

## DAFTAR ISI

|   |     |
|---|-----|
| SKRIPSI.....  | i   |
| UNDERGRADUATE THESIS.....   | ii  |
| HALAMAN PERSEMBAHAN .....   | v   |
| KATA PENGANTAR .....  | vi  |
| ABSTRACT .....  | xi  |
| INTISARI.....   | xii |
| BAB I.....  | 1   |
| PENDAHULUAN .....   | 1   |
| 1.1 Latar Belakang .....  | 1   |
| 1.2 Rumusan Masalah .....   | 10  |
| 1.3 Tujuan Penelitian .....   | 11  |
| 1.4 Manfaat Penelitian .....  | 12  |
| BAB II.....   | 13  |
| LANDASAN TEORI.....   | 13  |
| 2.1 Penelitian terdahulu.....                                       | 13  |
| 2.2 Transparansi dan Akuntabilitas dalam <i>e-Procurement</i> ..... | 19  |
| 2.2.1 Transparansi .....  | 22  |
| 2.2.2 Akuntabilitas .....   | 28  |
| 2.3 Kerangka Konsep .....   | 32  |
| BAB 3 .....   | 34  |
| METODE PENELITIAN .....   | 34  |
| 3.1 Lokasi dan Objek Penelitian.....                                | 34  |
| 3.2 Pendekatan penelitian.....                                      | 34  |
| 3.3 Teknik Pengumpulan Data .....                                   | 36  |
| 3.4 Teknik pengumpulan informan.....                                | 39  |
| 3.5 Sumber data .....   | 41  |
| 3.6 Teknik pengolahan data.....                                     | 42  |
| BAB IV .....  | 44  |

|   |     |
|---|-----|
| Hasil Penelitian dan Pembahasan .....   | 44  |
| I.    LPSE Kementerian Perhubungan..... | 44  |
| 4.1 Pengguna LPSE .....                 | 48  |
| 4.2 Transparansi.....                   | 50  |
| 4.2.1 Kejelasan (clarity) .....         | 54  |
| 4.2.2 Aksesibilitas .....               | 59  |
| 4.2.3 Integrasi .....                   | 65  |
| 4.2.4 Rasional .....                    | 69  |
| 4.3 Akuntabilitas .....                 | 73  |
| 4.3.1 Keterbukaan (Openness).....       | 77  |
| 4.3.2 Liabilitas .....                  | 82  |
| 4.3.3 kontrol.....                      | 85  |
| 4.3.4 Responsibilitas .....             | 89  |
| 4.3.5 Responsivitas .....               | 93  |
| 4.4 Tabel Analisis .....                | 98  |
| 4.5 Discussion.....                     | 103 |
| BAB V.....                              | 111 |
| Kesimpulan.....                         | 111 |
| 5.1 Kesimpulan .....                    | 111 |
| DAFTAR PUSTAKA .....                    | 11  |

