

DAFTAR PUSTAKA

- Afandi, A. R., & Hartati, S. (2017). Pembelian impulsif pada remaja akhir ditinjau dari kontrol diri. *Gadjah Mada Journal of Psychology (GamaJoP)*, 3(3), 123-130.
- Alliger, G. M., Cerasoli, C. P., Tannenbaum, S. I., & Vessey, W. B. (2015). Team Resilience: How Teams Flourish Under Pressure. *Organizational Dynamics*, 44(3), 176-184.
- Badan Pusat Statistik. (2022). *Jumlah Rumah Makan/Restoran Menurut Kabupaten/Kota di Provinsi Jawa Tengah 2012-2021*. Diakses pada 9 Mei 2022 dari Badan Pusat Statistik Provinsi Jawa Tengah: <https://jateng.bps.go.id/statictable/2020/08/12/2099/jumlah-rumah-makan-dan-restoran-menurut-kabupaten-kota-di-provinsi-jawa-tengah-2012-2021.html>
- Burke, C. S., Shuffler, M. L., & Wiese, C. W. (2018). Examining the behavioral and structural characteristics of team leadership in extreme environments. *Journal of Organizational Behavior*, 39(6), 716-730.
- Burrow, R., Scott, R., & Courpasson, D. (2022). Bloody suffering and durability: How chefs forge embodied identities in elite kitchens. *Human Relations*, DOI: 00187267221132936.
- Cambridge Dictionary Daring. (2021). Entri “endurance”. Diakses 15 Desember 2021. <https://dictionary.cambridge.org/dictionary/english/endurance?q=Endurance>

- Canny, I. U. (2013, July). The role of food quality, service quality, and physical environment on customer satisfaction and future behavioral intentions in casual dining restaurants. In *The 7th National Research Management Conference, Sriwijaya University-Palembang, Indonesia (27-28 November 2013)*.
- Cham, B. S., Boeing, A. A., Wilson, M. D., Griffin, M. A., & Jorritsma, K. (2021). Endurance in Extreme Work Environments. *Original Psychology Review*, Vol. 20(10), 1-22. DOI: 10.1177/20413866211006441
- Creswell, J. W. & Poth, C. N. (2018). *Qualitative Inquiry & Research Design*. London: Sage Publications Ltd.
- Dicocco, C. (2022). The Cold Pressor Task, Swearing, and Mindfulness Effect on Neuropsychological Test Performance. (Doctoral dissertation, Southern Connecticut State University New Haven, Connecticut).
- Driskell, J. E., Salas, E., & Driskell, T. (2018). Foundations of teamwork and collaboration. *American Psychologist*, 73(4), 334.
- Eke, G. J. (2020). Effective Communication Processes: A Peanacea for Organizations' Success. *IOSR Journal of Business and Management*, 22(8), 42-54.
- Gill, M. J., & Burrow, R. (2018). The Function of Fear in Institutional Maintenance: Feeling Frightened as An Essential Ingredient in Haute Cuisine. *Organization Studies*, 39(4), 445-465.
- Hofstadter A and Kuhns R (2009) *Philosophies of art and beauty: Selected readings in aesthetics from Plato to Heidegger*. University of Chicago Press.

- Jang, S. and Namkung, Y. (2009), "Perceived quality, emotions, and behavioral intentions: application of an extended Mehrabian-Russell model to restaurants", *Journal of Business Research*, Vol. 62 No. 4, pp. 451-60.
- Jay, T. (2009). The utility and ubiquity of taboo words. *Perspectives on psychological science*, 4(2), 153-161.
- Lundberg, J., & Rankin, A. (2014). Resilience and vulnerability of small flexible crisis response teams: implications for training and preparation. *Cognition, technology & work*, 16(2), 143-155.
- Lyons, E. E., & Coyle, A. E. (2007). *Analyzing Qualitative Data in Psychology*. Newbury Park: Sage Publications Ltd.
- Martin, R.A., Puhlik-Doris, P., Larsen, G., Gray, J. and Weir, K. (2003), "Individual differences in uses of humor and their relation to psychological well-being: development of the Humor Styles Questionnaire", *Journal of Research in Personality*, Vol. 37 No. 1, pp. 48-75.
- Mesmer-Magnus, J., Glew, D. J., & Viswesvaran, C. (2012). A meta-analysis of positive humor in the workplace. *Journal of Managerial Psychology*.
- Morgan, D. L. (1997). *Focus Groups as Qualitative Research*. Thousand Oaks: Sage Publications Ltd.
- Pratiwi, K. S., Rahmawati, P. I., & Andiani, N. D. (2019). Strategi Chef De Partie Hot Kitchen Dalam Meningkatkan Kualitas Makanan Di Discovery Kartika Plaza Hotel. *Jurnal Manajemen Perhotelan dan Pariwisata*, 2(1), 1-14.
- Raharso, S. (2011). Kepercayaan dalam tim. *Manajerial: Jurnal Manajemen dan Sistem Informasi*, 10(2), 42-53.

- Rao, A. (2020). Exploration Into The Art of Plating Food: Psychological Perspective. *Dissertation*. Christ University. Bangalore.
- Roth, M., & Mesplede, J. F. (2011). *Ritz Paris: Haute Cuisine*. France: Flammarion.
- Sibarani, F. (2015). Analisis Pengaruh Service Quality dan Food Quality terhadap Customer Satisfaction dan Dampaknya pada Customer Retention di Pappajack Kopitiam Plaza Mandiri. (Tesis, Universitas Bina Nusantara).
- Spector, Michele D. & Jones, Gwen E. (2004). Trust in the workplace: factors affecting trust formation between team members. *The Journal of Social Psychology*, Vol. 144 No. 3, pp. 311.
- Stephens, R., & Zile, A. (2017). Does emotional arousal influence swearing fluency?. *Journal of Psycholinguistic Research*, 46(4), 983-995.
- Suhartanto, D., Helmi Ali, M., Tan, K. H., Sjahroeddin, F., & Kusdibyo, L. (2018). Loyalty toward online food delivery service: the role of e-service quality and food quality. *Journal of Foodservice Business Research*, 1–17. doi:10.1080/15378020.2018.1546076
- Suhairom, N., Musta'amal, A. H., Mohd Amin, N. F., Kamin, Y., & Abdul Wahid, N. H. (2019). Quality culinary workforce competencies for sustainable career development among culinary professionals. *International Journal of Hospitality Management*, 81, 205–220. doi:10.1016/j.ijhm.2019.04.010
- Sulek, J. M. & Hensley, R. L. (2004). The Relative Importance of Food, Atmosphere, and Fairness of Wait. *Cornell Hotel and Restaurant Administration Quarterly*, vol. 45, issue 3. 235-247. doi: 10.1177/0010880404265345.

- Sultan, A. J., Joireman, J., & Sprott, D. E. (2012). Building consumer self-control: The effect of self-control exercises on impulse buying urges. *Mark Lett*, 23, 61-72. doi: 10.1007/s11002-011-9135-4
- The Chefs of Le Cordon Bleu (2011). *Le Cordon Bleu Cuisine Foundations*. Clifton Park: Delmar Cengage Learning.
- Tongchaiprasit, P., & Ariyabuddhipongs, V. (2016). Creativity and Turnover Intention Among Hotel Chefs: The Mediating Effects of Job Satisfaction and Job Stress. *International Journal of Hospitality Management*, 55, 33-40. doi: 10.1016/j.ijhm.2016.02.009
- Vingerhoets, A. J., Bylsma, L. M., & De Vlam, C. (2013). Swearing: A biopsychosocial perspective. *Psihologiske teme*, 22(2), 287-304.
- Wilemon, D. L. & Thamhain, H. J. (1983). Team Building in Project Management. *Project Management Quarterly*, 14(2), 73–81.