

## DAFTAR PUSTAKA

- Azhar, S. N. A., Sharifah, F. A., & Ernie, S.K. 2016. "Work Family Conflict, Work Family Support and Turnover Intention". *International Review of Management and Business Research*, 5 (3): 1175 - 1190.
- Bank XYZ. Buku Laporan Tahunan 2016. diakses pada 03 Februari 2018.
- Blomme, R. J., Arjan, V. R., dan Debbie, M. T. 2010. "Work-Family Conflict as a Cause for Turnover Intentions in the Hospitality Industry". *Tourism and Hospitality Research*, 10 (4): 269 – 285.
- Boyar, S., Maertz, C., Pearson, A., & Keough, S. 2003. "Work-Family Conflict: A Model Of Linkages Between Work And Family Domain Variables And Turnover Intentions". *Journal of Managerial Issues*, 15 (2): 175 - 190.
- Cohen, A., & Efrat, L. 2009. "Work Family Conflict among Female Employees in Israeli Hospitals". *Personnel Review*, 38 (2): 124-141.
- Dalton, D. R. & Todor, W. D. 1979. "Turnover Turned over: An Expanded and Positive Perspective". *Academy of Management Review*, 4 (2): 225 - 235.
- Dalton, D. R., Todor, W. D., & David, M. K. 1982. "Turnover Overstated: The Functional Taxonomy". *Academy of Management Review*, 7 (1):117-123.
- Davidson, M., Timo, N. & Wang, Y. 2010. "How much does labour turnover cost? A case study of Australian four- and five-star hotels". *International Journal of Contemporary Hospitality Management*, 22 (4): 451-466.
- Dess, G. G., & Jason D. S. 2001. "Voluntary Turnover, Social Capital, and Organizational Performance". *Academy of Management Review*, 26 (3): 446 - 456.
- Frone, M. 2003. "Work-Family Balance". *Handbook of Occupational Health Psychology*. Washington, D.C.: American Psychological Association.
- Greenhaus, J. H., & Nicholas J. B. 1985. "Sources of Conflict between Work and Family Roles". *The Academy of Management Review*, 10 (1): 76 - 88
- Greenhaus, J. H., Parasuraman, S., & Collins, K. M. 2001. "Career involvement and family involvement as moderators of relationships between work–family conflict and withdrawal from a profession". *Journal of Occupational Health Psychology*, 6 (2): 91 - 100.

- Haar, J., Roche M, & Taylor D. 2012. "Work–family conflict and turnover intentions of indigenous employees: the importance of the whanau /family for Maori". *International Journal Of Human Resource Management*, 23 (12): 2546 - 2560.
- Hair, J. F., William, C. B., Barry, J. B., & Rolph, E. A.. 2010. "Multivariate Data Analysis: A Global Perspective". New Jearsey: Pearson Prentice Hall.
- Hammer, L., Bauer, T., & Grandey, A. 2003. "Work-Family Conflict and Work-Related Withdrawal Behaviors". *Journal of Business and Psychology*, 17 (3): 419 - 436.
- [Helen, D. \(2014\). Survei SDM Perbankan: Turn Over Karyawan 15% Motif Utamanya Cari Tunjangan Lebih Menjanjikan. Diakses pada 10 Mei 2017, dari http://finansial.bisnis.com/read/20140515/90/228134/survei-sdm-perbankan-turn-over-karyawan-15-motif-utamanya-cari-tunjangan-lebih-menjanjikan.](http://finansial.bisnis.com/read/20140515/90/228134/survei-sdm-perbankan-turn-over-karyawan-15-motif-utamanya-cari-tunjangan-lebih-menjanjikan)
- Hendrix, W. H., Barbara A. S., & Gail S. G. 1994. "Organizational And Extraorganizational Factors Affecting Stress, Employee Well-Being, And Absenteeism For Males And Females". *Journal of Business and Psychology*, 9 (2): 103 - 128.
- <https://kbbi.web.id/populasi>. Diunduh pada tanggal 11 Desember 2017 pukul 17.25 WIB
- Hur, Y. 2013. "Turnover, Voluntary Turnover, and Organizational Performance: Evidence from Municipal Police Departments." *Public Administration Quarterly*, 37 (1): 3 – 35.
- Janasz, S. C., & Scott J. B. 2007. "Cognitive Capacity For Processing Work-Family Conflict: An Initial Examination". *Career Development International*, 12 (4): 397 - 411.
- Kasmir, 2012. *Analisis Laporan Keuangan*. Jakarta: PT. Raja Grafindo Persada.
- Khan, M. R., Nabila N., Sarwat K., Ayesha K., Talat M. K., & Asif S. 2014. "Work Family Conflict and Turnover Intentions: Mediating Effect of Stress". *International Journal of Humanities and Social Sciences*, 4 (5): 92 – 100.

- Kismono, G. 2011. "The Relationships Between Job Embeddedness, Work-Family Conflict, And The Impact Of Gender On Turnover Intention : Evidence From The Indonesian Banking Industry". *Dissertation of Ph.D. Curtin Business School, Graduate School of Business*.
- Long, C. S., Anisa A., Tan O. K., & Goh C. F. 2016. "An Analysis on the Relationship between Work Family Conflict and Turnover Intention: A Case Study in a Manufacturing Company in Malaysia". *International Business Management, 10* (3): 176 - 182.
- McElroy, J. C., Morrow, P. C., & Rude, S. N. 2001. "Turnover and organizational performance: A comparative analysis of the effects of voluntary, involuntary, and reduction-in-force turnover". *Journal of Applied Psychology, 86* (6): 1294 - 1299.
- Mobley, W. H. 1977. "Intermediate linkages in the relationship between job satisfaction and employee turnover". *Journal of Applied Psychology, 62* (2): 237 - 240.
- Netemeyer, R. G., Thomas, B. A., & James, S. B. 2004. "A Cross-National Model of Job-Related Outcomes of Work Role and Family Role Variables: A Retail Sales Context". *Journal of The Academy of Marketing Science, 32* (1): 49 - 60.
- Priyatno, D. 2014. *SPSS 22 Pengolah Data Terpraktis*. Yogyakarta: Andi.
- Riadi, A. 2014. *Metode Statistika: Parametrik & Nonparametrik*. Tangerang: Pustaka Mandiri.
- Robbins, S. P., & Timothy A. J. 2008. *Perilaku Organisasi*, Edisi 12. Jakarta: Salemba Empat.
- Spector, P., C. Liu, & Shi, L. 2007. "Cross-National Job Stress: A Quantitative and Qualitative Study". *Journal of Organizational Behavior, 28* (2): 209 - 239.
- Varshney, D. 2014. "Impact of Self-Concept on Turnover Intention: An Empirical Study". *American International Journal of Contemporary Research, 4* (10): 87 - 96.
- Yoga, P. 2016. Tantangan Perbankan Syariah di 2016. Diakses pada 11 Mei 2017, dari <http://infobanknews.com/tantangan-perbankan-syariah-di-2016/>.

Yunita, P. I., & Gugup K. 2014. "Influence of Work-Family Conflict and Family-Work Conflict on Employees' Turnover Intentions with Gender, Social Support and Individual Value as Moderating Effects". *Journal of Indonesian Economy and Business : JIEB*. 29 (1): 17 - 30.