

## DAFTAR PUSTAKA

- Aladwani, A. M. (2001). Change management strategies for successful ERP implementation. *Business Process Management Journal*, 7(3), 266–275.  
<http://strategia.is/wp-content/uploads/2013/10/5-changemanagementstrategiesforsuccessfulerpimplementation-090720231604-phpapp02.pdf>
- Aladwani, A. M. (1998). Coping with users resistance to new technology implementation: an interdisciplinary perspective. *Proceedings of the 9th IRMA Conference*, 54–59.
- Aziz, B. (2012). *Improving Project Management with Lean Thinking*. <http://liu.diva-portal.org/smash/get/diva2:504715/FULLTEXT01.pdf>
- Baah, C., Acquah, I. S. K., & Ofori, D. (2021). Exploring the influence of supply chain collaboration on supply chain visibility, stakeholder trust, environmental and financial performances: a partial least square approach. *Benchmarking*.  
<https://doi.org/10.1108/BIJ-10-2020-0519>
- Baah, C., Agyeman, D. O., & Faibil, D. (2020). *Effect of information sharing in supply chains : understanding the roles of supply chain visibility , agility , collaboration on supply chain performance*. <https://doi.org/10.1108/BIJ-08-2020-0453>
- Bank, W. (2018). *Logistics Performance Index - Global Ranks 2018*.
- Blome, C., & Childe, S. J. (2017). *Supply chain agility , adaptability and alignment*. 38(1), 129–148. <https://doi.org/10.1108/IJOPM-04-2016-0173>
- Bowersox, D. J., Closs, D. J., Cooper, M. B., & Bowersox, J. C. (2002). *Supply Chain Logistics Management* (First). McGraw-Hill.
- Cao, M., & Zhang, Q. (2011). Supply chain collaboration: Impact on collaborative advantage and firm performance. *Journal of Operations Management*, 29(3), 163–180. <https://doi.org/https://doi.org/10.1016/j.jom.2010.12.008>
- Celko, J. (1987). Alternatives to flowcharts: I. Data flow diagrams. *Computer*

*Language*, 4(1), 41–43.

Choo, C. W. (2008). *Information Management*. <http://choo.fis.utoronto.ca/Imfaq/>

Colicchia, C., Creazza, A., Noè, C., & Strozzi, F. (2019). Information sharing in supply chains: a review of risks and opportunities using the systematic literature network analysis (SLNA). *Supply Chain Management*, 24(1), 5–21.

<https://doi.org/10.1108/SCM-01-2018-0003>

Cooper, D. R., & Schindler, P. S. (2014). *Business Research Methods* 12th Edition. In *Business Research Methods*.

Dennis, A., Wixom, B. H., & Roth, R. M. (2012). *Systems Analysis & Design* (Fifth Edit). John Wiley & Sons, Inc. [www.wiley.com/go/citizenship](http://www.wiley.com/go/citizenship)

Dubey, R., Bryde, D. J., Foropon, C., Graham, G., Giannakis, M., & Mishra, D. B. (2020). Agility in humanitarian supply chain: an organizational information processing perspective and relational view. *Annals of Operations Research*.

<https://doi.org/10.1007/s10479-020-03824-0>

Fawcett, S. E., Wallin, C., Allred, C., & Magnan, G. (2009). Supply chain information-sharing: Benchmarking a proven path. *Benchmarking*, 16(2), 222–246. <https://doi.org/10.1108/14635770910948231>

Feizabadi, J., Maloni, M., & Gligor, D. (2019). Benchmarking the triple-A supply chain: orchestrating agility, adaptability, and alignment. *Benchmarking*, 26(1), 271–295. <https://doi.org/10.1108/BIJ-03-2018-0059>

Fu, K. E. (2010). Development of a generic procedure model for the enterprise resource planning implementation in small and medium enterprises. *Proceedings of the SICE Annual Conference*, 3523–3528.

Gane, S., & Sarson, T. (1977). *Structured Systems Analysis: Tools & Techniques*. Saint Louis, Missouri.

Heizer, J., Render, B., & Munson, C. (2017). *Operations Management - Sustainability and Supply Chain Management* (Twelfth). Pearson Education, Inc.

Hicks, B. J. (2007). Lean information management: Understanding and eliminating waste. *International Journal of Information Management*, 27(4), 233–249.

<https://doi.org/10.1016/j.ijinfomgt.2006.12.001>

Hicks, B. J., Culley, S. J., & McMahon, C. A. (2006). A study of issues relating to information management across engineering SMEs. *International Journal of Information Management*, 26(4), 267–289.

<https://doi.org/10.1016/j.ijinfomgt.2006.03.006>

Hines, P., & Rich, N. (1997). The Seven Tools for Value Stream Mapping. *Applied Mechanics and Materials*, 17(1), 553–564.

Humble, J., & O'Reilly, B. (2015). *Lean Enterprise : How High Performance Organizations Innovate at Scale* (Third Edit). O'Reilly Media, Inc.

Imai, M. (1986). *Kaizen: The Key To Japan's Competitive Success*. McGraw-Hill Education. <https://books.google.co.id/books?id=gqg9ngEACAAJ>

Irani, Z., & Love, P. E. D. (2001). Information systems evaluation: Past, present and future. *European Journal of Information Systems*, 10(4), 183–188.

<https://doi.org/10.1057/palgrave.ejis.3000408>

Ishikawa, K. (1976). *Guide to Quality Control*. Asian Productivity Organization.

Ishikawa, K., & Loftus, J. H. (1990). *Introduction to quality control* (Vol. 98). Springer.

Karlsson, C., & Åhlström, P. (1996). Assessing changes towards lean production. *International Journal of Operations & Production Management*.

Kendall, K. E., & Kendall, J. E. (2014). *Systems Analysis and Design* (Ninth Edit). Pearson Education Limited. <https://doi.org/10.1201/9781420055948.pt2>

Laudon, K. C., & Laudon, J. P. (2014). Manajemen information system: Managing the digital firm. In *New Jersey: Prentice Hall*.

Li, Q., & Chen, Y.-L. (2009). *Modeling and Analysis of Enterprise and Information Systems*. Springer Berlin Heidelberg. <https://doi.org/10.1007/978-3-540-89556-5>

Lin, C., & Pervan, G. P. (2001). A review of IS/IT investment evaluation and benefits management issues, problems and processes. *Information Technology Evaluation Methods and Management*, 2–24.

Lin, Y., & Wang, S. (2006). *Enhancing agility by timely sharing of supply*

- information*. 5(May 2003), 425–435.  
<https://doi.org/10.1108/13598540610682444>
- Maditinos, D., Chatzoudes, D., & Tsairidis, C. (2011). Factors affecting ERP system implementation effectiveness. *Journal of Enterprise Information Management*, 25(1), 60–78. <https://doi.org/10.1108/17410391211192161>
- Marnewick, C., & Labuschagne, L. (2005). A conceptual model for enterprise resource planning (ERP). *Information Management and Computer Security*, 13(2), 144–155. <https://doi.org/10.1108/09685220510589325>
- Mitra, A. (2012). Fundamentals of Quality Control and Improvement: Third Edition. In *Fundamentals of Quality Control and Improvement: Third Edition*. <https://doi.org/10.1002/9781118491645>
- Ohno, T. (1988). *Toyota Production System: Beyond Large-Scale Production*. Productivity Press.
- Pyzdek, T. (2003). *The Six Sigma Handbook - A Complete Guide for Green Belts, Black Belts, And Managers at All Levels* (2nd Revise). McGraw-Hill.
- Saunders, M., Lewis, P., & Thornhill, A. (2009). Research Method for Business Students. In *The Lancet* (Fifth Edit, Vol. 295, Issue 7655). Peason Education, Inc. [https://doi.org/10.1016/S0140-6736\(70\)91157-8](https://doi.org/10.1016/S0140-6736(70)91157-8)
- Semiawan, C. R. (2010). *Metode penelitian kualitatif*. Grasindo.
- Sheffi, Y., & Rice, J. B. (2005). A Supply Chain View of the Resilient Enterprise. *MIT Sloan Management Review*, 47.
- Sheth, J. (1981). Psychology of innovation resistance: the less developed concept in diffusion research. *Research in Marketing*, 4(Ldc), 273–282.
- Shingo, S. (1985). *A Revolution in Manufacturing: The SMED System*. Productivity Press.
- Singh, R. K., Modgil, S., & Acharya, P. (2020). Identification and causal assessment of supply chain flexibility. *Benchmarking*, 27(2), 517–549. <https://doi.org/10.1108/BIJ-01-2019-0003>
- Singh, R., & Kumar, P. (2019). Measuring the flexibility index for a supply chain

- using graph theory matrix approach. *Journal of Global Operations and Strategic Sourcing*, 55–69. <https://doi.org/10.1108/JGOSS-04-2019-0027>
- Valacich, J. S., & Gorge, J. F. (2017). *Modern Systems Analysis and Design* (8th Editio). Peason Education, Inc. [www.pearsoned.com/permissions/](http://www.pearsoned.com/permissions/).
- Warwood, S. J., & Knowles, G. (2004). An investigation into Japanese 5-S practice in UK industry. *TQM Magazine*, 16(5), 347–353. <https://doi.org/10.1108/09544780410551287>
- Whitten, J. L., & Bentley, L. D. (2007). *System Analysis & Design Methods* (Seventh Ed). The McGraw-Hill.
- Womack, J. P. dan J. D. T. (1994, April). *From Lean Production to the Lean Enterprise*. Harvard Business Review. <https://hbr.org/1994/03/from-lean-production-to-the-lean-enterprise>
- Womack, J.P., Jones, D. T., & Ross, D. (1990). The Machine that Changed the World. *International Journal of Human Factors in Manufacturing*, 4(3), 341–343. <https://doi.org/https://doi.org/10.1002/hfm.4530040310>
- Womack, James P, & Jones, D. T. (1997). Lean thinking—banish waste and create wealth in your corporation. *Journal of the Operational Research Society*, 48(11), 1148.
- Yang, Y., Jia, F., & Xu, Z. (2019). Towards an integrated conceptual model of supply chain learning: an extended resource-based view. *Supply Chain Management*, 24(2), 189–214. <https://doi.org/10.1108/SCM-11-2017-0359>
- Zhou, H., & Benton, W. C. (2007). Supply chain practice and information sharing. *Journal of Operations Management*, 25(6), 1348–1365. <https://doi.org/https://doi.org/10.1016/j.jom.2007.01.009>