



## DAFTAR PUSTAKA

- Aliaga, M., & Gunderson, B. 2000. Interactive Statistics (3rd Ed). Upper Saddle River, New Jersey: Pearson Education, Inc.
- Bakker, Arnold B., Leiter, Michael P. 2010. Work Engagement: A Handbook of Essential Theory and Research. New York: Psychology Press.
- Caesens, G., & Stinglhamber, F. (2014). The relationship between perceived organizational support and work engagement: The role of self-efficacy and its outcomes. *European Review of Applied Psychology*, 64(5), 259-267.
- Carron, A. V., Widmeyer, W. N., & Brawley, L. R. (1985). The development of an instrument to assess cohesion in sport teams: The Group Environment Questionnaire. *Journal of Sport Psychology*, 7, 244-266.
- Carless, S. A. dan C. De Paola. 2000. The measurement of cohesion in work teams. *Small Group Research*, 31(1), 71-88.
- Cooper, D. R, dan Schindler, P. S. 2014. Business research methods. New York: McGraw-Hill Education.
- Cooper, D. R, dan Schindler, P. S. 2019. Business research methods. 12th Edition. New York: McGraw-Hill Education.
- Data penduduk penyandang disabilitas, Tersedia di <https://www.bappenas.go.id/id/data-dan-informasi-utama/> diakses pada 10 November 2019.
- Eisenberger, R., Huntington, R., Hutchison, S., & Sowa, D. (1986). Perceived organizational support. *Journal of Applied Psychology*, 71, 500-507.
- Federman, B. 2009. Employee engagement: A roadmap for creating profits, optimizing performance, and increasing loyalty. San Francisco: John Wiley & Sons, Inc.
- Gomez-Mejia, Louis R., David B. Balkin dan Robert L. Cardy (2001) Managing Human Resources, (3rd ed.) Upper River, NJ: Prentice Hall.
- International Labour Organization. (2019). Inklusi Penyandang Disabilitas di Indonesia. Tersedia pada [https://www.ilo.org/jakarta/info/public/fs/WCMS\\_722009/lang--en/index.htm](https://www.ilo.org/jakarta/info/public/fs/WCMS_722009/lang--en/index.htm) diakses pada 10 November 2019
- Kinicki & Fugate. 2018. Organizational Behavior: A Practical, Problem-Solving Approach. New York: McGraw Hill Education.
- Kristiana, Fajrianti, and Purwono, "Analisis Rasch dalam Utrecht Work Engagement Scale-9 (UWES-9) versi Bahasa Indonesia" Jurnal Psikologi, 17 ( 2), 204-217.
- Republik Indonesia, 2016. Undang-undang tentang Penyandang Disabilitas, Jakarta: Sekretariat Negara.
- Rhoades, L, & Eisenberger, R. (2002). Perceived organizational support: A review of the literature. *Journal of Applied Psychology*, 87, 698-714.
- Robbins, S.P. dan Timothy A. Judge. 2011. Perilaku Organisasi, Jakarta: Salemba Empat.



- Rodríguez-Sánchez, A. M., Devloo, T., Rico, R., Salanova, M., & Anseel, F. (2017). "What Makes Creative Teams Tick? Cohesion, Engagement, and Performance Across Creativity Tasks: A Three-Wave Study", *Group & Organization Management: An International Journal*, 42 (4), 521-547.
- Rosenbaum, Mark Scott, Rojan Baniya, Tali Seger-Guttmann, (2017) "Customer responses towards disabled frontline employees", *International Journal of Retail & Distribution Management*, 45 (4), 385-403
- Saks, A. (2006), "Antecedents and consequences of employee engagement", *Journal of Managerial Psychology*, 21 (7), 600-619.
- Schaufeli, W. B., Salanova, M., González-Romá, V., & Bakker, A. B. (2002). The measurement of engagement and burnout: A two sample confirmatory factor analytic approach. *Journal of Happiness Studies: An Interdisciplinary Forum on Subjective Well-Being*, 3(1), 71–92.
- Terry, George R. 2000. *Principles of Management*. Alih Bahasa Winardi. Bandung: Alumni.
- Vazirani, N. 2007. *Employee Engagement*. Working Paper Series. Mumbai: SIES College of Management Studies.
- Velasquez, M. G. (2014). *Business Ethics: Concepts and Cases*. New Jersey: Pearson.