



1. Azwar, Saifudin. Reliabilitas dan Validitas. Edisi ketiga – Pustaka Pelajar, Yogyakarta, 1997
2. Cooper, D.R., and Schindler, P.S. Business Research Methods, seventh edition. McGraw-Hill, Singapore, 2001.
3. Jogiyanto, HM. Sistem Teknologi Informasi, Andi, Yogyakarta, 2003.
4. Jogiyanto, HM. Model Kesuksesan Teknologi Informasi, Andi, Yogyakarta, 2007.
5. Jogiyanto, HM. Metodologi Penelitian Bisnis, Andi, Yogyakarta, 2004.
6. Kaplan, Robert, S., and Norton, David, P., The Nalance Scorecard: Translating Strategy into Action, Massachusetts, Harvard business School Press 1996.
7. Van Grembergen, W. Saull, R., De Haes, S.: Linking the IT Balanced Scorecard to the Business Objectives at a Major Canadian Financial Group, Strategies for Information Technology Governance. Idea Group Publishing, 2004
8. Weill, P., Ross, J. W., IT governance – How top performers manage IT decision rights for superior results, Harvard Business School Press, 2004
9. Blog about: IT Governance:
  - a. <http://id.wordpress.com/tag/it-governance/> (February 2, 2008)
  - b. <http://bjnowo.wordpress.com/2007/06/23/balanced-scorecard-dan-it-governance/>(February 2, 2008)
10. IT Governance Institute: Board briefing on IT governance, [www.itgi.org](http://www.itgi.org) (January 2, 2008)
11. Japanese Information Development Corporation. (2000). *Corporate Approaches to IT Governance*, <http://www.jipdec.jp/chosa/gavanance9903/MITIBE/index.htm> (January 2, 2008)
12. Saull, R. “The IT Balanced Scorecard – A roadmap to effective governance of a shared services IT organization”, Information Systems Control Journal (previously IS Audit and Control Journal), Volume 2, 2000  
([http://www.isaca.org/Template\\_ITGI.cfm?Section=ITGI&CONTENTID=17462&TEMPLATE=/ContentManagement/ContentDisplay.cfm](http://www.isaca.org/Template_ITGI.cfm?Section=ITGI&CONTENTID=17462&TEMPLATE=/ContentManagement/ContentDisplay.cfm)) (January 2, 2008)
13. The Balance Scorecard and IT Governance,(Wim Van Grembergen)  
[http://www.itgi.org/template\\_ITGI.cfm?template=/ContentManagement/ContentDisplay.cfm&ContentID=5550](http://www.itgi.org/template_ITGI.cfm?template=/ContentManagement/ContentDisplay.cfm&ContentID=5550)(January 2, 2008)