

DAFTAR PUSTAKA

- Baker, L.M. (2006). Observation: A Complex Research Method. *LIBRARY TRENDS*, Vol. 55, No. 1, Summer 2006, pp. 171–189.
- Behzadi, G., O’Sullivan, M. J., & Olsen, T.L. (2020). On metrics for supply chain resilience. *European Journal of Operational Research* Volume 287, p.145-158
- Bratic, D. (2011). Achieving a Competitive Advantage by SCM. *IBIMA Business Review* Vol. 2011 (2011), Article ID 957583, 13 pages v DOI: 10.5171/2011.957583.
- Chen, R.J.C., Bloomfield, P., & Fu, J.S. (2003). An Evolution of Alternative Forecasting Methods to Recreation Visitation. *Journal of Leisure Research* 2003, Vol. 35, No. 4, pp. 441 – 454. National Recreation and Park Association.
- Christopher, M., & Peck, H. (2004). Building the Resilient Supply Chain. *International Journal of Logistics Management*, 15, 1–13.
- Christopher, M. (2011). *Logistic & Supply Chain Management 4th*. Pearson Prentice Hall, New Jersey.
- Dermawan, D., Bahtiar, R. & Sofian, F.F. (2017). Tinjauan Implementasi Penilaian Risiko Terintegrasi Terhadap Manajemen Rantai Pasok pada Industri Farmasi. *Jurnal Farmasi Indonesia*, vol.9 No.1 Tahun 2017.
- Eckerdal, J.R. (2015). Qualitative Research Method: Interviewing as a Way of Learning and Knowing. *Journal of EAHIL* 2016; Vol. 12 (1): 36-39.
- Gomez, J.C.O. & Espana, K. T. (2020). Operational Risk Management in the Pharmaceutical Supply Chain Using Ontologies and Fuzzy QFD. *Procedia Manufacturing* 51 (2020) 1673 – 1679.



- Hansen, F.D. (2006). Human Error: A Concept Analysis. *Journal of Air Transportation* Vol. 11, No. 3. Tulsa, Oklahoma.
- Heckmann, I., Comes, T., & Nickel, T. (2014). A critical review on supply chain risk – Definition, measure and modeling. *Omega* 52 (2015) 119 – 132.
- Hugos, M.H. (2011). *Essentials of Supply Chain Management* 3rd Edition. John Wiley & Sons, Inc., Hoboken, New Jersey
- Jaberidoost, M., Nikfar, S., Abdollahiasl, A., & Dinarvand, R. (2013). Pharmaceutical supply chain risks: A systematic review. *DARU, Journal of Pharmaceutical Sciences*, 21(1), 1–7.
- Kamalahmadi, M., & Parast, M. M. (2016). A Review of The Literature on The Principles of Enterprise and Supply Chain Resilience: Major Findings and Directions for Future Research. *International Journal of Production Economics*, 171, 116-133.
- LeBlanc, L.J., Hill, J.A., Harder, J. & Greenwell, G.W. (2009). Modelling uncertain forecast accuracy in supply chain with postponement. *Journal of Business Logistics*. Vol 30 Issue 1, 19-31.
- Lu, R. (2015). Thesis: A Study to Examine the Importance of Forecast Accuracy to Supply Chain Performance, the Contributing Factors and the Improvement Enablers in Practice. Messey University, Albany, New Zealand.
- Marshall, M. I., & Alexander, C. (2006). Using a contingency plan to combat human resource risk" *Journal of Extension* [On-line], 44(2) Article 2IAW 1. Tersedia di <https://archives.joe.org/joe/2006april/tt1.php>, diakses pada 6 November 2021.
- Mensah, P. & Merkuryev, Y. (2014). Developing a Resilience Supply Chain. *Procedia - Social and Behavioral Sciences* 110 (2014) 309 – 319 doi: 10.1016/j.sbspro.2013.12.875.
- Merkuryeva, G., Valberga, A., & Smirnov, A. (2019). Demand forecasting in pharmaceutical supply chains: A case study. *Procedia Computer Science*, 149, 3–10.



- Moktadir, M.A., Ali, S.M., Kumar Mangla, S., Sharmy, T.A., Luthra, S., Mishra, N., Garza-Reyes, J.A. (2017). Decision modeling for evaluating risks in pharmaceutical supply chains. *Industrial Management & Data Systems* DOI : 10.1108/IMDS-10-2017-0465.
- Muflikh, Y.N., & Suprehatin. (2009). A Review of Supply Chain Management Literature and Its Implication to Develop Agribusiness in Indonesia. *Jurnal Agribisnis dan Ekonomi Pertanian* Volume 3. No.2 December 2009.
- Munir, M., Jajja, M.S.S., Chatha, K.A., & Farooq, S. (2020). Supply chain risk management and operational performance: The enabling role of supply chain integration. *Int. J. Production Economics* 227 (2020) 107667.
- Nemoto, T., & Beglar, D. (2014). Developing Likert-scale questionnaires. In N. Sonda & A. Krause (Eds.), *JALT2013 Conference Proceedings*. Tokyo: JALT
- Niekerk, S.V., Kotze, N. T. & Mocke, K. (2017). Supply Chain Security Orientation in the Pharmaceutical Industry. *Southern African Business Review* Volume 21, ISSN: 1998-8125.
- Pujawan, I. N. & Geraldin, L. H. (2009). House of Risk: A Model for Proactive Supply Chain Risk Management. *Business Process Management Journal* Vol. 15 No. 6, 2009 pp. 953-967, DOI 10.1108/14637150911003801.
- Tang, C.S. (2006). Perspectives in supply chain risk management. *International Journal of Production Economics*, 103, 451–488.
- Wallin, C., Rungtusanatham, M.J., & Rabinovich, E. (2006). What is the right inventory management approach for a purchased item. *International Journal of Operations & Production Management* Vol. 26 No. 1, 2006 pp. 50-68.
- Xu, M., et. al. (2019). Supply Chain Sustainability Risk and Assessment. *Journal of Cleaner Production*, 225, 857 – 867.
- Yin, R.K. (2003). *Applications of Case Study Research*. Sage Publications, Inc., London, UK.



Zandhesaami, H. & Savoji, A. (2011). Risk Management in Supply Chain Management. *International Journal of Economics and Management Sciences*, Vol. 1, No. 3, 2011, pp. 60-72. ISSN: 2162-6359.