

DAFTAR PUSTAKA

- Abou Hashish, E. A. and Abdel aal, N. H. (2019) 'Starting the lean journey: The effect of lean awareness on nurses' knowledge and readiness for lean transformation in the hospital', *Journal of Nursing Education and Practice*, 9(8), p. 108. doi: 10.5430/jnep.v9n8p108.
- Alefari, M., Almani, M. and Salonitis, K. (2020) 'Lean manufacturing, leadership and employees: the case of UAE SME manufacturing companies', *Production and Manufacturing Research*, 8(1), pp. 222–243. doi: 10.1080/21693277.2020.1781704.
- Ali, K. A. G. *et al.* (2020) 'Effect of Lean Management Strategies on the Quality of Perioperative Nursing Roles', *Egyptian Journal of Health Care*, 11(3), pp. 431–454. doi: 10.21608/ejhc.2020.119025.
- Amati, M. *et al.* (2022) 'Reducing Changeover Time Between Surgeries Through Lean Thinking: An Action Research Project', *Frontiers in Medicine*, 9(April), pp. 1–12. doi: 10.3389/fmed.2022.822964.
- Arikunto, S. (2016) *Prosedur Penelitian Suatu Pendekatan Praktik*. Jakarta: Rineka Cipta.
- Ayaad, O. *et al.* (2022) 'Adopting Lean Management in Quality of Services, Cost Containment, and Time Management', *Asian Pacific Journal of Cancer Prevention*, 23(8), pp. 2835–2842. doi: 10.31557/APJCP.2022.23.8.2835.
- Barnas, S. and Ridwan, I. M. (2019) 'Perbedaan Gender dalam Pengetahuan, Sikap dan Perilaku Mahasiswa Pendidikan Fisika', *Diffraction*, 1(2), pp. 34–41. doi: 10.37058/diffraction.v1i2.1328.
- van Beers, J. C. A. M., van Dun, D. H. and Wilderom, C. P. M. (2022) 'Effective hospital-wide lean implementation: top-down, bottom-up or through co-creative role modeling?', *International Journal of Lean Six Sigma*, 13(1), pp. 46–66. doi: 10.1108/IJLSS-02-2021-0024.
- Burns, C. D. (2017) 'Sentinel event.', *Journal of the Kentucky Medical Association*, 98(12), p. 533. doi: 10.1097/00006247-199802000-00001.

- Capstones, H. and Stangle, A. M. (2021) 'Huskie Commons Safe and Effective Patient Handoffs Safe and Effective Patient Handoffs A Capstone Submitted to the University Honors Program In Partial Fulfillment of the Requirements of the Baccalaureate Degree With Honors Department Of Nursing By Alexis'.
- Dewi, M. K. (2018) *hubungan sikap disiplin perawat dengan efektifitas pelaksanaan timbang terima di RSUD dr. abdoer rahem situbondo*.
- Ellya, R. and Syamsu, M. (2020) 'Pengaruh Pelatihan dan Insentif terhadap Kinerja Perawat di RSUD Pambalan Batung Amunta Kalimantan Selatan', 3(1), pp. 15–22. doi: [org/10.12928/ijhr.v3i1.xxx](https://doi.org/10.12928/ijhr.v3i1.xxx).
- Ghosh, S., Ramamoorthy, L. and pottakat, B. (2021) 'Impact of Structured Clinical Handover Protocol on Communication and Patient Satisfaction', *Journal of Patient Experience*, 8, pp. 1–6. doi: [10.1177/2374373521997733](https://doi.org/10.1177/2374373521997733).
- Graban, M. (2011) *Lean Hospitals: Improving Quality, Patient Safety, and Employee Engagement*. 2nd edn. CRC Press.
- Graban, M. (2012) *Lean Hospitals, Improving Quality, Patient Savety, and Employee Engagement*. 2nd edn. Florida: CRC Press, Taylor & Francis group.
- Gutierrez, L. de S. *et al.* (2018) 'Good practices for patient safety in the operating room: nurses' recommendations', *Revista brasileira de enfermagem*, 71(1), pp. 2775–2782. doi: [10.1590/0034-7167-2018-0449](https://doi.org/10.1590/0034-7167-2018-0449).
- Hildebrandt, M. G. *et al.* (2022) 'How to increase value and reduce waste in research: initial experiences of applying Lean thinking and visual management in research leadership', *BMJ*, (April), pp. 1–8. doi: [10.1136/bmjopen-2021-058179](https://doi.org/10.1136/bmjopen-2021-058179).
- Jenita, A., Arief, Y. S. and Misbahatul, E. (2019) 'Analisis Faktor yang Berhubungan dengan Pelaporan Insiden Keselamatan Pasien pada Perawat (Factor Analysis retaled to the Incident Reporting of Patient Safety Incident)', *Fundamental and Management Nursing Journal*, 2(1), pp. 7–15.
- Jiwantoro, Y. A. (2017) *Riset Keperawatan analisis data statistik menggunakan spss*. 1st edn. Jakarta: Mitra Wacana Medika.

- Khosyiin, M. I. and Fakhruddin, M. (2022) 'Evaluasi Program Pelatihan Model Kirkpatrick', *Cermin: Jurnal Manajemen dan Pendidikan Berbasis Islam Nusantara*, 1(2), pp. 42–46. Available at: <https://ejournal.staida-krempyang.ac.id/index.php/CERMIN>.
- Liu, Y. *et al.* (2022) 'Correlation of safety behavior, handover quality, and risk perception: A cross-sectional study among Chinese psychiatric nurses', *Frontiers in Psychiatry*, 13(December), pp. 1–8. doi: 10.3389/fpsy.2022.1043553.
- Mandriani, E., Hardisman, H. and Yetti, H. (2019) 'Analisis Dimensi Budaya Keselamatan Pasien Oleh Petugas Kesehatan di RSUD dr Rasidin Padang Tahun 2018', *Jurnal Kesehatan Andalas*, 8(1), p. 131. doi: 10.25077/jka.v8i1.981.
- Manzanares-Cañizares, C. *et al.* (2022) 'A 5S Lean Strategy for a Sustainable Welding Process', *Sustainability (Switzerland)*, 14(11). doi: 10.3390/su14116499.
- Masadeh, M. (2012) 'Training, Education, Development and Learning: What Is the Difference?', *European Scientific Journal*, 8(10), pp. 62–68. Available at: <http://eujournal.org/index.php/esj/article/view/163>.
- Munawar (2021) Pengaruh Pelatihan Handover Dengan Metode Sbar Terhadap Kualitas *Handover* Perawat Di Rs Harapan Kota Magelang.
- Notoatmojo, S. (2018) *Metodologi penelitian kesehatan*. Jakarta: Rineka Cipta.
- Noviati, B. E. and Yuliati, B. D. (2020) 'WHAT CAN NURSES DO TO IMPLEMENT LEAN HOSPITALS?', *MJN*, 12(July), pp. 92–97. doi: 10.31674/mjn.2020.v12i01.011.
- Nursalam (2014) *Manajemen keperawatan*. 4th edn. Edited by A. Suslia. Jakarta: Salemba Medika.
- Obaid, L. M. *et al.* (2021) 'Using lean management approach in improving clinical team leader handover process: Nursing services', *BMJ Open Quality*, 10(3), pp. 1–6. doi: 10.1136/bmj-oq-2021-001375.
- Peimbert-García, R. E., Gutiérrez-Mendoza, L. M. and García-Reyes, H. (2021) 'Applying lean healthcare to improve the discharge process in a mexican

- academic medical center', *Sustainability (Switzerland)*, 13(19). doi: 10.3390/su131910911.
- Piper, D. *et al.* (2018) 'The impact of patient safety culture on handover in rural health facilities', *BMC Health Services Research*, 18(1), pp. 1–14. doi: 10.1186/s12913-018-3708-3.
- Rahim, H. A. and Irwansyah, I. (2021) 'Diferensiasi Peran Perawat Laki-Laki dan Perempuan di RSUD Haji Kota Makassar', *Sosiologi*, (1), pp. 1–9.
- Rahman, S. A. (2020) *Aplikasi Analisis Multivariete Dengan Program IBM SPSS* 23. 1st edn. Edited by C. Alviana. Yogyakarta: Penerbit Samudra Biru.
- Rohmah, N. F. (2018) 'Pelatihan dan Pengembangan Sumber Daya Manusia', *Jurnal Manajemen Pendidikan Islam*, 2(1), pp. 1–11.
- Rumere, B. Y. *et al.* (2021) *Hubungan Antara Pengetahuan Dan Sikap Terhadap Perilaku Pencegahan Covid-19 Pada Mahasiswa Papua Dan Papua Barat Di Kupang, Cendana Medical Journal (CMJ)*. doi: 10.35508/cmj.v9i2.5983.
- Setiyadi, A. (2022) 'Tentang *Occupational Hazard* Dengan Program Studi Magister Manajemen'. Available at: [https://repository.binawan.ac.id/1819/1/Tesis Agung Setiyadi Post Sidang.pdf](https://repository.binawan.ac.id/1819/1/Tesis%20Agung%20Setiyadi%20Post%20Sidang.pdf).
- Stovall, M., Hansen, L. and van Ryn, M. (2020) 'A Critical Review: Moral Injury in Nurses in the Aftermath of a Patient Safety Incident', *Journal of Nursing Scholarship*, 52(3), pp. 320–328. doi: 10.1111/jnu.12551.
- Suganandam, D. K. and Sc, M. N. (2018) 'Handoff Communication : Hallmark of Nurses Communication is a vital element in the health care setup . National Patient Safety Goals 2018 caregivers . Breakdown in communication was the leading cause of sentinel events reported to the', 19(June).
- Sugiyono (2015) *Metode Penelitian Kuantitatif, Kualitatif dan R & D*. 22nd edn. Bandung: ALFABETA.
- Tham, Sm. and Jacob, K. S. (2021) 'Focus group discussion.', *The Nursing journal of India*, 98(6), pp. 125–127. doi: 10.48029/nji.2007.xcviii601.
- Tobiano, G. *et al.* (2018) 'Patient participation in nursing bedside handover: A

systematic mixed-methods review', *International Journal of Nursing Studies*, 77(September 2016), pp. 243–258. doi: 10.1016/j.ijnurstu.2017.10.014.

Udod, S. A. *et al.* (2020) 'Nurse managers implementing the lean management system: A qualitative study in Western Canada', *Journal of Nursing Management*, 28(2), pp. 221–228. doi: 10.1111/jonm.12898.

Utarini, A. *et al.* (2022) *Metode Penelitian prinsip dan aplikasi untuk manajemen rumah sakit*. 1st edn. Edited by A. Utarini and I. Dwiprahasto. D.I. Yogyakarta: Gadjah Mada University Press.

Wibowo, D. . (2022) 'Persepsi Pasien Terhadap Pelayanan Sistem Pembayaran Jkn Pada Fasilitas Kesehatan Tingkat Pertama Di Kota Semarang', 7787, (8.5.2017), pp. 2003–2005. Available at: [https://repository.binawan.ac.id/1819/1/Tesis Agung Setiyadi Post Sidang.Pdf](https://repository.binawan.ac.id/1819/1/Tesis%20Agung%20Setiyadi%20Post%20Sidang.Pdf).

Winarno, N., Marchaban, M. and Yuniarti, E. (2022) 'Penggunaan Lean Hospital Untuk Meningkatkan Efisiensi Pelayanan Resep Rawat Jalan RSU PKU Muhammadiyah Delanggu', *Majalah Farmaseutik*, 18(2), pp. 113–121. doi: 10.22146/farmaseutik.v1i1.58990.

Zdęba-Mozoła, A. *et al.* (2022) 'Implementation of Lean Management in a Multi-Specialist Hospital in Poland and the Analysis of Waste', *International Journal of Environmental Research and Public Health*, 19(2). doi: 10.3390/ijerph19020800.