

TABLE OF CONTENTS

TITLE PAGE	i
APPROVAL PAGE	ii
PLAGIARISM FREE STATEMENT	iii
ACKNOWLEDGMENT	v
TABLE OF CONTENTS	viii
LIST OF FIGURES	x
LIST OF TABLES	xi
ABSTRACT	1
ABSTRAK	2
CHAPTER I INTRODUCTION	3
A. Background	3
B. Problem Formulation	6
C. Objectives	7
D. Research Authenticity	8
E. Research Benefits	11
CHAPTER II LITERATURE REVIEW	13
A. Literature Review	13
B. Basic Theoretical	16
C. Conceptual Framework	17
CHAPTER III RESEARCH METHODOLOGY	18
A. Type and Study or Research Design	18
B. Time and Study Settings	18
C. Study Populations and Subjects or Samples	18
D. Sample Size	19
E. Study Material and Measurement	19
F. Study Variables and Operational Definitions of Variables	27
G. Study Plan	32
H. Result Analysis	33
I. Cost Breakdown	33
J. Ethical Clearance	34
CHAPTER IV RESULTS AND CONCLUSIONS	35
A. Characteristics of Study Subjects	35

B. Results and Discussions	42
1. The Quality of mHealth Apps related on COVID-19 Symptom Checking According to The Mobile Apps Rating Scale (MARS) Tools	42
2. The Symptom Checkers' Signs and Symptoms on Standardized Cases	73
C. Strengths	119
D. Limitations	120
CHAPTER V CONCLUSION	122
A. Conclusion	122
B. Suggestions	124
REFERENCES	128
APPENDIX	143