



TABLE OF CONTENTS

ACKNOWLEDGEMENTS	IV
ABSTRACT	V
TABLE OF CONTENTS	VI
LIST OF TABLES	VIII
LIST OF FIGURES	IX
CHAPTER ONE INTRODUCTION	1
1.1. Background	1
1.2. Research Question	2
1.3. Research Purpose	3
CHAPTER TWO LITERATURE REVIEW AND THEORETICAL FRAMEWORK	4
2.1 Literature Review	4
2.2 Theoretical Framework	6
2.2.1 Innovative Work Behavior	6
2.2.2 Job Stress	7
2.2.3 Job Stress and Innovative Work Behavior	9
2.2.4 Moderating Effect of Perceived Supervisory Support	12
CHAPTER THREE RESEARCH CONTEXT	15
3.1 Financial Education and Training Agency (FETA)	15
3.2 Characteristics of the Jobs During 2015-2019	16
3.3 Goals and Challenges for 2020-2024	18
3.4 FETA and The Needs of Innovation	20
CHAPTER FOUR RESEARCH DESIGN	22



4.1 Population and Sample.....	22
4.2 Preparation for Questionnaire	25
4.3 Survey Administration	26
4.4 Dependent, Independent, and Moderating Variables.....	27
4.5 Methods.....	28
CHAPTER FIVE ANALYSIS AND FINDINGS	30
5.1. Exploratory Factor Analysis	30
5.2 Descriptive Statistics of Variables	32
5.3 Goodness of Fit of OLS	32
5.4 Hypothesis Test.....	33
5.5. Discussion	34
CHAPTER SIX CONCLUSION.....	39
REFERENCES.....	43
APPENDIX A TOTAL NUMBER OF FETA EMPLOYEE	54
APPENDIX B SURVEY QUESTIONNAIRE	55
APPENDIX C ROTATED MATRIX OF FACTOR LOADING.....	58



LIST OF TABLES

Table 3.1 Output and Outcome of FETA, 2015-2019	16
Table 3.2 Performance Goals of FETA, 2020-2024	19
Table 4.1 Number of FETA Employees Based on Working Unit Type	22
Table 4.2 Allocation of Working Unit for Sampling	23
Table 4.3 Comparison between Population and Sample	24
Table 5.1 Results of Exploratory Factor Analysis	30
Table 5.2 Cronbach's Alpha for Dependent, Independent, and Moderating Variables	31
Table 5.3 Descriptive Statistics of the Main Variables.....	32
Table 5.4 The Results of OLS Regression of Job Stress	32

**A STUDY ON THE RELATIONSHIP BETWEEN INNOVATIVE WORK BEHAVIOR AND JOB STRESS**

RUCHAN YULABI, Ely Susanto, S.I.P., M.B.A., Ph.D.

Universitas Gadjah Mada, 2021 | Diunduh dari <http://etd.repository.ugm.ac.id/>UNIVERSITAS
GADJAH MADA**LIST OF FIGURES**

Figure 2.1 Theoretical Framework	14
Figure 5.1 Moderating Effect of Perceived Supervisory Support on the Relationship between Innovative Work Behaviour and Job Stress	34