

**THE INFLUENCE OF PERCEIVED FLEXIBLE WORK
ARRANGEMENT ON TURNOVER INTENTION
MEDIATED BY JOB SATISFACTION A STUDY AT
TELKOM INDONESIA IN THE FOLLOWING ERA
OF COVID-19 PANDEMIC**

Thesis

As a partial fulfillment to achieve a Master Degree

Study Program in Master of Business Administration



Submitted by

LISA RENITA VIRGINIA

20/471162/PEK/26889

to

FACULTY OF ECONOMICS AND BUSINESS

UNIVERSITAS GADJAH MADA

2023



**THE INFLUENCE OF PERCEIVED FLEXIBLE WORK ARRANGEMENT ON TURNOVER INTENTION
MEDIATED BY JOB SATISFACTION A Study at Telkom Indonesia in the Following Era of COVID-19 Pandemic**

Lisa Renita Virginia, Rr Tur Nastiti, M.Si., Ph.D.,
Master of Business Administration
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Faculty of Economics and Business
Universitas Gadjah Mada

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1st Witness, the thesis advisor and member of the thesis examination team:

Rr Tur Nastiti, M.Si., Ph.D.,

2nd Witness, the member of the thesis examination team :

Prof. Dr. Heru Kurnianto Tjahjono, M.M.

3rd Witness, the member of the thesis examination team :

Indrayanti, M.Si., Psi., Ph.D.

AUTHORIZATION

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prepared and compiled by
LISA RENITA VIRGINIA
20/471162/PEK/26889

Has been defended before the Board of Examiners
On July 25, 2023
Board of Examiners

Examiner I



Prof. Dr. Heru Kurnianto Tjahjono, M.M.

Examiner II



Indrayanti, M.Si., Psi., Ph.D.

Examiner III/Advisor



Rr Tur Nastiti, M.Si., Ph.D.,

The Thesis has been accepted
as a partial fulfillment to achieve a Master of Business Administration degree
Yogyakarta, July 25, 2023

Director of Master of Business Administration Program



Prof. Dr. Tandelilin Eduardus, M.B.A.
NIP 195610131983031002

Mengetahui,
Wakil Dekan Bidang Akademik
Fakultas Ekonomika dan Bisnis Universitas Gadjah Mada



Bayu Sutikno, SE., M.S.M., Ph.D.
NIP 197805202005011002