



DAFTAR PUSTAKA

- Aldhuwaihi, Abdullah & Himanshu Shee. (2015). Organisational Culture and Employee Turnover in Saudi Arabian Banks. *International Journal of Management*. 4 (4), 1-19
- Alhusain, Achmad Sani. (2021). Bank Syariah Indonesia: Tantangan dan Strategi dalam Mendorong Perekonomian Nasional. *Pusat Penelitian Badan Keahlian DPR RI Bidang Ekonomi & Kebijakan Publik: Kajian Singkat Terhadap Isu Aktual & Strategis*. 13 (3)
- Almaraz, Jeanne. (1994). Quality Management and The Process of Change. *Journal of Change Management*. 7 (2), 6-14
- Ambroz, Milan. (2016). Total Quality System as a Product of the Empowered Corporate Culture. *The TGM Magazine*. 16 (2), 93-104.
- Amir, M. Taufik. (2011). *Manajemen Strategi : Konsep dan Aplikasi*. PT. Raja Grafindo Persada, Jakarta.
- Ascarya, Diana Yumanita. (2005). *Bank Syariah: Gambaran Umum, Seri Kebangsentralan*. Pusat Pendidikan dan Studi Kebanksentralan (PPSK), Jakarta.
- Bank Syariah Indonesia. (2021). *Annual Report Bank Syariah Indonesia 2021*. Diakses dari https://ir.bankbsi.co.id/annual_reports.html. Diakses pada tanggal 27 Juni 2022.
- Bank Syariah Indonesia. (2021). Sejarah Perseroan. Tersedia di https://ir.bankbsi.co.id/corporate_history.html, Diakses pada tanggal 27 Juni 2022.
- Bert, Arthur, Timothy MacDonald, & Thomas Herd. (2003). Two Merger Integration Imperatives: Urgency and Execution. *Strategy & Leadership*. 31 (3), 42-49
- Brigham, E. F., & Houston, J. F. (2018). *Essentials of Financial Management: Fourth Edition*. Cengage Learning Asia Pte Ltd.
- Crouch, Andrew, & Andrew Wirth. (1991). Managerial Responses to Mergers and Other Job Changes. *Journal of Managerial Psychology*. 6 (2). 3-8.
- David, Fred R. (2005). *Manajemen Strategis: Konsep*, Edisi 10 Buku 1. Salemba Empat, Jakarta.
- Dellana, Scott A & Richard D. Hauser. (2016). Corporate Culture's Impact on a Strategic Approach to Quality. *American Journal of Business*. 15 (1), 9-20.
- Demirgürç-Kunt, Asli, Alvaro Pedraza, Claudia Ruiz-Ortega. (2021). Banking sector performance during the COVID-19 crisis. *Journal of Banking and Finance*. 133 (2021), 106305.
- Dharma, Yulius. (2017) The Effect of Work Motivation on the Employee Performance with Organization Citizenship Behaviour as Intervening Variable at Bank Aceh Syariah. *Emerald Reach Proceedings Series*. 1, 7-12,
- Duan, Yuejiao, Sadok El Ghoul, Omrane Guedhami, Haoran Li, & Xinming Li. (2021). Bank systemic risk around COVID-19: A cross-country analysis. *Journal of Banking and Finance*. 133 (2021), 106299.



- Dysvik, Anders & Bård Kuvaas, (2010). Exploring the Relative and Combined Influence of Mastery-Approach Goals and Work Intrinsic Motivation on Employee Turnover Intention. *Personnel Review*. 39 (5), 622-638.
- Eichholtz, Piet, Steven Ongena, Nagihan Simethg, Erkan Yönder. (2023). Banks, non-banks, and the incorporation of local information in CMBS loan pricing. *Journal of Banking and Finance*. 154 (2023), 106918.
- Feyen, Erik, Tatiana Alonso Gispert, Tatsiana Kliatskova, & Davide S. Mare. (2021). Financial Sector Policy Response to COVID-19 in Emerging Markets and Developing Economies. *Journal of Banking and Finance*. 133 (2021), 106184.
- Flamholtz, Eric G. & Yvonne Randle. (2012). Corporate culture, business models, competitive advantage, strategic assets, and the bottom line: Theoretical and measurement issues. *Journal of Human Resource Costing & Accounting*. 16 (2), 76-94.
- Galpin, Timothy J. (2010). *Redefining Due Diligence to Jump Start Effective Integration*. Farnham, Gower, United Kingdom.
- Goecke, Theresa, Björn Michaelis, & Lars Schweizer. (2018). Retention Strategies in M&A Processes – An Exploratory Case Study on Turnover During Mergers and Acquisitions in the German Software Industry. *Advances in Mergers and Acquisitions*. 17, 165-184.
- Hsu, Yu-Lung & Chun-Chu Liu. (2009). Environmental Performance Evaluation and Strategy Management using Balanced Scorecard. *Environ Monit Assess*. 170, 599–607.
- Irena, L., & Rusfian, E. Z. (2019). Hubungan Gaya Kepemimpinan Transformasional Dan Komunikasi Internal Dengan Kinerja Karyawan Generasi Z Pada Tech Company. *Jurnal Komunikasi*, 11 (2), 223.
- John, Kose & Lemma W. Senbet. (1998). Corporate Governance and Board Effectiveness. *Journal of Banking and Finance*. 22 (1998), 371-403.
- Kementerian Agama. (2022). Data Umat Berdasarkan Agama. Tersedia di <https://data.kemenag.go.id/statistik/agama/umat/agama>, Diakses pada tanggal 27 Juni 2022.
- Kementerian Keuangan. (2021). Literasi Menjadi Tantangan Pertumbuhan Ekonomi dan Keuangan Syariah. Tersedia di <https://kemenkeu.go.id/publikasi/berita/literasi-menjadi-tantangan-pertumbuhan-ekonomi-dan-keuangan-syariah/>, Diakses pada tanggal 27 Juni 2022.
- Kharbanda, Om P. & Ernest A. Stallworthy. (1991). Company Culture: its Role in an Industrial Society. *Industrial Management & Data Systems*. 91 (2), 2-59.
- Kotler, P., & Keller, K. L. (2012). *Marketing Management*. Pearson Prentice Hall, Inc.
- M. Neckerman, Kathryn, & Roberto M Fernandez. (2015). Keeping A Job: Network Hiring and Turnover in A Retail Bank. *The Governance of Relations in Markets and Organizations*. 20, 299-318.
- Marimin, Agus, Abdul Haris Romdhoni, & Tira Nur Fitria. (2015). Perkembangan Bank Syariah di Indonesia. *Jurnal Ilmiah Ekonomi Islam*. 1 (2).
- Muhammad, Suwarsono. (2002). *Manajemen Strategik : Konsep dan Kasus*. UPP AMP YKPN, Yogyakarta.



- Nurdin, Nurdin & Khaeruddin Yusuf. (2020). Knowledge Management Lifecycle in Islamic Bank the Case of Syariah Banks in Indonesia. *International Journal Knowledge Management Studies*. 11 (1).
- Puteh, Anwar, Muhammad Rasyidin, & Nurul Mawaddah. (2017). Islamic Banks in Indonesia: Analysis of Efficiency. *Emerald Reach Proceedings Series*. 1, 331-336
- So, Idris Gautama, Noerlina, Amanda Aubrey Djunggara, Rehan Fahrobi, Bachtiar H. Simamora & Athapol Ruangkanjanases. (2018). Effect of Organisational Communication and Culture on Employee Motivation and Its Impact on Employee Performance. *Pertanika Journal Social, Science, & Humanity*. 26 (2), 1133-1142.
- Sutopo, HB. (2006). *Metode Penelitian Kualitatif*. UNS Press, Surakarta.
- Tipu, Syed Awais Ahmad, (2014), Employees' involvement in developing service product innovations in Islamic banks. *International Journal of Commerce and Management*. 24 (1), 85-108.
- Umardani, Dwi & Abraham Muchlish. (2016). Analisis Perbandingan Kinerja Keuangan Bank Syariah dan Bank Konvensional di Indonesia. *Jurnal Manajemen dan Pemasaran Jasa*. 9 (1)
- Wagner, Christian. (2004). Enterprise Strategy Management Systems: Current & Next Generation. *Journal of Strategic Information Systems*. 13, 105–128.