

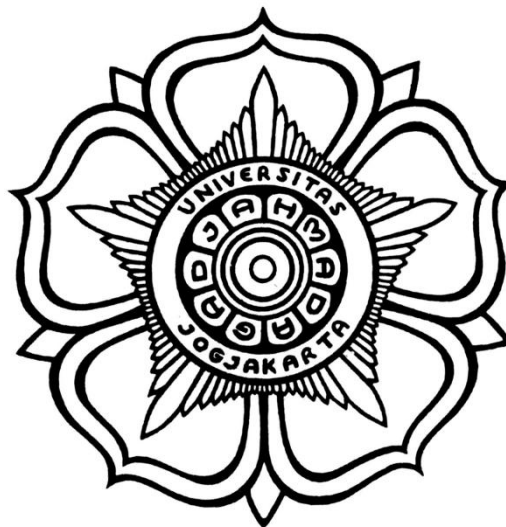
**Undergraduate Thesis**

**“PUBLIC SERVICE EFFECTIVENESS STRATEGY DURING THE COVID-19  
PANDEMIC**

**CASE STUDY: DISDUKCAPIL BEKASI CITY”**

**Supervisor:**

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