DAFTAR PUSTAKA

Ahn, T., Ryu, S., & Han, I. (2007). The Impact of Web Quality & Playfulness on User Acceptance of Online Retailing. *Information & Management*, 44(3), 263–275.

Alsabawy, A.Y., Cater-Steel, & Soar, J. (2016). Determinants of Perceived Usefulness of E-Learning System. *Computer Human Behavior*, 64, 843–858.

Ariola, M.M. (2006). *Principles and Methods of Research (1st ed.).* Manila, Philippines: Rex Book Store.

Baron, R.M., & Kenny, D. (1986). The Moderator-Mediator Variable Distinction in Social Psychological Research: Conceptual, Strategic, and Statistical Considerations. *Journal of Personality and Social Psychology*, 51(6), 1173–1182.

Bhatti, N., Bouch, A., & Kuchinsky, A. (2000). Integrating User-Perceived Quality into Web Server Design. *Computer Networks*, 33(1), 1–16.

Birgelen, M.J., Wetzels, M.G. & Dolen, W.M. (2008). Effectiveness of Corporate Employment Web Sites: How Content & Form Influence Intentions to Apply. *International Journal of Manpower*, 29(8), 731–751.

Calisir, F. and Calisir, F. (2004). The Relation of Interface Usability Characteristics, Perceived Usefulness, and Perceived Ease of Use to End-User Satisfaction with Enterprise Resource Planning (ERP) Systems. *Computers in Human Behavior*, 20(4), 505–515.

Cho, V., Cheng, T. C. E., & Lai, W. M. J. (2009). The role of perceived user-interface design in continued usage intention of self-paced e-learning tools. *Computers & Education*, 53(2), 216–227.

Cooper, D. R. and P. S. Schindler (2014), *Business Research Methods*, *12th ed.* New York: McGraw-Hill.

Davis, F. D. (1989). Perceived Usefulness, Perceived Ease of Use, & User Acceptance of Information Technology. *MIS Quarterly*, 13(3), 319–340.

Davis, F.D., Bagozzi, R.P., & Warshaw, P.R. (1989). User Acceptance of Computer Technology: A Comparison of Two Theoretical Model. *Management Science,* 35(8), 982–1003.

Debei, M., Akroush, M., & Ashouri, M. (2015). Consumer Attitudes Towards Online Shopping: The Effects of Trust, Perceived Benefits, and Perceived Web Quality. *Internet Research*, 25(5), 707–733.

DeLone, W.H. and McLean, E.R. (2003). The DeLone and McLean Model of Information Systems Success: A Ten-Year Update. *Journal of Management Information Systems*, 19(4), 9–30.

Doll, W.J. & Torkzadeh, G. (1998). Developing A Multidimensional Measure of System-Use in an Organizational Context. *Information & Management,* 33 (4), 171–185.

Elliot, Michael & Speck, P.S. (2005). *Factors That Attitude Toward a Retail Website*. St Louis: University of Missouri.

Fountain, C. (2005). Finding A Job in The Internet Age. *Social Forces,* 83(3), 1235–1262.

Gorla, N., Somers, T. M., & Wong, B. (2010). Organizational Impact of System Quality, Information Quality, and Service Quality. *Journal of Strategic Information Systems*, 19(3), 207–228.

Hair, J.F., Black, W.C., Babin, B.J., & Anderson, R.E. (2010). *Multivariate Data Analysis, 7th ed.* New Jersey: Pearson Prentice Hall.

Heijden, H. (2004). User Acceptance of Hedonic Information System. *MIS Quarterly*, 28 (4), 695–704.

Huang, E. (2008). Use and Gratification in E-Consumers. *Internet Research*, 18 (4), 405–426.

Jogiyanto, H. (2005). *Analisis & Desain Sistem Informasi: Pendekatan Terstruktur, Teori, dan Aplikasi Bisnis (Edisi Ketiga).* Yogyakarta: Andi.

Ko, H., Cho, C.H. and Roberts, M. (2005). Internet Uses And Gratifications: A Structural Equation Model of Interactive Advertising. *Journal of Advertising*, 42(1), 57-70.

Li, C. (1997). ERP Packages: What's Next?. *Information System Management*, 16(3), 31–35.

Lin, J. C. C., & Lu, H. (2000). Towards An Understanding of The Behavioural Intention to Use A Web Site. *International Journal of Information Management*, 20(3), 197–208.

Liu, C.,& Arnett, K. P. (2000). Exploring The Factors Associated With Web Site Success in The Context Of Electronic Commerce. *Information & Management*,38(1), 23–33.

Mathieson, K. (1991). Predicting User Intentions Comparing the Technology Acceptance Model with the Theory of Planned Behaviour. *Information System Research,* 2(3), 173–191.

Mello, Jeffrey A (2011). *Strategic Management of Human Resources.* South Western: Cengage Learning.

Negash, S., Ryan, T., & Igbaria, M. (2003). Quality and effectiveness in Web-based customer support systems. *Information and Management*, *40*(8), 757–768.

Neuman, W. (2014) *Social Research Methods: Qualitative and Quantitative*, *7th ed*. Boston, MA: Pearson Education.

Nicholls, J.,Schimmel, K.,Manna, D., Schnurr, N., & Clinton, S. (2013). Attitude Toward The Website Scale Development in Professional Sports: A Research Note. *Sport, Business and Management: An International Journal,* 3(2), 118–126.

Ong, C.S., Day, M.Y., & Hsu, W.L. (2009). A Measurement of User Satisfaction with Question Answering Systems. *Information and Management*, 46(7), 397–403.

Priyadarshini, C., Sreejesh, Anusree. (2017). Effect of Information Quality of Employment Website on Attitude Toward The Website A Moderated Mediation Study. *International Journal of Manpower*, 38(5), *729–745.*

Rahmatsyah, Deni. (2011). Analisis Faktor-Faktor yang Mempengaruhi Minat Penggunaan Produk Baru (Studi Kasus: E-Money Kartu Flazz BCA). *Tesis.* Universitas Indonesia.

Saha, P., Nath, A.K., & Sangari, E. (2012). Evaluation of Government E-Tax Websites: An Information Quality and System Quality Approach. *Transforming Government: People, Process and Policy*, 6 (3), 300–321.

Sari, A., Akkaya, M., & Abdalla, B. (2017). Assessing E-Government Systems Success in Jordan (E-JC): A Validation of TAM & IS Success Model Validation of TAM & IS for E-Government Systems   Success   in

Jordan. *International Journal of Computer Science & Information Security*, 15(2) , 277–304.

Selden, S., & Orenstein, J. (2011). Government E-Recruiting Web Sites: The Influence of E-recruitment Content and Usability on Recruiting and Hiring Outcomes in US State Governments. *International Journal of Selection and Assessment,* 19(1), 31–40.

Suharyat, Y. (2009). Hubungan antara Sikap, Minat dan Perilaku Manusia. *Jurnal Region,* 1(3), 1–19.

Teo, T. S. H., Srivastava, S. C., & Jiang, L. (2008). Trust & Electronic Government Success: An Empirical Study. *Journal of Management Information System*, 25(3), 99–131.

Tong, D.Y.K., & Sivanand, C.N. (2005). Service Providers Review: International and Malaysian. *Employee Relations*, 27(1), 103–117.

Visinescu, L.L., Sidorova, A., Jones, M.C. and Prybutok, V.R. (2015). The Influence of Website Dimensionality on Customer Experiences, Perceptions and Behavioral Intentions: An Exploration of 2D vs 3D Web Design. *Information and Management,* 52(1), 1–17.

Walker, H.J., Feild, H.S., Giles, W.F., Bernerth, J.B. & Short, J.C. (2011). So What Do You Think of The Organization? A Contextual Priming Explanation for Recruitment Web Site Characteristics As Antecedents of Job Seekers' Organizational Image Perceptions. *Organizational Behavior & Human Decision Processes*, 114(2), 165–178.

Wu, S. I. (2003). The Relationship Between Consumer Characteristics and Attitude Toward Online Shopping. *Marketing Intelligence and Planning,* 21(1),37–44.

Zhang, K. Z., Benyoucef, M. & Zhao, S. J. (2016). Building Brand Loyalty in Social Commerce: The Case of Brand Microblogs. *Electronic Commerce Research and Applications,* 15, 14–25.