

DAFTAR PUSTAKA

- Buckley, J.J. dan Eslami, 2002, *An Introduction of Fuzzy Logic and Fuzzy Sets*, Springer-Verlag Berlin Heidelberg, New York.
- Frans, S., 2006, *Himpunan dan Logika Kabur serta Aplikasinya*, Yogyakarta, Graha Ilmu.
- Jimenez. dkk, 2007, Linear Programming with Fuzzy Parameters: An interactive method resolution, *Operational Research*, 177, pp 1599-1609.
- Kao, 1999, Parametric Programming to The Analysis of Fuzzy Queues, *Fuzzy Sets System*, 107, pp 93-100.
- Klir, G.J. dan Yuan, B., 1995, *Fuzzy Set and Fuzzy Logic and Applications*, Prentice Hall International, New Jersey.
- Lee, 1989, Analysis of Fuzzy Queues, *Computational Math App*, 17, pp 1143-1147.
- Lertworasirikul. dkk, 2003, Fuzzy BCC Model for Data Envelopment Analysis, *Fuzzy Optimization and Decision Making*, 2, pp 337-358.
- Mendel, Jerry M., 2017, *Uncertain Rule-Based Fuzzy Logic System: Introduction and Directions Second Edition*, Springer International Publishing, Los Angeles.
- Pardo, Fuente, 2008, Design of a Fuzzy Finite Capacity Queuing Model Based on The Degree of Customer Satisfaction: Analysis and Fuzzy Optimization, *Fuzzy Sets System*, 159, pp 3313-3332.
- Prasanna, S., 2013, *Probability and Mathematical Statistics*, Louisville, University of Louisville.
- Reza, G. dkk, 2016, A Multi-Objective Fuzzy Queuing Priority Assignment Model, *Applied Mathematical Modelling*, 40, pp 9500-9513.



Robert, G. Bartle, Sherbert, 2011, *Introduction to Real Analysis*, University of Illinois, Urbana-Champaign.

William. dkk, 2006, *Introduction of Data Envelopment Analysis and Its Uses With DEA Solver Software and References*, USA, Springer.