

ABSTRACT

This research aims to examine the influence of employee voice (upward communication and senior manager receptiveness) on employee engagement, a study on employees in DKI Jakarta. Survey is used as the data collection method with 232 respondents who have worked for minimum two years within the organization. Simple regression and multiple regression are used to test the hypotheses. The result of this research proves that employee voice has significant and positive influence on employee engagement.

Key words: Employee Voice, Upward Communication, Senior Manager Receptiveness, Employee Engagement

ABSTRAK

Penelitian ini bertujuan untuk menguji pengaruh *employee voice* (*upward communication* dan *senior manager receptiveness*) terhadap *employee engagement*, studi pada karyawan yang bekerja pada organisasi di DKI Jakarta. Metode pengumpulan data yang digunakan adalah survei dengan jumlah responden terdiri dari 232 responden yang telah bekerja minimal dua tahun di organisasi yang bersangkutan. Metode analisis data menggunakan metode regresi linier sederhana dan regresi berganda untuk menguji dua hipotesis. Hasil penelitian ini membuktikan bahwa *employee voice* secara signifikan berpengaruh positif terhadap *employee engagement*.

Kata Kunci: Employee Voice, Upward Communication, Senior Manager Receptiveness, Employee Engagement