

LIST OF CONTENTS

ACKNOWLEDGEMENT	ii
LIST OF ABBREVIATIONS	v
LIST OF TABLES	vi
ABSTRACT	vii
INTISARI	viii
CHAPTER I INTRODUCTION	1
1.1. Background of Choosing the Subject.....	1
1.2. Research Questions	3
1.3. The objectives of the study.....	3
1.4. Focus and Scope.....	3
1.5. Literature Review	4
1.6. Presentation	7
CHAPTER II THEORETICAL FRAMEWORK AND RESEARCH METHODS	8
2.1. Theoretical Framework	8
2.1.1. Speech Acts.....	8
2.1.2. Refusals.....	11
2.1.3. Refusal Strategies.....	12
2.1.4. Context.....	16
2.2. Methods of Research.....	17
2.2.1. Data Sources	17
2.2.1 Method of Data Collection.....	18
2.2.3. Method of Analyzing Data.....	19
CHAPTER III THE INITIATING ACTS AND STRATEGIES OF REFUSALS BY MALE AND FEMALE CHARACTERS IN THE TV SERIES CRIMINAL MINDS	22
3.1. Refusals and their Initiating Acts	22
3.1.1. Refusals to Requests	24
3.1.2. Refusals to Suggestions	27
3.1.3. Refusals to Offers	29
3.1.4. Refusals to Invitations.....	32



3.2. Refusal Strategies Used by Male and Female Characters.....	34
3.2.1. Direct Refusals.....	36
3.2.2. Indirect Refusal Strategies	37
CHAPTER IV CONCLUSION.....	51
BIBLIOGRAPHY	53
APPENDIX 1.....	57
APPENDIX 2.....	62