

REFERENCES

Agung. (2017, Desember 19). *Gedung Digital Library Mandiri-Fisipol Diresmikan*.

Retrieved from Universitas Gadjah Mada: <https://ugm.ac.id/id/berita/15416-gedung-digital-library-mandiri-fisipol-diresmikan>

Ahmad, M., & Abawajy, J. H. (2013). Digital Library Service Quality Assessment Model. *Social and Behavioral Sciences*, 571-580.

Amine, A., & Gicquel, Y. (2011). Rethinking Resistance and Anti-consumption Behaviors in the Light of the Concept Deviance . *European Journal of Marketing*, 1809-1819.

Aparac-Jelušić, T. (2017). *Digital Libraries for Cultural Heritage: Development, Outcomes, and Challenges from European Perspective*. Chapel Hill: Morgan & Claypool.

Baaz, M., Lilja, M., Schulz, M., & Vinthagen, S. (2016). Defining and Analyzing "Resistance": Possible Entrances to the Study of Subversive Practices. *Alternatives: Global, Local, Political*, 137-153.

Banikema, A. S., & Roux, D. (2014). Consumers' Propensity to Resist: A Contribution to the Study of the Disposition to Oppose Market Influence Attempts. *Recherche et Applications en Marketing*, 32-56.

- Basuki, S. (2008). *Perpustakaan Nasional Republik Indonesia*. Retrieved from Sejarah Kelembagaan: https://www.perpusnas.go.id/sejarah_kajian.php?lang=id
- Braude, R., Florance, V., Frisse, M., & Fuller, S. (1995). The Organization of The Digital Library. *Acad Med*, 286-291.
- Butler, M., Mecheril, P., & Brenningmeyer, L. (2017). Introduction Coming to Terms—On the Aim and Scope of this Volume. In M. Butler, P. Mecheril, & L. Brenningmeyer, *Resistance* (pp. 7-15). Transcript Verlag.
- Candela, L., D., C., Ferro, N., Ioannidis, Y., Koutrika, G., Meghini, C., . . . Schuldt, H. (2007). *The DELOS Digital Library Reference Model: Foundations for Digital Libraries*. DELOS Network of Excellence on Digital Libraries.
- Chaney, D., & Slimane, K. B. (2019). Rethinking Consumer Resistance through Institutional Entrepreneurship. *International Journal of Market Research*, 1-10.
- Charness, N., & Boot, W. R. (2016). Technology, Gaming, and Social Networking. In W. Schaie, & S. Willis (Eds.), *Handbook of the Psychology of Aging (Eighth Edition)* (pp. 389-407). Academic Press.
- Chouk, I., & Mani, Z. (2019). Factors For and Against Resistance to Smart Services: Role of Consumer Lifestyle and Ecosystem. *Journal of Services Marketing*, 449-462.

Cornescu, V., & Adam, C.-R. (2013). The Consumer Resistance Behavior towards Innovation. *Procedia Economics and Finance* 6, 457-465.

Davies, M. M., & Mosdell, N. (2006). Sampling. In M. M. Davies, & N. Mosdell, *Practical Research Methods for Media and Cultural Studies* (pp. 59-71). Edinburgh University Press.

Digital Library Federation. (2004). *A Working Definition of Digital Library [1998]*. Retrieved from Digital Library Federation: <https://old.diglib.org/about/dldefinition.htm>

Ding, C. M. (2000). Access to Digital Information: Some. *Journal of Librarianship and Information Science*, 26-32.

Duncombe, S. (2017). Resistance. In L. Ouellette, & J. Gray, *Keywords for Media Studies* (pp. 176-179). New York: NYU Press.

Dwiyanto, A. (2018). *Ilmu Administrasi Publik di Indonesia: Mencari Identitas?* Yogyakarta: Gadjah Mada University Press.

Ellen, P. S., Bearden, W. O., & Sharma, S. (1991). Resistance to Technological Innovations: An Examination of the Role of Self-Efficacy and Performance Satisfaction. *Journal of the Academy of Marketing Science*, 297-307.

FISIP Universitas Airlangga. (2019, November 4). *Delegasi FISIP UNAIR Studi Banding Pengelolaan Data Center, Digital Library, dan Jurnal Ilmu Sosial dan*

Ilmu Politik FISIPOL Universitas Gadjah Mada. Retrieved from Fakultas Ilmu Sosial & Ilmu Politik UNiversitas Airlangga: <http://fisip.unair.ac.id/berita/read/1142/delegasi-fisip-unair-studi-banding-pengelolaan-data-center-digital-library-dan-jurnal-ilmu-sosial-dan-ilmu-politik-fisipol-universitas-gadjah-mada>

Fisipol. (2019, October 25). *Memaksimalkan Fasilitas Perpustakaan Digital melalui Berbagai fitur E-management dan E-References*. Retrieved from Fakultas Ilmu Sosial dan Ilmu Politik Universitas Gadjah Mada: <https://fisipol.ugm.ac.id/memaksimalkan-fasilitas-perpustakaan-digital-melalui-berbagai-fitur-e-management-dan-e-references/>

Fisipol. (2019, July 1). *Soft Launching Digital Library, Bentuk Pengabdian Fisipol Inovasi 4.0*. Retrieved from Fakultas Ilmu Sosial dan Ilmu Politik Universitas Gadjah Mada: <https://fisipol.ugm.ac.id/soft-launching-digital-library-bentuk-pengabdian-fisipol-inovasi-4-0/>

Foucault, M. (1990). *The Use of Pleasure, Vol. 2: The History of Sexuality* (trans. R. Hurley). New York: NY: Vintage.

Garcia, R., Bardhi, F., & Friedrich, C. (2007). Overcoming Consumer Resistance to Innovation. *MIT Sloan Management Review*, 82-88.

Gatignon, H., & Robertson, T. S. (1989). Technology Diffusion: An Empirical Test of Competitive Effects. *Journal of Marketing*, 35-49.

- Gengler, C., Mulvey, M., & Oglethorpe, J. (1999). A Means-End Analysis of Mothers' Infant Feeding Choices. *American Marketing Association*, 172-188.
- Goncalves, M. A., Moreira, B. L., Fox, E. A., & Watson, L. T. (2007). "What is A Good Digital Library? - A Quality Model for Digital Libraries. *Information Processing and Management*, 1416-1437.
- Gupta, M. D. (2015). Resistance. In C. J. Schlund-Vials, L. T. Võ, & K. S. Wong, *Keywords for Asian American Studies* (pp. 216-219). New York: NYU Press.
- Hennigs, N., & Barbara, S. (2014). Consumer Resistance. In C. L. Cooper, *Wiley Encyclopedia of Management*. John Wiley & Sons, Ltd.
- Herrmann, R. O. (1993). The Tactics of Consumer Resistance: Group Action and Marketplace Exit. *Advances in Consumer Research*, 130-134.
- Hong, I. X. (2008). Users' Evaluation of Digital Libraries (DLs): Their uses, Their Criteria, and Their Assessment. *Information Processing and Management*, 1346-1373.
- Khan, K., & Kim, H. (2009). *Factors Affecting Consumer Resistance to Innovation: A Study of Smartphones (Master Thesis)*. Jonkoping University.
- Kleijnen, M., Lee, N., & Wetzels, M. (2009). An Exploration of Consumer Resistance to Innovation and Its Antecedents. *Journal of Economic Psychology*, 344-357.

Kresh, D. (2007). A Digital Library Is... In A. L. Association, *The Whole Digital Library Handbook* (pp. 2-4). Chicago: American Library Association.

Kuisma, T., Laukkanen, T., & Hiltunen. (2007). Mapping the Reasons for Resistance to Internet Banking: A Means-end Approach. *International Journal of Information Management*, 75-85.

Kurniasih, N. (2015). Kualifikasi Pustakawan di Era Digital. *Semiloka Nasional Kepustakawanan Indonesia 2015* (pp. 439-449). Bandung: UPI Bandung.

Kusumasari, B., Setianto, W. A., & Pang, L. L. (2018). A Study on Digital Democracy Practice: Opportunities and Challenges of e-Health Implementation in Indonesia. *Jurnal Ilmu Sosial dan Ilmu Politik*, 1-16.

Laukkanen, T., Sinkkonen, S., Kivijarvi, M., & Laukkanen, P. (2007). Innovation Resistance among Mature Consumers. *Journal of Consumer Marketing*, 419-427.

Leão, A. L., & de Mello, S. C. (2007). The Means-End Approach to Understanding Customer Values of a On-Line Newspaper . *Brazilian Administration Review*, 1-20.

Lundgren, B. A., & Lic, T. (2010). Customers' Perspectives on a Residential Development Using the Laddering Method. *Journal of Housing and the Built Environment*, 37-52.

- Micheli, P., Schoeman, M., Baxter, D., & Goffin, K. (2012). New Business Models for Public-Sector Innovation: Successful Technological Innovation for Government. *Research-Technology Management*, 51-57.
- Ndou, V. (2004). E-Government for Developing Countries: Opportunities and Challenges. *The Electric Journal on Information System in Developing Countries*, 1-24.
- Noviyanti, & Gamaputra. (2018). The Role of Government in Population and Civil Registration Service Online (E-Lampid). *1st International Conference on Social Sciences (ICSS 2018)* (pp. 364-368). Atlantis Press.
- Oxford English Dictionary. (2020). *Resistance*. Retrieved from Lexico: <https://www.lexico.com/en/definition/resistance>
- Penaloza, L., & Price, L. (1993). Consumer Resistance: A Conceptual Overview. *Advances in Consumer Research*, 123-128.
- Phua, V. (2004). Convenience Sample. In M. S. Lewis-Beck, A. Bryman, & T. F. Liao, *The SAGE Encyclopedia of Social Science Research Methods* (pp. 197-198). Thousand Oaks: Sage Publications, Inc.
- PNRI. (2018). *Perputakaan Nasional Republik Indonesia*. Retrieved from e-Resources: <http://e-resources.perpusnas.go.id/>

- Poster, M. (1992). The Question of Agency: de Certeau and the History of Consumption. *Diacritics*, 94-107.
- Purwanto, E. A., & Sulistyastuti, D. R. (2012). *Implementasi Kebijakan Publik: Konsep dan Aplikasinya di Indonesia*. Yogyakarta: Gava Media.
- Ram, S. (1987). A Model of Innovation Resistance. *Advances in Consumer Research*, 208-212.
- Ram, S., & Sheth, J. (1989). Consumer Resistance to Innovations: the Marketing Problem and its Solutions. *Journal of Consumer Marketing*, 5-14.
- Reynolds, T. J., & Gutman, J. (1988). Laddering Theory, Method, Analysis, and Interpretation. *Journal of Advertising Research*, 1-26.
- Rogers, E. (1976). New Product Adoption and Diffusion. *Journal of Consumer Research*, 290-301.
- Rogers, E. (2003). *Diffusion of Innovations, 5th Edition*. Simon and Schuster.
- Rogers, E. (2015). Evolution: Diffusion of Innovations. In J. D. Wright, *International Encyclopedia of the Social & Behavioral Sciences* (pp. 4982-4986). Elsevier Ltd.
- Roux, D. (2007). Consumer Resistance: Proposal for an Integrative Framework. *Recherche et Applications en Marketing (English Edition)*, 22-59.

Rowlands, I., & Bawden, D. (1999). Digital Libraries: A Conceptual Framework. *Libri*, 192-202.

Sadmyanto. (2003). Digital Library Tantangan Pustakawan di Era Multi Media. *Media Informasi Vol. XIII No. 13*, 9-12.

Saleh, A. R. (2009). *Perpustakaan Digital: Kesenambungan dan Dinamika*. Jakarta: Citra Karyakarsa Mandiri.

Salkind, N. J. (2010). Convenience Sampling. In N. J. Salkind, *Encyclopedia of Research Design* (pp. 254-255). Thousand Oaks: SAGE Publications, Inc.

Saumure, K., & Given, L. M. (2008). Convenience Sample. In L. M. Given, *The SAGE Encyclopedia of Qualitative Research Methods* (p. 125). Thousand Oaks: SAGE Publications, Inc.

Scaraboto, D., & Fischer, E. (2013). Frustrated Fatshionistas: An Institutional Theory Perspective on Consumer. *Journal of Consumer Research*, 1234-1257.

Sheth, J. N. (1981). Psychology of Innovation Resistance: The Less Developed Concept (LDC) in Diffusion Research. *Research in Marketing*, 273-282.

Singeh, F. W., Abdullah, A., & Kaur, K. (2020). Critical Success Factors for Digital Library Implementation in Africa: Solution Focused rather than Problem Focused. *Information Development*, 1-14.

Singh, K. (2007). *Quantitative Social Research Methods*. SAGE Publications.

Spitzer, D. R. (1986). Training Technology: Resistance to Change: How to Overcome

It. *Educational Technology*, 33-34.

Suh, M.-S., Ahn, J.-W., Lee, E.-K., & Oh, D.-Y. (2008). Purchasing Avoidance of

Digital Convergence Products: Focusing on the Customer's Psychological

Factors and the Innovation Resistance. *The Journal of the Korean Contents*

Association, 270-284.

Syifa, N. R. (2018, February 25). *Soal Kopi, Kafe, dan Kehendak Mahasiswa*.

Retrieved from Bulplus: [https://www.bulaksumurugm.com/2018/02/25/soal-](https://www.bulaksumurugm.com/2018/02/25/soal-kopi-kafe-dan-kehendak-mahasiswa/#)

[kopi-kafe-dan-kehendak-mahasiswa/#](https://www.bulaksumurugm.com/2018/02/25/soal-kopi-kafe-dan-kehendak-mahasiswa/#)

Szimigin, I. (1998). Three Forms of Innovation Resistance: the Case of Retail Payment

Methods. *Technovation*, 459-468.

Talke, K., & Heidenreich, S. (2014). How to overcome pro-change bias: incorporating

passive and active innovation resistance in innovation decision models. *Journal*

of Product Innovation Management, 894-907.

Tsakonas, G., & Papatheodorou, C. (2008). Exploring Usefulness an Usability in the

Evaluation of Open Access Digital Libraries. *Information Processing and*

Management, 1234-1250.

Van Tonder, E. (2017). Pasive Innovation Resistance-A Conservative Consumer

Perspective. *European Business Review*, 642-663.

- Veit, D., & Huntgeburth, J. (2014). *Foundations of Digital Government: Leading and Managing Digital Era*. New York: Springer.
- Waterfield, J. (2018). Convenience Sampling. In B. B. Frey, *The SAGE Encyclopedia of Educational Research, Measurement, and Evaluation* (p. 403). Thousand Oaks: SAGE Publications, Inc.
- Waters, D. J. (2007). What Are Digital Libraries? In A. L. Association, & D. Kresh (Ed.), *The Whole Digital Library Handbook* (pp. 5-7). Chicago: American Library Association.
- Wirtz, B., Daiser, P., & Binkoweska, B. (2018). E-participation: A Strategic Framework. *International Journal of Public Administration*, 1-12.
- Witten, I., Bainbridge, D., & Nichols, D. (2009). *How to Build a Digital Library 2nd Edition*. Morgan Kaufmann.
- Woodward, J. (1968). Resistance to Change. *Management International Review*, 137-143.
- Wright, M., & Charlett. (1995). New Product Diffusion Models in Marketing: An Assessment of Two Approaches. *Marketing Bulletin*, 32-41.
- Yener, D., & Tascioglu, M. (2019). Handbook of Research on Contemporary Consumerism. In H. R. Kaufmann, & M. F. Panni, *Handbook of Research on Contemporary Consumerism* (pp. 155-175). Hershey, PA: IGI Global.



UNIVERSITAS
GADJAH MADA

Mapping the Reasons for Student Resistance towards Digilib FISIPOL UGM: A Laddering Method
NIDA' KARIMAH, Erwan Agus Purwanto, Prof. Dr., M.Si.
Universitas Gadjah Mada, 2020 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Zaltman, G., & Duncan, R. (1977). *Strategies for Planned Change*. New York: John Wiley and Sons.