

DAFTAR PUSTAKA

- Alexander, K., 2010. Usability of Workplaces - Phase 3 73. doi:10.13140/2.1.3993.9202
- Badan Pusat Statistik (BPS) Kabupaten Gresik, 2021. Kabupaten Gresik Dalam Angka 2021. *Badan Pus. Stat. Kabupaten Gresik* 1–414.
- Blomkvist, V., Eriksen, C.A., Theorell, T., Ulrich, R., & Rasmanis, G., 2005. Acoustics and psychosocial environment in intensive coronary care. *Occup. Environ. Med.* 62: 1–8. doi:10.1136/oem.2004.017632
- Caldas, B. do N., Portela, M.C., Singer, S.J., & Aveling, E.L., 2021. How Can Implementation of a Large-Scale Patient Safety Program Strengthen Hospital Safety Culture? Lessons From a Qualitative Study of National Patient Safety Program Implementation in Two Public Hospitals in Brazil. *Med. Care Res. Rev.* doi:10.1177/10775587211028068
- Candra, Hasri, E.T., Kurniawan, M.F., Rahma, P.A., Fanda, R.B., Marthias, T., et al., 2020. Laporan Hasil Penelitian Evaluasi Kebijakan JKN di 13 Provinsi Indonesia 97.
- Cutler, D., & Miller, G., 2005. The role of public health improvements in health advances: The twentieth-century United States. *Demography* 42: 1–22. doi:10.1353/dem.2005.0002
- Faccincani, R., Pascucci, F., & Lennquist, S., 2020. How to Surge to Face the SARS-CoV-2 Outbreak: Lessons Learned From Lombardy, Italy. doi:10.1017/dmp.2020.64
- Federman, E.J., Drebing, C.E., Boisvert, C., Penk, W., Binus, G., & Rosenheck, R., 2000. Relationship between climate and psychiatric inpatient length of stay in veterans health administration hospitals. *Am. J. Psychiatry* 157: 1669–1673. doi:10.1176/appi.ajp.157.10.1669
- Fottler, M.D., Blair, J.D., Whitehead, C.J., Laus, M.D., & Savage, G.T., 1989. Assessing key stakeholders: Who matters to hospitals and why? *Hosp. Heal. Serv. Adm.* 34: 525–546.
- Ginter, Peter M.;Duncan, W. Jack; Swayne, L.E., 2018. Strategic management of health care organization, Eight. ed. John Wiley & Sons, Inc.
- Ginter, P.M., & Jack Duncan, W., 1990. Macroenvironmental analysis for strategic management. *Long Range Plann.* 23: 91–100. doi:10.1016/0024-6301(90)90106-E

- Hamid, M.Y., Alexander, K., & Fleming, A., 2010. Developing a Process Protocol for Facilities Management. *W098 W111 - Spec. Track 18th CIB World Build. Congr. May 2010, Salford, UK* 185–196.
- Hareide, P.J., Bjørberg, S., Støre-Valen, M., Haddadi, A., & Lohne, J., 2016. Strategies for Optimization of Value in Hospital Buildings. *Procedia - Soc. Behav. Sci.* 226: 423–430. doi:10.1016/j.sbspro.2016.06.207
- Harmana, T., & Adisasmitho, W.B., 2006. Faktor-Faktor Yang Mempengaruhi Pembiayaan Kesehatan Daerah Bersumber Anggaran Pendapatan Dan Belanja Daerah Tahun 2006. *J. Manaj. Pelayanan Kesehat.* 09: 134–145.
- Haron, S.N., Hamida, M.Y., & Talib, A., 2012. Towards Healthcare Service Quality: An Understanding of the Usability Concept in Healthcare Design. *Procedia - Soc. Behav. Sci.* 42: 63–73. doi:10.1016/j.sbspro.2012.04.167
- Hathi, P., Haque, S., Pant, L., Coffey, D., & Spears, D., 2017. Place and Child Health: The Interaction of Population Density and Sanitation in Developing Countries. *Demography* 54: 337–360. doi:10.1007/s13524-016-0538-y
- Himatin, Inni; Djasri, Hanevi; Utarini, A., 2006. Studi Kasus Deskriptif Efektivitas Pelaksanaan Regulasi Perizinan Rumah Sakit Umum. *J. Manaj. Pelayanan Kesehat.* 9: 129–133.
- Hoadley, E.D.B.J.C.M., 2010. Health Services Planning, *Journal of Service Science.* doi:10.1007/978-1-0716-1076-3
- Horak, B., 1997. *Strategic Planning in Healthcare.* New York.
- Hsu, S., Ko, I.W., Liao, I.I.W., Huang, I.I.S., Chen, I.I.R.J., Li, I.V.C., et al., 2010. Associations of exposure to noise with physiological and psychological outcomes among post-cardiac surgery patients in ICUs 65: 985–989. doi:10.1590/S1807-59322010001000011
- Johnson, Reynolds, D. M; Longe, R., 1978. Medication delivery time requirements in centralized and decentralized unit dose drug distribution systems. *Am. J. Hosp. Pharm.* 35(8): 941–943.
- Joseph A. Barbera, MD, et al, 2009. Challenge of Hospital Emergency Preparedness: Analysis and Recommendations. *Disaster Med. Public Health Prep.* 3: 74–82. doi:10.1108/eb006663
- Joseph, A., & Rashid, M., 2007. The architecture of safety: Hospital design. *Curr. Opin. Crit. Care* 13: 714–719. doi:10.1097/MCC.0b013e3282f1be6e
- Kalhor, R., Khosravizadeh, O., Kiaei, M.Z., Shahsavari, S., & Badrlo, M., 2021. Role of service quality, trust and loyalty in building patient-based brand equity: Modeling for public hospitals. *Int. J. Healthc. Manag.* 14: 1389–1396.

doi:10.1080/20479700.2020.1762053

- Kerns, F., 1999. Strategic facility planning (SFP). *Work Study* 48: 176–181.
doi:10.1108/00438029910279394
- Kesehatan, P., Lembaran, T., & Republik, N., 2021. Peraturan Pemerintah Republik Indonesia Nomor 47 Tahun 2021. *Penyelenggaraan Bid. Perumahan* 1–15.
- Kondoallo, P., & Mulyadi, J.M.V., 2019. Peran Kinerja Pelayanan pada Pengaruh Investasi, Biaya Operasional Kinerja Keuangan terhadap Pendapatan. *J. Ris. Akunt. Perpajak.* 6: 13–24. doi:10.35838/jrap.v6i01.391
- Kurniawati, G., Jaya, C., Andikashwari, S., Hendrartini, Y., Dwi Ardyanto, T., Iskandar, K., et al., 2021. Kesiapan Penerapan Pelayanan Kelas Standar Rawat Inap dan Persepsi Pemangku Kepentingan. *J. Jaminan Kesehat. Nas.* 1: 33–43. doi:10.53756/jjkn.v1i1.15
- Mahmood, O.K., Ahmed, J., Kareem, H., Rashid, W.N., & Abdulla, D.F., 2016. Facility layout Design and its impact on the Healthcare Service Quality in Teaching Hospital and Pediatric Teaching Hospital in Sulaymaniyah city. *Int. Rev. Manag. Mark.* 7: 174–179.
- Martin Clark, 2015. Hospital planning: challenges or opportunities? *Futur. Hosp. J.* 2: 44–49.
- Moran, Michael; Wood, B., 1993. States, regulation, and the medical profession. Open University Press, Buckingham.
- Mulyadi, 2007. Sistem Perencanaan dan Pengendalian Manajemen (Sistem Pelipatganda Kinerja Perusahaan). Salemba Empat, Jakarta.
- Preiser, W.F.E., Hardy, A.E., & Schramm, U., 2017. Building performance evaluation: From delivery process to life cycle phases. *Build. Perform. Eval. From Deliv. Process to Life Cycle Phases* 1–318. doi:10.1007/978-3-319-56862-1
- Preiser, W.F.E., & Nasar, J.L., 2008. Assessing Building Performance: Its Evolution From Post-Occupancy Evaluation. *Int. J. Archit. Res. ArchNet-IJAR* 2: 84–99. doi:10.26687/archnet-ijar.v2i1.179
- Press Ganey, I., 2003. National patient satisfaction data for 2003.
- Ratnapalan, S., & Lang, D., 2020. Health Care Organizations as Complex Adaptive Systems. *Health Care Manag. (Frederick)*. 39: 18–23. doi:10.1097/HCM.0000000000000284
- Rechel, B. et al, 2009. Investing In Hospital In The Future. Copenhagen.

- Reeves, M., Levin, S., & Ueda, D., 2016. The biology of corporate survival. *Harv. Bus. Rev.* 2016.
- Sadono, Bambang; Rahmiaji, L.R., 2021. Pro Kontra Terhadap Prosedur Dan Substansi Omnibus Law Rancangan Undang-Undang Cipta Kerja 51: 601–620.
- Shepley, M.M.C., 2002. Predesign and postoccupancy analysis of staff behavior in a neonatal intensive care unit. *Child. Heal. Care* 31: 237–253. doi:10.1207/S15326888CHC3103_5
- Soyal, H., Sarihan, M., & Yasar, O., 2020. Occupational health safety effect on hospital safety. *Acta Phys. Pol. A* 137: 579–582. doi:10.12693/APhysPolA.137.579
- Thomas, J.B., & McDaniel, R.R., 1990. Interpreting Strategic Issues: Effects of Strategy and the Information-Processing Structure of Top Management Teams. *Acad. Manag. J.* 33: 286–306. doi:10.5465/256326
- Trisnantoro, L., 2019. Kebijakan Pembiayaan dan Fragmentasi Sistem Kesehatan. Gadjah Mada University Press, Yogyakarta.
- Trisnantoro, L., 2006. Memahami Ilmu Ekonomi Dalam Manajemen Rumah Sakit. Gadjah Mada University Press, Yogyakarta.
- Trisnantoro, L., 2005. Aspek strategis manajemen rumah sakit antara misi sosial dan tekanan pasar. ANDI, Yogyakarta.
- Ulrich, R.S., Zimring, C., Quan, X., Joseph, A., & Choudhary, R., 2004. Role Of The Physical Environment In The Hospital Of The 21st Century. *Cent. Heal. Des.* 439: 69.
- Utarini, A., 2004. Alternatif Strategi Pelaksanaan Peran Regulasi Pasca Desentralisasi Di Daerah JMPK Vol.0.
- Volicer, B.J., Isenberg, M.A., & Burns, M.W., 1977. Medical-surgical differences in hospital stress factors. *J. Human Stress* 3: 3–13. doi:10.1080/0097840X.1977.9936082
- Vos, L., Groothuis, S., & Van Merode, G.G., 2007. Evaluating hospital design from an operations management perspective. *Health Care Manag. Sci.* 10: 357–364. doi:10.1007/s10729-007-9034-7
- Walch, J.M.B. et al, 2005. The Effect of Sunlight on Postoperative Analgesic Medication Use: A Prospective Study of Patients Undergoing Spinal Surgery. *Psychosom. Med.* 67: 156–163.

- Walshe, K., 2002. Education and debate The rise of regulation in the NHS. *Br. Med. J.* 324: 967–970.
- Weightman, D., Court, S.D.M., Brocklebank, J.T., & Downham, M.A.P.S., 1973. Virus cross-infection in Paediatric Wards. *Br. Med. J.* 2: 571. doi:10.1136/bmj.2.5866.571
- Wolfgang F.E, Jacqueline C, V.P., 2005. Assessing Building Performance, Elsevier Butterworth-Heinemann. Elsevier Butterworth-Heinemann, Burlington.
- Zhong, S., Hou, X.Y., Clark, M., Zang, Y.L., Wang, L., Xu, L.Z., et al., 2014. Disaster resilience in tertiary hospitals: A cross-sectional survey in Shandong Province, China. *BMC Health Serv. Res.* 14: 1–10. doi:10.1186/1472-6963-14-135