>
- Diamantidis, A. D., & Chatzoglou, P. (2019). Factors affecting employee performance: an empirical approach. *International Journal of Productivity and Performance Management*, 68(1), 171–193. <https://doi.org/10.1108/IJPPM-01-2018-0012>

- Edward T. Hall. (1959). *The Silent Language*, Edward T. Hall, Greenwich, Connecticut, Fawcett Publications, Inc (Vol. 4). Sage Journals.
- Ehrhart, K. H., & Makransky, G. (2007). Testing Vocational Interests and Personality as Predictors of Person-Vocation and Person-Job Fit. *Journal of Career Assessment*, 15(2), 206–226. <https://doi.org/10.1177/1069072706298105>
- Eisenberger, R., Huntington, R., Hutchison, S., & Sowa, D. (1986a). Perceived Organizational Support. In *Journal of Applied Psychology* (Vol. 71, Issue 3).
- Eisenberger, R., Huntington, R., Hutchison, S., & Sowa, D. (1986b). Perceived Organizational Support. In *Journal of Applied Psychology* (Vol. 71, Issue 3).
- Elizabeth Perry. (2021). *Reward power in the workplace and how to motivate employees*. Better Up.
- Ema Khotimah. (2001). MASYARAKAT INDONESIA DALAM PERSPEKTIF TEORI ADAB-KARSA (SUATU STUDI PADA BUDAYA BACA-TULIS MASYARAKAT ISLAM INDONESIA DI ERA GLOBALISASI). *MIMBAR : Jurnal Sosial Dan Pembangunan* , 17, 456–457.
- Farh, J.-L., Hackett, R. D., & Liang, J. (2007). Individual-Level Cultural Values as Moderators of Perceived Organizational Support–Employee Outcome Relationships in China: Comparing the Effects of Power Distance and Traditionality. *Academy of Management Journal*, 50(3), 715–729. <https://doi.org/10.5465/amj.2007.25530866>
- Greenberg, J. (1990). Organizational Justice: Yesterday, Today, and Tomorrow. *Journal of Management*, 16(2), 399–432. <https://doi.org/10.1177/014920639001600208>
- Grogan, A., & Lilly, J. (2023). Everything, everywhere, all at once: A study of polychronicity, work-school facilitation, and emotional exhaustion in working students. *Frontiers in Psychology*, 14. <https://doi.org/10.3389/fpsyg.2023.976874>
- Hair Jr., J. F., Hult, G. T. M., Ringle, C., & Sarstedt, M. (2016). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM)*. Sage Publications.
- Hayes, A. F. (2018). *Introduction to Mediation, Moderation, and Conditional Process Analysis: A Regression-Based Approach (Methodology in the Social Sciences)* (2nd ed.). The Guilford Press.
- Hecht, T. D., & Allen, N. J. (2005). Exploring links between polychronicity and well-being from the perspective of person–job fit: Does it matter if you prefer to do only one thing at a time? *Organizational Behavior and Human*

- Decision Processes*, 98(2), 155–178.  
<https://doi.org/10.1016/j.obhdp.2005.07.004>
- Hobfoll, S. E. (1989). Conservation of resources: A new attempt at conceptualizing stress. *American Psychologist*, 44(3), 513–524.  
<https://doi.org/10.1037/0003-066X.44.3.513>
- Hur, W.-M., Han, S.-J., Yoo, J.-J., & Moon, T. W. (2015). The moderating role of perceived organizational support on the relationship between emotional labor and job-related outcomes. *Management Decision*, 53(3), 605–624.  
<https://doi.org/10.1108/MD-07-2013-0379>
- Ismail Hajiali, Suriyanti, S., & Putra, A. H. P. K. (2021). Pengaruh Kompetensi dan Lingkungan Kerja Terhadap Kinerja Karyawan PT. Bank Rakyat Indonesia Kantor Cabang Makassar. *Tata Kelola*, 8(1), 92–104.  
<https://doi.org/10.52103/tatakelola.v8i1.500>
- Istiqomah, S., & Wibowo, A. (2017). The influence of learning orientation and leader heuristic transfer on employee creativity with creative self-efficacy as the mediating variable The influence of learning orientation and leader heuristic transfer. In *Int. J. Learning and Intellectual Capital* (Vol. 14, Issue 2).
- Jain, A. K., Giga, S. I., & Cooper, C. L. (2013a). Perceived organizational support as a moderator in the relationship between organisational stressors and organizational citizenship behaviors. *International Journal of Organizational Analysis*, 21(3), 313–334. <https://doi.org/10.1108/IJOA-Mar-2012-0574>
- Jain, A. K., Giga, S. I., & Cooper, C. L. (2013b). Perceived organizational support as a moderator in the relationship between organisational stressors and organizational citizenship behaviors. *International Journal of Organizational Analysis*, 21(3), 313–334. <https://doi.org/10.1108/IJOA-Mar-2012-0574>
- Jang, J., & George, R. T. (2012). Understanding the influence of polychronicity on job satisfaction and turnover intention: A study of non-supervisory hotel employees. *International Journal of Hospitality Management*, 31(2), 588–595. <https://doi.org/10.1016/j.ijhm.2011.08.004>
- Jin, M. H., & McDonald, B. (2017). Understanding Employee Engagement in the Public Sector: The Role of Immediate Supervisor, Perceived Organizational Support, and Learning Opportunities. *The American Review of Public Administration*, 47(8), 881–897.  
<https://doi.org/10.1177/0275074016643817>
- Kantrowitz, J., & Javitt, D. C. (2012). Glutamatergic transmission in schizophrenia. *Current Opinion in Psychiatry*, 25(2), 96–102.  
<https://doi.org/10.1097/YCO.0b013e32835035b2>



- Karatepe, O. M. (2012). Perceived organizational support, career satisfaction, and performance outcomes. *International Journal of Contemporary Hospitality Management*, 24(5), 735–752. <https://doi.org/10.1108/09596111211237273>
- Karatepe, O. M. (2013). High-performance work practices and hotel employee performance: The mediation of work engagement. *International Journal of Hospitality Management*, 32, 132–140. <https://doi.org/10.1016/j.ijhm.2012.05.003>
- Karatepe, O. M., Karadas, G., Azar, A. K., & Naderiadib, N. (2013). Does Work Engagement Mediate the Effect of Polychronicity on Performance Outcomes? A Study in the Hospitality Industry in Northern Cyprus. *Journal of Human Resources in Hospitality and Tourism*, 12(1), 52–70. <https://doi.org/10.1080/15332845.2013.723266>
- Karatepe, O. M., & Kilic, H. (2007). Relationships of supervisor support and conflicts in the work–family interface with the selected job outcomes of frontline employees. *Tourism Management*, 28(1), 238–252. <https://doi.org/10.1016/j.tourman.2005.12.019>
- Karatepe, O. M., & Ngeche, R. N. (2012). Does Job Embeddedness Mediate the Effect of Work Engagement on Job Outcomes? A Study of Hotel Employees in Cameroon. *Journal of Hospitality Marketing & Management*, 21(4), 440–461. <https://doi.org/10.1080/19368623.2012.626730>
- Kaufman-Scarborough, C. (2017). Monochronic and Polychronic Time. In *The International Encyclopedia of Intercultural Communication* (pp. 1–5). Wiley. <https://doi.org/10.1002/9781118783665.ieicc0110>
- Kettapan, K., Suphattanakul, O., Sui, J. M., & Hussain, S. (2022). Structure Equation Model of Causal Factors Affecting Employees' Performance in Modern Trade Organization. *International Journal of Sustainable Development and Planning*, 17(4), 1141–1146. <https://doi.org/10.18280/ijstdp.170411>
- Khan, H., Abbas, J., Kumari, K., & Najam, H. (2022). Corporate level politics from managers and employees perspective and its impact on employees' job stress and job performance. *Journal of Economic and Administrative Sciences*. <https://doi.org/10.1108/JEAS-12-2021-0246>
- König, C. J., & Waller, M. J. (2010). Time for reflection: A critical examination of polychronicity. *Human Performance*, 23(2), 173–190. <https://doi.org/10.1080/08959281003621703>
- Koo, B., Yu, J., Chua, B.-L., Lee, S., & Han, H. (2020). Relationships among Emotional and Material Rewards, Job Satisfaction, Burnout, Affective Commitment, Job Performance, and Turnover Intention in the Hotel

- Industry. *Journal of Quality Assurance in Hospitality & Tourism*, 21(4), 371–401. <https://doi.org/10.1080/1528008X.2019.1663572>
- Kottke, J. L., & Sharafinski, C. E. (1988). Measuring Perceived Supervisory and Organizational Support. *Educational and Psychological Measurement*, 48(4), 1075–1079. <https://doi.org/10.1177/0013164488484024>
- Kristof, A. L. (1996). PERSON-ORGANIZATION FIT AN INTEGRATIVE REVIEW OF ITS CONCEPTUALIZATIONS, MEASUREMENT, AND IMPLICATIONS. In *PERSONNEL PSYCHOLOGY*.
- KRISTOF-BROWN, A. L., ZIMMERMAN, R. D., & JOHNSON, E. C. (2005). CONSEQUENCES OF INDIVIDUALS' FIT AT WORK: A META-ANALYSIS OF PERSON-JOB, PERSON-ORGANIZATION, PERSON-GROUP, AND PERSON-SUPERVISOR FIT. *Personnel Psychology*, 58(2), 281–342. <https://doi.org/10.1111/j.1744-6570.2005.00672.x>
- Kumar, A., Gul Pathan, T., & Rani Shaikh, H. (2022). Servant Leadership as Impetus for Teachers' Organisational Citizenship and In-role Behaviours: The Mediation of Felt Obligation. *International Journal of Organizational Leadership*, 11(Issue 1 (First Online)), 44–54. <https://doi.org/10.33844/ijol.2022.60618>
- Kurtessis, J. N., Eisenberger, R., Ford, M. T., Buffardi, L. C., Stewart, K. A., & Adis, C. S. (2017). Perceived Organizational Support: A Meta-Analytic Evaluation of Organizational Support Theory. *Journal of Management*, 43(6), 1854–1884. <https://doi.org/10.1177/0149206315575554>
- Meitasari, A. N., & Susilowati, L. (2021). *Layanan Bank Syariah*. <http://repo.uinsatu.ac.id/18317/>
- Morley, M. J. (2007). Person-organization fit. *Journal of Managerial Psychology*, 22(2), 109–117. <https://doi.org/10.1108/02683940710726375>
- Nielsen, K., Nielsen, M. B., Ogbonnaya, C., Käsälä, M., Saari, E., & Isaksson, K. (2017). Workplace resources to improve both employee well-being and performance: A systematic review and meta-analysis. *Work & Stress*, 31(2), 101–120. <https://doi.org/10.1080/02678373.2017.1304463>
- Ocyana, S. H. (2023). *Pengaruh Perilaku Polikronik pada Kinerja dan Keinginan Berpindah Kerja dengan Keterikatan Kerja sebagai Variabel Mediasi (Studi pada Tenaga Kesehatan Rumah Sakit di Wilayah Boyolali)*. Universitas Sebelas Maret.
- Organ, D. W. (2018). Organizational Citizenship Behavior: Recent Trends and Developments. *Annual Review of Organizational Psychology and Organizational Behavior*, 5(1), 295–306. <https://doi.org/10.1146/annurev-orgpsych-032117-104536>
- Paré, G., & Tremblay, M. (2007). The Influence of High-Involvement Human Resources Practices, Procedural Justice, Organizational Commitment, and

- Citizenship Behaviors on Information Technology Professionals' Turnover Intentions. *Group & Organization Management*, 32(3), 326–357. <https://doi.org/10.1177/1059601106286875>
- Pohl, S., & Paillé, P. (2011). The impact of perceived organizational commitment and leader commitment on organizational citizenship behaviour. *International Journal of Organization Theory & Behavior*, 14(2), 145–161. <https://doi.org/10.1108/IJOTB-14-02-2011-B001>
- Poposki, E. M., Oswald, F. L., & Brou, R. J. (2009). *Development of a New Measure of Polychronicity*. [www.nprst.navy.mil](http://www.nprst.navy.mil)
- Raub, S. P. (2018). Perceived Insider Status and Job Design Predict Job Attitudes and Work Performance of Restaurant Employees. *Journal of Hospitality & Tourism Research*, 42(6), 880–903. <https://doi.org/10.1177/1096348016654974>
- Rhoades, L., & Eisenberger, R. (2002a). Perceived organizational support: A review of the literature. *Journal of Applied Psychology*, 87(4), 698–714. <https://doi.org/10.1037/0021-9010.87.4.698>
- Rhoades, L., & Eisenberger, R. (2002b). Perceived organizational support: A review of the literature. *Journal of Applied Psychology*, 87(4), 698–714. <https://doi.org/10.1037/0021-9010.87.4.698>
- Robbins, S. P., & Judge, T. A. (2014). *Perilaku Organisasi (Organizational Behavior)* (12th ed.). Salemba Empat.
- Sehrish, J., & Zubair, A. (2020). Impact of polychronicity on work-related quality of life among bank employees: Moderating role of time management. *Pakistan Journal of Psychological Research*, 35(35), 511–528. <https://doi.org/10.33824/PJPR.2020.35.2.22>
- Sekaran, U., & Bougie, R. (2010). *Research Methods For Business* (Fifth). John Wiley and Sons Ltd.
- Sekaran, U., & Bougie, R. (2016). *Research Methods for Business: A Skill-Building Approach* (7th ed.). Wiley & Sons, West Sussex.
- Sekhar, C., Patwardhan, M., & Vyas, V. (2018). Linking Work Engagement to Job Performance Through Flexible Human Resource Management. *Advances in Developing Human Resources*, 20(1), 72–87. <https://doi.org/10.1177/1523422317743250>
- Sherf, E. N., Tangirala, S., & Venkataramani, V. (2019). Why Managers Do Not Seek Voice from Employees: The Importance of Managers' Personal Control and Long-Term Orientation. *Organization Science*, 30(3), 447–466. <https://doi.org/10.1287/orsc.2018.1273>
- Silva Neto, W. M. de F., & Oliveira, W. A. de. (2015). Práticas do Supervisor Acadêmico na Formação do Psicólogo: Estudo Bibliométrico. *Psicologia:*



- Ciência e Profissão*, 35(4), 1042–1058. <https://doi.org/10.1590/1982-3703001632014>
- Slåtten, T., & Mehmetoglu, M. (2011). Antecedents and effects of engaged frontline employees. *Managing Service Quality: An International Journal*, 21(1), 88–107. <https://doi.org/10.1108/09604521111100261>
- Sørli, H. O., Hetland, J., Dysvik, A., Fosse, T. H., & Martinsen, Ø. L. (2020). Person-Organization Fit in a military selection context. *Military Psychology*, 32(3), 237–246. <https://doi.org/10.1080/08995605.2020.1724752>
- Souitaris, V., & Maestro, B. M. M. (2009). Polychronicity in top management teams: The impact on strategic decision processes and performance of new technology ventures. *Strategic Management Journal*, n/a-n/a. <https://doi.org/10.1002/smj.831>
- Sun, L. (2019). Perceived Organizational Support: A Literature Review. *International Journal of Human Resource Studies*, 9(3), 155. <https://doi.org/10.5296/ijhrs.v9i3.15102>
- Tisu, L., Lupşa, D., Vîrgă, D., & Rusu, A. (2020). Personality characteristics, job performance and mental health: the mediating role of work engagement. *Personality and Individual Differences*, 153, 109644. <https://doi.org/10.1016/j.paid.2019.109644>
- Twaissi, N. M., Alhawtmeh, O. M., & O’la Hmoud Al-Laymoun. (2022a). Polychronicity, job performance, and work engagement: The mediating role of supervisor’s organizational embodiment and moderation of psychological ownership. *Cogent Business and Management*, 9(1). <https://doi.org/10.1080/23311975.2022.2143012>
- Twaissi, N. M., Alhawtmeh, O. M., & O’la Hmoud Al-Laymoun. (2022b). Polychronicity, job performance, and work engagement: The mediating role of supervisor’s organizational embodiment and moderation of psychological ownership. *Cogent Business and Management*, 9(1). <https://doi.org/10.1080/23311975.2022.2143012>
- Waheed, J., Jun, W., Yousaf, Z., Radulescu, M., & Hussain, H. (2021). Towards employee creativity in the healthcare sector: Investigating the role of polychronicity, job engagement, and functional flexibility. *Healthcare (Switzerland)*, 9(7). <https://doi.org/10.3390/healthcare9070837>
- Wayne, S. J., Shore, L. M., & Liden, R. C. (1997a). Perceived Organizational Support And Leader-Member Exchange: A Social Exchange Perspective. *Academy of Management Journal*, 40(1), 82–111. <https://doi.org/10.5465/257021>
- Wayne, S. J., Shore, L. M., & Liden, R. C. (1997b). Perceived Organizational Support And Leader-Member Exchange: A Social Exchange Perspective.

*Academy of Management Journal*, 40(1), 82–111.  
<https://doi.org/10.5465/257021>

- Wen, J., Huang, S. (Sam), & Hou, P. (2019). Emotional intelligence, emotional labor, perceived organizational support, and job satisfaction: A moderated mediation model. *International Journal of Hospitality Management*, 81, 120–130. <https://doi.org/10.1016/j.ijhm.2019.01.009>
- Wu, T. J., Gao, J. Y., Wang, L. Y., & Yuan, K. S. (2020). Exploring links between polychronicity and job performance from the person–environment fit perspective—the mediating role of well-being. *International Journal of Environmental Research and Public Health*, 17(10). <https://doi.org/10.3390/ijerph17103711>
- Zhijie, S., Gull, N., Asghar, M., Sarfraz, M., Shi, R., & Rafique, M. A. (2022). Polychronicity, Time Perspective, and Procrastination Behavior at the Workplace: An Empirical Study. *Anales de Psicologia*, 38(2), 355–364. <https://doi.org/10.6018/analesps.427401>