

DAFTAR PUSTAKA

- Agassi, T. N., Ushada, M., dan Suyantohadi, A., 2020, "*Industrial design of Kansei Engineering-based Sensor for industry*", Management and Production Engineering Review, 11, 13-22, <https://doi.org/10.24425/MPER.2020.132939>
- Aouadni, S., Aouadni, I., dan Rebaï, A. 2019,. "*A systematic review on supplier selection and order allocation problems.*" Journal of Industrial Engineering International, 15(s1), 267–289. <https://doi.org/10.1007/s40092-019-00334-y>
- Afif, A. M., dan Prasetyo, A. H, 2021, "*Standarisasi dan Perbaikan Proses Bisnis dengan Pendekatan Business Process Improvement Pada Viseworks Studio*". Journal of Emerging Business Management and Entrepreneurship Studies, 1(1), 211-225.
- Alroobaea, R., dan Mayhew, P. J., 2014, August. "*How many participants are really enough for usability studies?.*" In 2014 Science and Information Conference (pp. 48-56). IEEE.
- Alsana, S., 2021., "*Perancangan dan Evaluasi Aplikasi Diabetes Bagi Pengguna Lansia.*", Universitas Gadjah Mada.
- Aprilia, I. H. N., Santoso, P. I., dan Ferdiana, R., 2015, "*Pengujian Usability Website Menggunakan System Usability Scale Website Usability Testing using System Usability Scale.*", Jurnal IPTEK-KOM, 17(1), 31–38. <https://jurnal.kominfo.go.id/index.php/iptekkom/article/view/428>
- ASEAN Policy, S. 2014. "*Prologue Overview of the ASEAN SME Policy Index.*" http://www.eria.org/Key_Report_FY2012_No.8_prologue.pdf
- Bargas-Avila, J. A., Brenzikofer, O., Roth, S. P., Tuch, A. N., Orsini, S., dan Opwis, K., 2010, "*Simple but crucial user interfaces in the world wide web: Introducing 20 guidelines for usable web form design.* In R. Matrai (Ed.), *User Interfaces*." InTech. <https://doi.org/10.5772/9500>
- Bargas-Avila, J. A., Brenzikofer, O., Tuch, A. N., Roth, S. P., dan Opwis, K., 2011, "*Working towards usable forms on the worldwide web: Optimizing multiple selection interface elements.*" Advances in Human-Computer

- Interaction, 2011, 1–6. <https://doi.org/10.1155/2011/347171>
- Barnum, C. M., 2020. *"Usability testing essentials: ready, set... test!."* Elsevier. <https://doi.org/10.1016/C2009-0-20478-8>
- Bootsma, R. J., Fernandez, L., dan Mottet, D., 2004, *"Behind Fitts' law: Kinematic patterns in goal-directed movements."* International Journal of Human-Computer Studies, 61(6), 811–821. <https://doi.org/10.1016/j.ijhcs.2004.09.004>
- Bozarth, C. C., dan Handfield, R. B. 2016. *"Introduction to operations and supply chain management."* Pearson.
- BPS., 2020, *"Pemerintah Beri Stimulus, Berapa Jumlah UMKM di Indonesia?"*, <https://databoks.katadata.co.id/datapublish/2020/04/08/pemerintah-beri-stimulus-berapa-jumlah-umkm-di-indonesia>, Accessed on 20 Juli 2021
- Bridger, R.S., 1995, *"Introduction to Ergonomic"*, Mc. Grawwhill.
- Brooke, J. 2003. *"SUS: A Retrospective."* Journal of Usability Studies, 8(2), 29–40.
- Chan, F. T. S., Chan, H. K., Ip, R. W. L., dan Lau, H. C. W. 2007. *"A decision support system for supplier selection in the airline industry."* Proceedings of the Institution of Mechanical Engineers, Part B: Journal of Engineering Manufacture, 221(4), 741–758. <https://doi.org/10.1243/09544054JEM629>
- Davenport, Thomas, 1993, *"Process Innovation: Reengineering work through information technology"*, Harvard Business School Press, Boston
- De Felice, F., Deldoost, M. H., Faizollahi, M., and Petrillo, A. 2015. *"Performance measurement model for the supplier selection based on AHP."* International Journal of Engineering Business Management, 7, 1–13. <https://doi.org/10.5772/61702>
- Depkop. 2018. *"Perkembangan Data Usaha Mikro , Kecil , Menengah Dan Usaha Besar."*, Kementerian Koperasi dan UKM (Vol. 2000, Issue 1). [https://www.kemenkopukm.go.id/uploads/laporan/1580223129_PERKEMBANGAN%20DATA%20USAHA%20MIKRO,%20KECIL,%20MENENGAH%20\(UMKM\)%20DAN%20USAHA%20BESAR%20\(UB\)%20TAHUN%202017%20-%202018.pdf](https://www.kemenkopukm.go.id/uploads/laporan/1580223129_PERKEMBANGAN%20DATA%20USAHA%20MIKRO,%20KECIL,%20MENENGAH%20(UMKM)%20DAN%20USAHA%20BESAR%20(UB)%20TAHUN%202017%20-%202018.pdf)
- Dickson, G. W. 1966. *"An Analysis Of Vendor Selection Systems And Decisions."*

- Journal of Purchasing, 2(1), 5–17. <https://doi.org/10.1111/j.1745-493X.1966.tb00818.x>
- Draper, J. V. 1995. *"Teleoperators for advanced manufacturing: applications and human factors challenges."* The International Journal of Human Factors in Manufacturing, 5(1), 53–85. <https://doi.org/10.1002/hfm.4530050105>
- Eeden, V., Shelley, Viviers, Suzette, Venter, dan Daniè., 2003, *"A comparative study of selected problems encountered by small businesses in the Nelson Mandela, Cape Town and Egoli metropolises."* Management Dynamics : Journal of the Southern African Institute for Management Scientists, 12, 13–23.
- Elbert, K.E.K., Kroemer, H.B., Hoffman, A.D.K., 2018, *"Chapter 12 - Selection, Design, and Arrangement of Controls and Displays, Ergonomics"*, 499-557.
- Endsley, M. R. 1988. *"Design and Evaluation for Situation Awareness Enhancement,"* Proceedings of the Human Factors Society Annual Meeting, 32(2), 97–101. <https://doi.org/10.1177/154193128803200221>
- Endsley, M. R., dan Kiris, E. O. 1995. *"The out-of-the-loop performance problem and level of control in automation."* Human Factors, 37(2), 381–394. <https://doi.org/10.1518/001872095779064555>
- Endsley, M. R, dan Kaber, D. B. 1999. *"Level of Automation Effects on Performance , Situation Awareness and Workload in a Dynamic Control Task."* Ergonomics, 42(3), 462–492.
- Endsley, Mica R. 1987. *"The Application of Human Factors to the Development of Expert Systems for Advanced Cockpits."* Proceedings of the Human Factors Society Annual Meeting, 31(12), 1388–1392. <https://doi.org/10.1177/154193128703101219>
- Enterprise, J. 2017. *"Otodidak VBA MS Excel untuk Pemula."* Elex Media Komputindo.
- Erdem, A. S., dan Göçen, E., 2012. *"Development of a decision support system for supplier evaluation and order allocation."* Expert Systems with Applications, 39(5), 4927–4937. <https://doi.org/10.1016/j.eswa.2011.10.024>
- Fahmi, I. 2016. *"Manajemen Produksi dan Operasi."* Alfabeta: Bandung.

- Ghodsypour, S. H., dan O'Brien, C. 1998. *"A decision support system for supplier selection using an integrated analytic hierarchy process and linear programming."* International Journal of Production Economics, 56–57, 199–212. [https://doi.org/10.1016/S0925-5273\(97\)00009-1](https://doi.org/10.1016/S0925-5273(97)00009-1)
- Hanim, Lathifah., dan Noorman. MS., 2018, *"UMKM (Usaha Mikro, Kecil dan Menengah) dan Bentuk-bentuk Usaha"*., Unissula Press, Semarang
- Heizer, J. H., Render, B., dan Munson, C., 2011, *"Operations management"* (Tenth edition, global edition). Pearson.
- Hsieh, K. L., Fanning, J. T., Rogers, W. A., Wood, T. A., dan Sosnoff, J. J., 2018., *"A fall risk mhealth app for older adults: Development and usability study."* JMIR aging, 1(2), e11569.
- Informatika Direktorat Jendral Informasi dan Komunikasi Publik Kementerian Komunikasi dan Bangsa Buatan Indonesia [Book Section], 2021., *"Bangga Buatan Indonesia / book auth. Indonesiabaik.id Tim."* - Jakarta Pusat : Direktorat Jenderal Informasi dan Komunikasi Publik Kementerian Komunikasi dan Informatika , 2021.
- ISO 9241-11: 1998: *"Ergonomic Requirements For Office Work With Visual Display Terminal (VDT)S –Part 11: Guidaince On Usability"*.
- Istiana, Purwani., 2011. *"Evaluasi Usability Situs Web Perpustakaan"*, Visi Pustaka, 13(3), 5–10.
- Kaban, E., 2020, *"Evaluasi Usability Menggunakan Metode System Usability Scale (SUS) dan Discovery Prototyping pada Aplikasi PLN Mobile (Studi Kasus PT. PLN)"*, (Doctoral dissertation, Universitas Brawijaya).
- Kabashkin, I., dan Lučina, J. 2015. *"Development of the model of decision support for alternative choice in the transportation transit system."* Transport and Telecommunication, 16(1), 61–72. <https://doi.org/10.1515/ttj-2015-0007>
- Kaber, D. B., dan Endsley, M. R. 2004. *"The effects of level of automation and adaptive automation on human performance, situation awareness and workload in a dynamic control task."* In Theoretical Issues in Ergonomics Science (Vol. 5, Issue 2). <https://doi.org/10.1080/1463922021000054335>
- Kaber, David B., Onal, E., dan Endsley, M. R. 2000. *"Design of automation for*

- telerobots and the effect on performance, operator situation awareness, and subjective workload.*" *Human Factors and Ergonomics in Manufacturing*, 10(4), 409–430. [https://doi.org/10.1002/1520-6564\(200023\)10:4<409::AID-HFM4>3.0.CO;2-V](https://doi.org/10.1002/1520-6564(200023)10:4<409::AID-HFM4>3.0.CO;2-V)
- Kaplan, R. S., dan Norton, D. P., 1996, *"The balanced scorecard: Translating strategy into action."*
- Kitsios, F., dan Kamariotou, M. 2017. *"Decision Support Systems and Strategic Information Systems Planning for Strategy Implementation."* November, 327–332. https://doi.org/10.1007/978-3-319-56288-9_43
- Laudon, K. C., dan Laudon, J. P. 2018. *"Management information systems: managing the digital firm."* Pearson Education Limited.
- Le Roux, G. S., dan Lötter, W. A. 2003. *"Basic principles of cost and management accounting."*, Juta and Company Ltd.
- Lin, H. W., Nagalingam, S. V., Kuik, S. S., dan Murata, T., 2012, *"Design of a global decision support system for a manufacturing sme: Towards participating in collaborative manufacturing."*, *International Journal of Production Economics*, 136(1), 1–12. <https://doi.org/10.1016/j.ijpe.2011.07.001>
- Lindgaard, G. 1994. *"Usability testing and system evaluation: A guide for designing useful computer systems."* Taylor & Francis.
- LPPI, dan BI. 2015. *"Profil Bisnis Usaha Mikro, Kecil Dan Menengah (Umkm)."* Bank Indonesia Dan LPPI, 1–135, <http://www.bi.go.id/id/umkm/penelitian/nasional/kajian/Documents/ProfilBisnisUMKM.pdf>, Accessed on 8 Juli 2021
- Ma, H., dan Trombly, C. A., 2004. *"Effects of task complexity on reaction time and movement kinematics in elderly people."* *The American Journal of Occupational Therapy*, 58(2), 150–158. <https://doi.org/10.5014/ajot.58.2.150>
- Mulyana, A. E., dan Zuliana, I. 2019. *"Economic Order Quantity Method Approach in Raw Material Inventory Control for a Small Medium Enterprise."*, 354(iCASTSS), 272–276. <https://doi.org/10.2991/icastss-19.2019.57>
- Mulyani, Y. P. 2013. *"Pengembangan Model Matematika dan Decision Support*

System untuk Revenue Management pada Persaingan Oligopoli Industri Perhotelan (Studi Kasus Industri Perhotelan Yogyakarta)." Universitas Gadjah Mada.

Nielsen, J. 1994. *"Usability engineering."* Morgan Kaufmann.

Nielsen, J., dan Landauer, T. K. (1993, May). *"A mathematical model of the finding of usability problems."* In Proceedings of the INTERACT'93 and CHI'93 conference on Human factors in computing systems (pp. 206-213).

Niode, I. Y., 2009, *"Sektor UMKM di Indonesia: Profil, Masalah dan Strategi Pemberdayaan"*, Jurnal Kajian Ekonomi Dan Bisnis OIKOS-NOMOS, 2(1), 1–10. <https://repository.ung.ac.id/kategori/show/uncategorized/9446/jurnal-sektor-umkm-di-indonesia-profil-masalah-dan-strategi-pemberdayaan.html>

O'Connor, R. V. 2009. *"Exploring the role of usability in the software process: A study of irish software smes."*, Communications in Computer and Information Science, 42, 161–172. https://doi.org/10.1007/978-3-642-04133-4_14

Onesime, O. C. T., Xu, Xi., dan Zhan, D. 2004. *"A Decision Support System for Supplier Selection Process."*, International Journal of Information Technology & Decision Making, 03(03), 453–470., <https://doi.org/10.1142/S0219622004001197>

Oz, E. 2008, *"Management information systems."*, Nelson Education.

Panik, M. J. 2013. *"Linear programming: mathematics, theory and algorithms (Vol. 2)."* Springer Science & Business Media.

Pembiayaan, D. B. 2015. *"Blueprint Pembiayaan Koperasi, Usaha Mikro Kecil dan Menengah Tahun 2015-2019."* Kementerian Koperasi dan Usaha Kecil dan Menengah.

Perindustrian, Kementerian., 2021., *"Making Indonesia 4.0 [Online]. - 26 Oktober 2021."* - <https://www.kemenperin.go.id/download/18384>, Accessed on 1 November 202

Peres, S. C., Pham, T., dan Phillips, R. 2013. *"Validation of the system usability scale (sus): Sus in the wild"*, Proceedings of the Human Factors and Ergonomics Society, June, 192–196. <https://doi.org/10.1177/1541931213571043>

- Perry, W. 1995, *"Effective Methods for Software Testing"*, 1-5, 3-430.
- Pradityatama, M., 2016, *"Evaluasi Usabilitas Augmented Reality untuk Pembelajaran Anatomi Tulang Manusia Pada Smartphone."*
- Putri, F. R. 2020. *"Penyusunan Laporan Keuangan Berdasarkan Standar Akuntansi Keuangan Entitas Tanpa Akuntabilitas Publik (SAK ETAP) Menggunakan Macro Excel pada Usaha Mikro Kecil Menengah (UMKM) Jogja Bordin"*, Skripsi, Universitas Gadjah Mada.
- Rajan, A. J. 2010. *"Application of Integer Linear Programming Model for Vendor Selection in a Two Stage Supply Chain"*, 1–6.
- Rajeev, N. 2008, *"Inventory management in small and medium enterprises."*, Management Research News, 31(9), 659–669.
<https://doi.org/10.1108/01409170810898554>
- Rajesh, R., and Ravi, V. 2015. *"Supplier selection in resilient supply chains: A grey relational analysis approach."*, Journal of Cleaner Production, 86, 343–359.
<https://doi.org/10.1016/j.jclepro.2014.08.054>
- Rakian, A., Hamid, L., dan Daulay, I. N. 2015. *"Analisis Pengendalian Persediaan Bahan Baku Tepung Terigu Menggunakan Metode Eoq pada Pabrik Mie Musbar Pekanbaru."*, Riau University.
- Ramadhana, R. E. D., dan Fatmawati, A. 2020. *"Sistem Informasi Manajemen Keuangan Di Pondok Pesantren Adh-Dhuha."*, Jurnal Teknik Informatika (Jutif), 1(2), 93–99. <https://doi.org/10.20884/1.jutif.2020.1.2.20>
- Rubin, J., and Chisnell, D. 2008. *"Handbook of usability testing: how to plan, design and conduct effective tests."* John Wiley & Sons.
- Rue, L. W., dan Byars, L. L. 2009. *"Management : skills and application (13th ed)."* Boston : McGraw-Hill Irwin.
<http://www.loc.gov/catdir/toc/ecip0828/2008041188.html>
- Safitri, A. D. 2019. *"Pengembangan Media Pembelajaran Menggunakan VBA Excel Pada Materi Optika Geometri Dalam Pembelajaran Fisika DI SMA."*, Universitas Jember.
- Saraswati, H. 2010. *"Penentuan Kriteria dan Analisis Peringkat Metode Multi Criteria Decision Making untuk Kasus Pemilihan Supplier."*

- Sastramihardja, H., Hapsari, I. N., and Neri, I. A. 2008. *"Pengukuran Usability Dengan Sarana Task Model Dalam User Center Software Development."*, Jurnal Penelitian Dan Pengembangan Telekomunikasi, 13(2).
- Sauro, J., 2018, *"Using Task Ease (SEQ) to Predict Completion Rates and Times"*, <https://measuringu.com/seq-prediction/>, Accessed on 14 Oktober 2021
- Scheiber, F., Wruk, D., Oberg, A., Britsch, J., Woywode, M., Maedche, A., Kahrau, F., Meth, H., Wallach, D., dan Plach, M. 2012. *"Software Usability in Small and Medium Sized Enterprises in Germany: An Empirical Study."*, In A. Maedche, A. Botzenhardt, dan L. Neer (Eds.), *Software for People* (Issue December 2015, pp. 39–52). Springer Berlin Heidelberg. https://doi.org/10.1007/978-3-642-31371-4_3
- Shafinah, K., Selamat, M. H., Abdullah, R., Nik Muhama, A. M., dan Awang Noor, A. G. 2010, *"System Evaluation for a Decision Support System."* Information Technology Journal, 9(5), 889–898. <https://doi.org/10.3923/ij.2010.889.898>
- Sharfina, Z., dan Santoso, H. B., 2016, *"An indonesian adaptation of the system usability scale(Sus)"*. International Conference on Advanced Computer Science and Information Systems (ICACISIS), 145–148. <https://doi.org/10.1109/ICACISIS.2016.7872776>
- Sheridan, T. B. 1992, *"Teleroobotics, automation, and human supervisory control."*
- Shneiderman, B., Plaisant, C., Cohen, M., Jacobs, S., Elmqvist, N., dan Diakopoulos, N. 2016. *"Designing the user interface: strategies for effective human-computer interaction."*, Pearson.
- Simbar, M., Katiandagho, T. M., Lolowang, T. F., dan Baroleh, J., 2014., *"Analisis Pengendalian Persediaan Bahan Baku Kayu Cempaka Pada Industri Mebel Dengan Menggunakan Metode EOQ (Studi Kasus Pada Ud. Batu Zaman)."*, COCOS, 5(3).
- Sopianti, L., dan Bahtiar, N. 2015, *"Students Major Determination Decision Support Systems Using Profile Matching Method With Sms Gateway Implementation."*, Jurnal Sains Dan Matematika, 23(1), 14–24.
- Sudaryanto, Ragimun, dan Wijayanti, R. R. 2011. Strategi pemberdayaan UMKM menghadapi pasar bebas ASEAN. *Universitas Negeri Jember*, 1(UMKM

- menghadapi pasar bebas ASEAN), 1.
<http://jurnal.unpad.ac.id/sosiohumaniora/article/view/12249/6227>
- Sudaryanto, S., and Hanim, A., 2002, "*Evaluasi kesiapan UKM menyongsong pasar bebas ASEAN (AFTA): Analisis perspektif dan tinjauan teoritis.*", Jurnal Ekonomi Akuntansi Manajemen, 1(2).
- Supriatna. A., 2021, "*Karakteristik Usaha Menengah, Kecil dan Mikro (UMKM)* ",
<https://www.lalaukan.com/2021/03/karakteristik-usaha-menengah-kecil-dan.html>., Accessed on 15 Desember 2021
- Taherdoost, H., dan Brard, A, 2019, "*Analyzing the Process of Supplier Selection Criteria and Methods.*", *Procedia Manufacturing*, 32, 1024–1034.
<https://doi.org/10.1016/j.promfg.2019.02.317>
- Teniwut, W. A., dan Hasyim, C. L. 2020. "*Decision support system in supply chain: A systematic literature review.*" *Uncertain Supply Chain Management*, 8(1), 131–148. <https://doi.org/10.5267/j.uscm.2019.7.009>
- Terblanche. N, Beneke. J, Corbishley. K., Frazer. M, Pentz. C, P. Venter. P, dan Bruwer. J.P., 2013, "*Retail Management, A South Africans Perspective. Cape Town.*" Oxford University Press.
- Thomas, B., Sheridan, W. L., dan Verplank. 1978. "*Human and Computer Control of Undersea Teleoperators* (Issue August)."
- TNP2K, 2021., "*Pemetaan Program Pemberdayaan Usaha Mikro, Kecil, Dan Menengah (UMKM)*", Tim Nasional Percepatan Penanggulangan Kemiskinan, Sekretariat Wakil Presiden Republik Indonesia, Jakarta
- Tofik, M. 2012. "*Cara Praktis & Instan Menjadi Programmer Excel-Macro dan Visual Basic Application.*" Mediakita Jakarta.
- Tullis, T., dan Albert, B., 2013. "*Measuring the user experience: Collecting, analyzing, and presenting usability metrics* (2. ed)." Morgan Kaufmann, Elsevier.
- Tusianti Ema, Prihatiningsih Dyah Retno dan Santoso Dimas., "*Hari Analisis Hasil SE 2016 Lanjutan Potensi Peningkatan Kinerja Usaha Mikro Kecil [Book].*" - Jakarta : Badan Pusat Statistik - Statistics Indonesia, 2019.
- Turner, C. W., Lewis, J. R., dan Nielsen, J. 2006. "*Determining usability test sample*

- size." International encyclopedia of ergonomics and human factors, 3(2), 3084-3088.
- Ushada, M., Putro, N. A. S., Wijayanto, T., Trapsilawati, F., dan Khuriyati, N., 2020, "*Development of Kansei Engineering-based System for Agro-industry (KESAN) for Worker Trust Assessment in Food Small Medium-sized Enterprises*", Engineering in Agriculture, Environment and Food, 13(2), 49-59.
- Wang, C.-J., Chaovalit, P., dan Pongnumkul, S., 2018,. "*A breastfeed-promoting mobile app intervention: Usability and usefulness study.*" JMIR MHealth and UHealth, 6(1), e27. <https://doi.org/10.2196/mhealth.8337>
- Wang, C.-H., Tsai, N.-H., Lu, J.-M., dan Wang, M.-J. J. 2019, "*Usability evaluation of an instructional application based on Google Glass for mobile phone disassembly tasks.*" Applied Ergonomics, 77, 58–69. <https://doi.org/10.1016/j.apergo.2019.01.007>
- Wanti, L. P., Maharrani, R. H., Adi Prasetya, N. W., Tripustikasari, E., dan Ikhtiangung, G. N. 2020. "*Optimation economic order quantity method for a support system reorder point stock.*", International Journal of Electrical and Computer Engineering, 10(5), 4992–5000. <https://doi.org/10.11591/ijece.v10i5.pp4992-5000>
- Weber, C. A., dan Ellram, L. M. 1993., "*Supplier Selection Using Multi-objective Programming.*", International Journal of Physical Distribution & Logistics Management, 23(2), 3–14.
- Weber, Charles A, Current, J. R., dan Benton, W. C. 1991. "*Vendor selection criteria and methods.*" European Journal of Operational Research, 50(1), 2–18.
- Wicaksono, M. K. 2020. "*Analisis Spasial Sistem Informasi Geografis Untuk Pembentukan Geodatabase Batas Wilayah Dan Perubahan Garis Pantai Dengan Standar Kugi (Katalog Unsur Geografi Indonesia).*", Institut Teknologi Sepuluh Nopember.
- Widayanto, W., 2017,. "*Analisis Proses Bisnis Usaha Mikro Kecil Menengah (Ukm) Konveksi Ryan Collection Di Kabupaten Kudus*", Jurnal Administrasi

Bisnis, 6(1), 24-30.

Wijayanti, E. 2012. "*Usabilitas Software Humancad Versi 1.2.*"

Younis, T. M., dan El Masry, M. T. 2017. "*Decision support system in supply chain: A systematic literature review.*", European Journal of Logistics, Purchasing and Supply Chain Management, 5(5), 40–51. <http://www.eajournals.org/wp-content/uploads/Decision-Support-System-in-Supply-Chain-Management-Literature-Review.pdf>

Zapata, C., dan Pow-Sang, J. A., 2012. "*Sample size in a heuristic evaluation of usability.*" Software Engineering: Methods, Modeling, and Teaching, 37.

Zhang, Z., Lei, J., Cao, N., To, K., dan Ng, K. 2003. "*Evolution of supplier selection criteria and methods.*", European Journal of Operational Research, 4(1), 335–342.