

TABLE OF CONTENT

ABSTRACT	III
CHAPTER 1: INTRODUCTION.....	1
1.1 Background	1
1.2 Research Question	9
1.3 Benefits of Research	9
CHAPTER 2: LITERATURE REVIEW.....	10
2.1 Compliance Behavior	10
2.2 Trust in Government.....	12
2.3 Social Trust	15
2.4 Research Framework	18
CHAPTER 3: METHODOLOGY	20
3.1 Research Type.....	20
3.2 Data Collection Techniques	22
3.3 Interview Procedure	23
3.4 Participant Profile	24
3.5 Analysis Procedures	25
CHAPTER 4: NORWEGIAN MULTILEVEL POLICIES ON HANDLING COVID-19 PANDEMIC	27
4.1 Pandemic Policy in Norway	27
4.2 National Pandemic Policy in Education	31
4.3 UiA's responses to Covid-19 Outbreak	33
CHAPTER 5: COMPLIANCE BEHAVIORS AND THE ROLE OF TRUST	41
5.1 Compliance Behavior	41
5.1.1 Nepalese Compliance.....	41
5.1.2 Indonesian Compliance.....	43
5.1.3 Norwegian Compliance.....	45
5.2 Trust in Government.....	46
5.2.1 Nepal Trust in Government.....	46
5.2.2 Indonesian Trust in Government.....	49
5.2.3 Norwegian Trust in Government.....	51
5.3 The Role of Social Trust.....	53
5.3.1 Nepalese Social Trust.....	53
5.3.2 Indonesian Social Trust.....	60
5.3.3 Norway Social Trust.....	63
CHAPTER 6: UNPACKING THE EMPIRICAL FINDINGS.....	68



UNIVERSITAS
GADJAH MADA

Social Trust as The Moderating Role of Trust in Government in Building Compliance with The Preventive Measures Against Covid-19: A Phenomenological Study

Muhammad Yafi, Puguh Prasetya Utomo, SIP., MPA., PhD.

Universitas Gadjah Mada, 2024 | Diunduh dari <http://etd.repository.ugm.ac.id/>

<u>CHAPTER 7: CONCLUSION AND RECOMMENDATION</u>	77
<u>7.1 Conclusion</u>	77
<u>7.2 Limitation</u>	78
<u>7.3 Recommendation</u>	79
<u>7.3.1 Research Implication</u>	79
<u>7.3.3 Practical Suggestion</u>	80
<u>APPENDIX A: INTERVIEW QUESTION GUIDELINE</u>	86