

REFERENCES

- 7 *Tourism Achievements & Awards for Indonesia in 2022 to Inspire Your Next Visit!* -
Indonesia Travel. (2022). [Www.indonesia.travel](http://www.indonesia.travel).
<https://www.indonesia.travel/nl/en/trip-ideas/7-tourism-achievements-awards-for-indonesia-in-2022-to-inspire-your-next-visit>
- Antara, M., & Sumarniasih, M. S. (2017). Role of Tourism in Economy of Bali and Indonesia. *Journal of Tourism and Hospitality Management*, 5(2).
<https://doi.org/10.15640/jthm.v5n2a4>
- Babbie, Earl R. *The Practice of Social Research*. 12th ed. Belmont, CA: Wadsworth Cengage, 2010; Muijs, Daniel. *Doing Quantitative Research in Education with SPSS*. 2nd edition. London: SAGE Publications, 2010.
- Bali Government Tourism Office. (November 9, 2022). Number of foreign tourist arrivals to Bali, Indonesia from 2008 to 2022 (in millions) [Graph]. In *Statista*. Retrieved January 22, 2023, from <https://www-statista-com.saxion.idm.oclc.org/statistics/976842/foreign-tourist-arrivals-numbers-bali-indonesia/>
- Bali Government Tourism Office. (February 4, 2022). Average room occupancy rate of classified hotels in Bali, Indonesia from 2014 to 2021 [Graph]. In *Statista*. Retrieved January 23, 2023, from <https://www-statista-com.saxion.idm.oclc.org/statistics/976901/average-room-occupancy-rate-classified-hotels-bali-indonesia/>

- Bali Tourism on Rise*. (2020, December 7). The Jakarta Post.
<https://www.thejakartapost.com/travel/2020/12/07/bali-tourism-on-rise.html>
- Belk, Russell W., et al. "Research for Marketing Decisions." *Journal of Marketing Research*, vol. 15, no. 4, Nov. 1978, p. 658, <https://doi.org/10.2307/3150643>.
- Brundtland, G. H. (1987). Our Common Future. *Environmental Conservation*, 14(04), 291. <https://doi.org/10.1017/s0376892900016805>
- Butler, R. W. (2006). *The tourism area life cycle. Vol. 2 : Conceptual and theoretical issues*. Channel View.
- Calgaro, E., Lloyd, K., & Dominey-Howes, D. (2013). From vulnerability to transformation: a framework for assessing the vulnerability and resilience of tourism destinations. *Journal of Sustainable Tourism*, 22(3), 341–360.
<https://doi.org/10.1080/09669582.2013.826229>
- Cochrane, J. (2010). The Sphere of Tourism Resilience. *Tourism Recreation Research*, 35(2), 173–185. <https://doi.org/10.1080/02508281.2010.11081632>
- Creswell, John W, and J. David Creswell. *Research Design*. 5th ed., SAGE Publications, 27 Nov. 2017.
- Cserep, K., & Imbsen, C. (2022). *Enhancing Resilience to Create Sustainability in Destination* (L.-T. Royds, Ed.). World Travel & Tourism Council.
- Denzin, Norman K, and Yvonna S Lincoln. *The SAGE Handbook of Qualitative Research*. Thousand Oaks, Sage Publications, 2011.

- Fabry, N., & Zeghni, S. (2019). *Resilience, tourist destinations and governance: an analytical framework*.
- Folke, C., Carpenter, S., Elmqvist, T., Gunderson, L., Holling, C. S., & Walker, B. (2002). Resilience and Sustainable Development: Building Adaptive Capacity in a World of Transformations. *AMBIO: A Journal of the Human Environment*, 31(5), 437–440. <https://doi.org/10.1579/0044-7447-31.5.437>
- Gabriel-Campos, E., Werner-Masters, K., Cordova-Buiza, F., & Paucar-Caceres, A. (2021). Community eco-tourism in rural Peru: Resilience and adaptive capacities to the Covid-19 pandemic and climate change. *Journal of Hospitality and Tourism Management*, 48, 416–427. <https://doi.org/10.1016/j.jhtm.2021.07.016>
- Gössling, S., Scott, D., & Hall, C. M. (2020). Pandemics, tourism and global change: a rapid assessment of COVID-19. *Journal of Sustainable Tourism*, 29(1), 1–20. Tandfonline.
- Gupta, S., Rouse, B. T., & Sarangi, P. P. (2021). Did Climate Change Influence the Emergence, Transmission, and Expression of the COVID-19 Pandemic? *Frontiers in Medicine*, 8. <https://doi.org/10.3389/fmed.2021.769208>
- Gurtner, Y. (2016). Returning to paradise: Investigating issues of tourism crisis and disaster recovery on the island of Bali. *Journal of Hospitality and Tourism Management*, 28, 11–19. <https://doi.org/10.1016/j.jhtm.2016.04.007>
- Hall, C. M. (2010). Crisis events in tourism: subjects of crisis in tourism. *Current Issues in Tourism*, 13(5), 401–417. <https://doi.org/10.1080/13683500.2010.491900>

Handbook of Terrorism Prevention and Preparedness (pp. 985–1009). (2020).

International Center for Counter Terrorism.

*Hasil Survei Dampak Covid-19 Terhadap Sosial Demografi dan Pelaku Usaha
Provinsi Bali 2020*. (2020). Badan Pusat Statistik Provinsi Bali.

Law, A., DeLacy, T., & McGrath, G. M. (2017). A green economy indicator framework
for tourism destinations. *Journal of Sustainable Tourism*, 25(10), 1434–1455.

<https://doi.org/10.1080/09669582.2017.1284857>

Lew, A. A. (2013). Scale, change and resilience in community tourism planning.

Tourism Geographies, 16(1), 14–22.

<https://doi.org/10.1080/14616688.2013.864325>

Lewis, J. (2006). *Paradise Defiled: The Bali Bombings and The Terror of National
Identity*. SAGE Publications.

Linnenluecke, M. K. (2013). The Concept of Organizational Resilience: Towards a
Research Agenda. *Academy of Management Proceedings*, 2013(1), 15010.

<https://doi.org/10.5465/ambpp.2013.15010abstract>

Maxwell, Joseph A. *Qualitative Research Design an Interactive Approach*. London,
SAGE Inc., 2005.

Melián-Alzola, L., Fernández-Monroy, M., & Hidalgo-Peñate, M. (2020). Hotels in
contexts of uncertainty: Measuring organisational resilience. *Tourism*

Management Perspectives, 36, 100747.

<https://doi.org/10.1016/j.tmp.2020.100747>

- Mintzberg, H., Lampel, J., & Ahlstrand, B. (2009). *Strategy Safari: A Guided Tour Through the Wilds of Strategic Management*. Free Press.
- Nations, U., & World Tourism Organization. (2005). *Making tourism more sustainable : a guide for policy makers*. United Nations Environment Programme, Division Of Technology, Industry And Economics ; Madrid.
- Nyaupane, G. P., & Chhetri, N. (2009). Vulnerability to Climate Change of Nature-Based Tourism in the Nepalese Himalayas. *Tourism Geographies*, 11(1), 95–119. <https://doi.org/10.1080/14616680802643359>
- Olivia, S., Gibson, J., & Nasrudin, R. (2020). Indonesia in the Time of Covid-19. *Bulletin of Indonesian Economic Studies*, 56(2), 143–174. <https://doi.org/10.1080/00074918.2020.1798581>
- Pisano, U. (2012). *Resilience and Sustainable Development: Theory of resilience, systems thinking and adaptive governance*. European Sustainable Development Network.
- Porter, M. E. (1996). *What is strategy?* Harvard Business Review, 74(6), 61-78.
- Press, A. (2017, November 27). *Bali volcano erupting; 59,000 travelers stranded by airport closure*. The Mercury News. <https://www.mercurynews.com/2017/11/27/tens-of-thousands-stranded-as-bali-volcano-closes-airport/>
- Prestianawati, S. A., & Setyanti, A. M. (2021). Covid-19 Cases Growth and Business Continuity in Indonesia: A Causality Test. *SSRN Electronic Journal*. <https://doi.org/10.2139/ssrn.3859193>

Rahman, Shidur. “The Advantages and Disadvantages of Using Qualitative and Quantitative Approaches and Methods in Language “Testing and Assessment” Research: A Literature Review.” *Journal of Education and Learning*, vol. 6, no. 1, 2017, pp. 102–112, files.eric.ed.gov/fulltext/EJ1120221.pdf.

Saldaña, Johnny. *The Coding Manual for Qualitative Researchers*. Los Angeles, Sage, 2021.

Statistics Indonesia. (December 24, 2020). Share of workers whose employment had been affected by the novel coronavirus (COVID-19) pandemic in Bali, Indonesia as of April 2020 [Graph]. In *Statista*. Retrieved January 23, 2023, from <https://www.statista.com/statistics/1196193/indonesia-impact-on-employment-due-to-covid-19-in-bali/>

Statistics Indonesia. (September 29, 2022). Most visited provinces by domestic tourists in Indonesia in 2021 (in millions) [Graph]. In *Statista*. Retrieved January 22, 2023, from <https://www-statista-com.saxion.idm.oclc.org/statistics/1197947/indonesia-most-visited-provinces-by-local-tourists/>

Statistics Indonesia. (December 19, 2022). Room occupancy rate of classified hotels in Indonesia from 2012 to 2021 [Graph]. In *Statista*. Retrieved January 23, 2023, from <https://www.statista.com/statistics/866796/indonesia-occupancy-rate-in-star-hotels/>

Statistics Indonesia. (January 9, 2023). Number of domestic tourists in Bali, Indonesia from 2012 to 2021 (in millions) [Graph]. In *Statista*. Retrieved January 22,

2023, from <https://www-statista-com.saxion.idm.oclc.org/statistics/1358131/indonesia-bali-number-of-domestic-tourists/>

Suhartono, M., & Paddock, R. C. (2017, December 7). Bali's Rumbling Volcano Leaves Tourist Industry Gasping for Air. *The New York Times*. <https://www.nytimes.com/2017/12/07/world/asia/bali-volcano-mount-agung.html>

Sutawa, G. K. (2012). Issues on Bali Tourism Development and Community Empowerment to Support Sustainable Tourism Development. *Procedia Economics and Finance*, 4, 413–422. [https://doi.org/10.1016/s2212-5671\(12\)00356-5](https://doi.org/10.1016/s2212-5671(12)00356-5)

Syahbana, D. K., Kasbani, K., Suantika, G., Prambada, O., Andreas, A. S., Saing, U. B., Kunrat, S. L., Andreastuti, S., Martanto, M., Kriswati, E., Suparman, Y., Humaida, H., Ogburn, S., Kelly, P. J., Wellik, J., Wright, H. M. N., Pesicek, J. D., Wessels, R., Kern, C., & Lisowski, M. (2019). The 2017–19 activity at Mount Agung in Bali (Indonesia): Intense unrest, monitoring, crisis response, evacuation, and eruption. *Scientific Reports*, 9(1), 8848. <https://doi.org/10.1038/s41598-019-45295-9>

The Uncertainty of Large-Scale Social Restrictions (PSBB) in Indonesia's COVID-19 Handling | *The SMERU Research Institute*. (2020). Smeru.or.id. <https://smeru.or.id/en/article/uncertainty-large-scale-social-restrictions-psbb-indonesia%E2%80%99s-covid-19-handling>

- UNWTO. (February 25, 2022). Number of international tourist arrivals during the novel coronavirus (COVID-19) pandemic in Indonesia from 2020 to 2021 (in 1,000s) [Graph]. In *Statista*. Retrieved January 22, 2023, from <https://www-statista-com.saxion.idm.oclc.org/statistics/1193030/indonesia-international-tourist-arrivals-covid-19/>
- Walker, B. H., & Salt, D. (2006). *Resilience thinking : sustaining ecosystems and people in a changing world*. Island Press.
- Wenzel, Kristen, and Earl Babbie. "The Practice of Social Research." *Teaching Sociology*, vol. 22, no. 1, Jan. 1994, p. 126, <https://doi.org/10.2307/1318620>.
- World Bank. 2020. *Resilient Tourism: Competitiveness in the Face of Disasters*. Washington, DC: World Bank.
- Yamashita, S., & Picard, M. (1999). Bali: Cultural Tourism and Touristic Culture. *Indonesia*, 67, 177. <https://doi.org/10.2307/3351382>
- Yin, Robert K. *Case Study Research and Applications: Design and Methods*. 6th ed., Thousand Oaks, California, Sage Publications, Inc, 2018.
- Yin, Robert K. *Qualitative Research from Start to Finish*. 2nd ed., New York, Guilford Press, 2016.