

CONTENTS

| | |
|---|------|
| COVER LETTER..... | i |
| APPROVAL LETTER..... | ii |
| LIST OF FIGURE..... | v |
| LIST OF TABLES..... | vi |
| LIST OF ABBREVIATIONS..... | vii |
| DECLARATION OF AUTHENTICITY..... | viii |
| ACKNOWLEDGMENTS..... | ix |
| ABSTRACT..... | ix |
| CHAPTER I. INTRODUCTION..... | 1 |
| A. Background..... | 1 |
| B. Relevance..... | 5 |
| C. Problem Statement..... | 6 |
| D. Research Objectives..... | 7 |
| E. Research Impact..... | 7 |
| F. Originality..... | 8 |
| CHAPTER II: LITERATURE REVIEW..... | 11 |
| A. Literature Review..... | 11 |
| B. Theoretical Framework..... | 24 |
| C. Conceptual Framework..... | 26 |
| D. Research Questions..... | 27 |
| CHAPTER III.RESEARCH METHOD..... | 28 |
| A. Research Type and Design..... | 28 |
| B. Research Settings and Time..... | 28 |
| C. Intervention..... | 30 |
| D. Research Subjects..... | 31 |
| E. Identification of Research Variables..... | 32 |
| F. Operational Definition..... | 34 |
| G. Data Collection and Research Instrument..... | 36 |

| | |
|---|----|
| H. Data Analysis Plan..... | 37 |
| I. Research Ethics..... | 37 |
| J. Research Process..... | 37 |
| K. Trustworthiness, Validity and Reliability..... | 38 |
| CHAPTER IV. RESULTS AND DISCUSSION..... | 39 |
| A. Research Results..... | 39 |
| B. Discussion..... | 62 |
| CHAPTER V. CONCLUSION AND RECOMMENDATION..... | 71 |
| A. Conclusion..... | 71 |
| B. Recommendation..... | 72 |
| REFERENCES..... | 75 |
| APPENDICES..... | 79 |
| Annex 1. Interview Guideline..... | 79 |
| Annex 2. FGD Guideline..... | 88 |
| Annex 3. Informed Consent..... | 94 |