

## DAFTAR PUSTAKA

- Ardani, E. G., & Harianto, A. (2021). "Surviving strategy of hospitality sector in pandemi situation: case hospitality business in Jakarta". *E-journal of Tourism*, 8(1), 77-86.
- Aggett, M. (2007). "What has influenced growth in the UK's boutique hotel sector?". *International Journal of Contemporary Hospitality Management*.
- Bodgan, R. C., & Biklen, S. K. (1982). *Qualitative Research For Education: An Introduction to Theory and Method*. Boston: Ally & Bacon.
- Brown, N. A., Rovins, J. E., Feldmann-Jensen, S., Orchiston, C., & Johnston, D. (2017). "Exploring disaster resilience within the hotel sector: A systematic review of literature". *International Journal of Disaster Risk Reduction*, 22, 362-370.
- Chowdhury, M., Prayag, G., Orchiston, C., & Spector, S. (2019). "Post Disaster social capital, adaptive resilience and business performance of tourism organizations in Christchurch, New Zealand". *Journal of Travel Research*, 58(7), 1209-1226.
- Creswell, J. W., & Creswell, J. D. (2017). *Research design: Qualitative, quantitative, and mixed methods approaches*. Sage publications.
- Gössling, S., Scott, D., & Hall, M. (2021). "Pandemis , tourism and global change : a rapid assessment of". *Journal of Sustainable Tourism*, 29(1), 1–20. <https://doi.org/10.1080/09669582.2020.1758708>
- Harahap, N. (2020). *Penelitian Kualitatif*. Medan: Fakultas Dakwah dan Komunikasi IAIN-SU Medan.
- Indah, Karina. (2020). "Studi Netnografi dalam Proses Pengalaman Berwisata Dua Backpacker Perempuan dari Jakarta di Yogyakarta". Skripsi. Fakultas Ilmu Budaya. Universitas Gadjah Mada.
- Jamal, T., & Budke, C. (2020). "Tourism in a world with pandemis: local-global responsibility and action". *Journal of tourism futures*, 6(2), 181-188.
- Lengnick-Hall, C. A., & Beck, T. E. (2016). "Resilience capacity and strategic agility: Prerequisites for thriving in a dynamic environment". *Resilience Engineering Perspectives, Volume 2* (pp. 61-92). CRC Press.
- Liu, S., Xu, Y. H., & Liu, C. (2022). *Resilience of the Hospitality Industry Under the COVID Policies in China* (No. 7799). EasyChair.

- McManus, S., Seville, E., Vargo, J., & Brunsdon, D. (2008). "Facilitated process for improving organizational resilience". *Natural hazards review*, 9(2), 81-90.
- Mohammad, A. A., & AbouElezz, M. K. (2022). "Adaptive Resilience of Hospitality Enterprises: Key Practices Learned from the COVID-19 Pandemi". *Journal of Association of Arab Universities for Tourism and Hospitality*, 22(1), 92-109.
- Ngoc Su, D., Luc Tra, D., Thi Huynh, H. M., Nguyen, H. H. T., & O'Mahony, B. (2021). "Enhancing resilience in the Covid-19 crisis: lessons from human resource management practices in Vietnam". *Current Issues in Tourism*, 24(22), 3189-3205.
- Nicola, M., Alsafi, Z., Sohrabi, C., Kerwan, A., Al-Jabir, A., Iosifidis, C., ... & Agha, R. (2020). "The socio-economic implications of the coronavirus pandemi (COVID-19): A review". *International journal of surgery*, 78, 185-193.
- Nilakant, V., Walker, B., van Heugen, K., Baird, R., & De Vries, H. (2014). "Research note: Conceptualising adaptive resilience using grounded theory". *New Zealand Journal of Employment Relations*, 39(1), 79-86.
- Ntounis, N., Parker, C., Skinner, H., Steadman, C., & Warnaby, G. (2021). "Tourism and Hospitality industry resilience during the Covid-19 pandemi: Evidence from England". *Current Issues in Tourism*, 0(0), 1–14. <https://doi.org/10.1080/13683500.2021.1883556>
- Putra, R. A. B. N. (2021). "Strategic Recovery Plan: The Resilience of Wyndham Garden Kuta Beach Bali after Major Impacts of Covid-19 Pandemi". *International Journal of Glocal Tourism*, 2(1), 13-27.
- Qowiyuddin, Alhan. (2021). "Tinjauan Yuridis Terhadap Perjanjian Kerja Karyawan Hotel (Studi Kasus Perjanjian Kerja Karyawan Hotel Awann Sewu Semarang)". Skripsi. Fakultas Hukum. Universitas Muhammadiyah Surakarta.
- Raco, J. (2018). *Metode Penelitian Kualitatif: Jenis, Karakteristik dan Keunggulannya*. Jakarta: Grasindo.
- SILALAH, I. V. (2021). *Visi, Misi, dan Nilai Perusahaan*. Manajemen Strategik, 37.
- Sugiyono. (2009). *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Cetakan ke 8. Bandung: Alfabeta.
- Veal, A. J. (2017). *Research methods for leisure and tourism*. Pearson UK.

- Walker, B., Malinen, S., Näswall, K., Nilakant, V., & Kuntz, J. (2020). "Organizational resilience in action: a study of a large-scale extended-disaster setting". In *Research handbook on organizational resilience*. Edward Elgar Publishing.
- World Bank. (2020). *Rebuilding Tourism Competitiveness: Tourism Response, Recovery and Resilience to the COVID-19 Crisis*. World Bank.
- World Travel and Tourism Council. (2019). *Travel and Tourism Benchmarking Research Trends 2019*.
- World Travel and Tourism Council. (2021). *Travel and Tourism Global Economic Impact 2021*.
- Yasmina, A. W., Rahmanto, A. N., & Naini, A. M. I. (2021). "Green Hotel Resilience Due to Covid-19 Pandemi: Case Study at Greenhost Boutique Hotel Yogyakarta". *International Conference on Sustainable Innovation Track Humanities Education and Social Sciences (ICSIHES 2021)* (pp. 218-223). Atlantis Press.

## DAFTAR LAMAN

Badan Pusat Statistik. (2020). Statistik Kunjungan Wisatawan Mancanegara 2020.  
<https://www.bps.go.id/publication/2021/06/30/ddea1823bc9cd63789d51b05/statistik-kunjungan-wisatawan-mancanegara-2020.html>. Diakses  
pada 6 Juli 2022.

Badan Pusat Statistik. (2021). Tingkat Hunian Kamar Hotel Bintang 2020.  
<https://www.bps.go.id/indicator/16/122/3/tingkat-penghunian-kamar-pada-hotel-bintang.html>. Diakses pada 6 Juli 2022.

<https://awanngroup.com>. Diakses pada 20 Agustus 2022.