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List of Abbreviations

Business Process Management (BPM)
Business Process Management Notation (BPMN)
Cause-Effect Diagram (CED)
Cost of Poor Quality (COPQ)
Critical To Business (CTB)
Critical To Customer (CTC)
Critical To Quality (CTQ)
Decision Model and Notation (DMN)
Defects Per Million Opportunities (DPMO)
Defects Per Opportunities (DPO)
Defects Per Unit (DPU)
Define, Measure, Analysis, Improve, and Control (DMAIC)
Define, Measure, Analyze, Design, and Verify (DMADV)
Failure Modes and Effects Analysis (FMEA)
Key Performance Indicator (KPI)
Lean Six Sigma (LSS)
Make-To-Order (MTO)
Make-To-Stock (MTS)
Plan–Do–Check–Act (PDCA)
Plan, Do, Check, Act (PDCA)
Quality Management (QM)
Risk Priority Number (RPN)
Seasonal Index (SI)
Single-Minute Exchange Of Dies (SMED)
Statistical Process Control (SPC)
Supplier-Input-Process-Output-Customer (SIPOC)
Total Productive Maintenance (TPM)
Total Quality Management (TQM)
Voice Of Customer (VOC)

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