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APPENDIX

Interview questions:

1. What is your name and your position in the company?
2. How many members are in your team that were involved with the project?
3. What was your team's role in the project?
4. What were the activities that your team handled in the project?
5. What are the salaries and fringes for the permanent employees involved in the project?
6. What are the working hours of the employees in the company?
7. What was the project?
8. How long did each of the activities your team handled took?
9. What were the requirements of each project activity?
10. Throughout the project which activities were ahead/behind schedule?

Transcript of Interview:

26 February 2021 Interview:

R= Researcher, L = Lia, Age 26, A = Anda, Age 24

R: Please introduce yourself, with your name and position in the company.

L: My name is Lia, I am a breakdown of curriculum lead at the company, otherwise known as a Breakdown PIC.

A: Yes, I am Anda, I work within the scripting or scriptwriter team as the lead or

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PIC.

R: How many members are in your team that were involved with the project?

L: My name is Lia, I am a breakdown of curriculum lead at the company, otherwise known as a Breakdown PIC.

A: Yes, I am Anda, I work within the scripting or scriptwriter team as the lead or PIC.

R: What was your team's role in the project?

A: As scriptwriters, we're responsible for translating the concept team's output as our input and marking them into dialogues, tones of voices, setting and emotion of the characters for story telling purposes.

L: Our breakdown team is responsible for making sure the teaching topics or learning materials are in line with the national curriculum and easily digestible by elementary students.

R: What were the activities that your team handled in the project?

L: Firstly we research the learning chapter or topic for that course for these elementary school students. This includes online research as well as textbook reviews, keeping in mind to use the government issued textbooks. We then break down the material into sizable chunks, and develop quizzes, games, questions, and activities to be included in the video.

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A:

R: What are the salaries and fringes for the permanent employees involved in the project?

L: We do not have access to that information, I believe Ari's team, the business operations team, can give you that data.

R: What are the working hours of the employees in the company?

L: Again I'm afraid we don't have access to that info. The business operations team can give you that data.

R: How long did each of the activities your team handled took?

L: Our entire process takes 3 work days or about 24 work hours, they're divided into the multiple sub-processes in our workflow. We'll happily share our workflow model complete with activity name, duration, and manpower after this interview.

A: Yes it is a similar case for our team, except scriptwriting takes 6 workdays, we will also share our workflow model after the interview.

R: What were the requirements of each project activity?

L: There are too many points to remember and I cannot remember them by heart, I'll be sure to have my team include those details in the workflow model we'll give you.