

## Daftar Pustaka

- Barney, J. B., & Hesterly, W. S. (2020). *Strategic Management and Competitive Advantage: Concepts Sixth Edition*. London: Pearson Education Limited.
- Bharadwaj, S., Varadarajan, P., & Fahy, J. (1993). Sustainable Competitive Advantage in Service Industries: A Conceptual Model and Research Propositions. *Journal of Marketing*, 83-99.
- Borgonovi, E. (2017). Healthcare System: Issues of Sustainability and Economic Growth . *Rivista Internazionale di Scienze Sociali*, 231-248.
- Creswell, J. W. (2009). *Research Design : Qualitative, Quantitative, and Mixed Methods Approaches, Third Edition*. California: SAGE Publications, Inc.
- Deloitte; Bahar; Chapters. (2019). *21st Century Health Care Challenges: A Connected Health Approach*. Jakarta: PT Deloitte Konsultan Indonesia.  
Diambil kembali dari  
<https://www2.deloitte.com/content/dam/Deloitte/id/Documents/public-sector/id-gps-ehealth-publication-Indonesia.pdf>.
- Douglas, T. J., & Ryman, J. A. (2003). Understanding Competitive Advantage in the General Hospital Industry: Evaluating Strategic Competencies. *Strategic Management Journal*, 333-347.
- Eiriz, V., Barbosa, N., & Figueiredo, J. (2010). A conceptual framework to analyse hospital competitiveness. *The Service Industries Journal Vol. 30, No.3*, 437-448.
- Ferlie, E. (2014). Resource based view: a promising new theory for healthcare. *International Journey of Health Policy and Management*, 347-348.
- Ghemawat, P., & Rivkin, J. W. (2006). Creating Competitive Advantage. *Harvard Business School*, 1-21.
- Ginter, P. M., Duncan, W. J., & Swayne, L. E. (2018). *Strategic Management of Health Care Organizations Eight Edition*. New Jersey: John Wiley & Sons, Inc.
- Hill, C. W., Jones, G. R., & Schilling, M. A. (2015). *Strategic Management Theory 11th Edition*. Stamford: Cengage Learning.
- Hospital Management Asia. (2022, June 2). *Why Indonesia healthcare is determined to undergo a digital revolution*. Diambil kembali dari Hospital Management Asia: <https://hospitalmanagementasia.com/tech-innovation/why-indonesia-healthcare-is-determined-to-undergo-a-digital-revolution/>

- Hospital Management Asia. (2022, April 28). *Why Indonesia urgently needs to transform its healthcare system*. Diambil kembali dari Hospital Management Asia: <https://hospitalmanagementasia.com/tech-innovation/why-indonesia-urgently-needs-to-transform-its-healthcare-system/>
- Kesehatan, K. (2012, February 27). *Peraturan Menteri Kesehatan No 4 Tahun 2012 tentang Petunjuk Teknis Promosi Kesehatan Rumah Sakit*. Diambil kembali dari peraturan.bpk.go.id: <https://peraturan.bpk.go.id/Home/Details/143839/permenkes-no-4-tahun-2012>
- Kesehatan, K. (2022, March 28). *Keputusan Direktur Jenderal Pelayanan Kesehatan Nomor : HK.02.02/I/1130/2022 Tentang Pedoman Survei Akreditasi Rumah Sakit*. Diambil kembali dari yankes.kemkes.go.id: [https://yankes.kemkes.go.id/view\\_unduhan/57/kepdirjen-yankes-nomor-1130-tahun-2022](https://yankes.kemkes.go.id/view_unduhan/57/kepdirjen-yankes-nomor-1130-tahun-2022)
- Luke, R., Walston, S., & Plummer, P. M. (2004). *Healthcare Strategy In Pursuit of Competitive Advantage*. Chicago: Health Administration Press.
- Porter, M. E. (1998). *Competitive Advantage : Creating and Sustaining Superior Performance*. New York: The Free Press.
- Pusat, P. (2009, October 28). *Undang-Undang Republik Indonesia Nomor 44 Tahun 2009 tentang Rumah Sakit*. Diambil kembali dari peraturan.bpk.go.id: <https://peraturan.bpk.go.id/Home/Details/38789>
- Pusparisa, Y. (2020, October 2). *Limbah Medis Selama Pandemi*. Diambil kembali dari Katadata.co.id: <https://katadata.co.id/ariayudhistira/infografik/5f769ce5c4d5c/limbah-medis-melimpah-selama-pandemi>
- Richards, R. J., Prybutok, V. R., & Ryan, S. D. (2012). Electronic medical records: tools for competitive advantage. *International Journal of Quality and Service Sciences*, 120-136.
- RS Dr. OEN SOLO BARU. (2018, October 26). *Tentang Kami*. Diambil kembali dari droensolobaru: <https://droensolobaru.com/profil/tentang-kami>
- Ruswantriani. (2021, August 25). *Persalinan Sectio Caesarea (SC) dengan Nyaman dan Pemulihan Lebih Cepat dengan Konsep ERACS*. Diambil kembali dari EMC Healthcare: <https://www.emc.id/id/care-plus/persalinan-sectio-caesarea-sc-dengan-konsep-eracs>
- Schindler, P. S. (2022). *Business Research Methods, Fourteenth Edition*. New York: McGraw Hill.

- Sunaryo, A., & Fadillah, R. (2021, February 12). *Perjuangan Dokter Oen Boen Ing Selundupkan Penisilin untuk Jenderal Soedirman*. Diambil kembali dari Merdeka.com: <https://www.merdeka.com/khas/perjuangan-dokter-oen-boen-ing-selundupkan-penisilin-untuk-jenderal-soedirman.html>
- Thompson, A. A., Peteraf, M. A., Gamble, J. E., & Strickland III, A. (2020). *Crafting and Executing Strategy : The Quest for Competitive Advantage Concepts and Cases 22nd Edition*. New York: McGraw-Hill Education.
- Usaha, K. P. (2021). *Ringkasan Eksekutif Indeks Persaingan Usaha 2021*. Diambil kembali dari kppu.go.id: <https://kppu.go.id/wp-content/uploads/2022/02/Ringkasan-Eksekutif-Indeks-Persaingan-Usaha-2021.pdf>
- Yin, R. K. (2018). *Caset Study Research and Applications Sixth Edition*. Los Angeles: SAGE.