



UNIVERSITAS
GADJAH MADA
Bibliography

Anderson, J. E. (1984). *Public Policy Making*. New York: Holt Rinehart & Winston.

Adya Barata, Atep. (2004). *Dasar-Dasar Pelayanan Prima*. Jakarta : PT Elex Media Komputindo.

Budiani, Ni Wayan. (2007). *Efektifitas Program Penanggulangan Pengangguran Karang Taruna Eka Taruna Bhakti*. Denpasar: Jurnal Ekonomi dan Sosial Input. Volume 2 No.1

Davis, J., Vyankandondera, J., Luchters, S., Simon, D., & Holmes, W. (2016). Male involvement in reproductive, maternal and child health: a qualitative study of policymaker and practitioner perspectives in the Pacific. *Reproductive Health*, 13(1), 2-11. doi: 10.1186/s12978-016-0184-2

Denzin, N. (2006). *Sociological Methods: A Sourcebook*. Aldine Transaction. ISBN 978-0-202-30840-1. (5th edition).

Devers, K., Sofaer, S., & Rundall, T. (1999). *Qualitative methods in health services research*. Chicago, IL: American College of Healthcare Executives.

Dunn, W. N. (2003). *Pengantar Analisis Kebijakan Publik*. Yogyakarta: Gadjah Mada University Press.

Dye, T. R. (1972). *Understanding Public Policy*. Englewood Cliffs, New Jersey: Prentice-Hall at 2.

Etzioni, Amitai. (1964). *Modern Organizations*. New Jersey: Prentice Hall.

Haque, M. (2001). The Diminishing Publicness of Public Service under the Current Mode of Governance. *Public Administration Review*, 61(1), 65-82. doi: 10.1111/0033-3352.00006

Ingram, P. (1983). Effectiveness. *Archives for Philosophy of Law and Social Philosophy*, 69, 484-503.

Jarahi, L., Zavar, A., & Shahi, M. N. (2015). Evaluation of Depression and the Contributing Factors in Pregnant Women Referring to Urban and Rural Health Care Centers of Sarakhs City, Iran. *Journal of Midwifery and Reproductive Health*, 343-348.

Knight, M., Callaghan, W. M., Berg, C., Alexander, S., Bouvier-Colle, M.-H., Ford, J. B., et al. (2009). Trends in postpartum hemorrhage in high resource countries: a review and recommendations from the International Postpartum Hemorrhage Collaborative Group. *BMC Pregnancy and Childbirth*, 1, 55.

Liestary, D. (2018). Efektivitas Program Surabaya Health Season Sebagai Layanan Publik Sektor Kesehatan Di Rsud Dr. Mohamad Soewandhie Kota Surabaya (Studi Pada Layanan Rawat Jalan RSUD Dr. Mohamad Soewandhie Kota Surabaya). *Efektivitas Program Surabaya Health Season Sebagai Layanan Publik Sektor Kesehatan*, 4-6.



Kumorotomo, W. (2005). *Akuntabilitas Birokrasi Publik*. Yogyakarta: Pustaka Pelajar.

Liljestrand, J., & Pathmanathan, I. (2004). Reducing Maternal Mortality: Can we derive policy guidance from developing country experiences. *Journal of Public Health Policy*, 25(3-4), 299-314. doi: 10.1057/palgrave.jphp.3190030

Makmur. (2011). *Efektifitas Kebijakan Kelembagaan Pengawasan*. Bandung: Refika Aditama.

Mardikanto, T., & Soebiato, P. (2013). *Pemberdayaan Masyarakat dalam Perspektif Kebijakan Publik*. Bandung: Alfabeta.

Marume, S. (2016). Meaning of Public Administration. *Journal of Research in Humanities and Social Science*, [online] 4(6), pp.15-18. Available at: <http://www.questjournals.org/jrhss/papers/vol4-issue6/D461520.pdf> [Accessed 22 Sep. 2019].

McCarthy, J., & Maine, D. (1992). A Framework for Analyzing the Determinants of Maternal Mortality. *Studies in Family Planning*, 23, 23-33.

Miltenburg, A. S., Roggeveen, Y., Roosmalen, J. v., & Smith, H. (2017). Factors influencing implementation of interventions to promote birth preparedness and complication readiness. *Bio Med Central Pregnancy and Childbirth*, 3-8.

Moleong, Lexy J. (2005). *Metodologi Penelitian Kualitatif*. Bandung: PT. Remaja Rosdakarya.

Nazir, M. (1988). *Metode Penelitian*, Ghalia Indonesia: Jakarta.

Notoatmodjo, S. (2010). *Metodologi Penelitian Kesehatan*. Jakarta: Rineka Cipta.

O'Donoghue, T., Punch K. (2003). *Qualitative Educational Research in Action: Doing and Reflecting*. Routledge. p.78.

Parkhurst, J. O., Penn-Kekana, L., Blaauw, D., Balabanova, D., Danishevski, K., Rahman, S. A., et al. (2005). Health Systems Factors Influencing Maternal Health Services: A Four-Country Comparison. *Health Policy*, 127-138.

Pathmanathan I, Liljestrand J, Martins JM, Rajapaksa LC, Liss-ner C, Silva AD, et al. (2003). *Investing in maternal health: learning from Malaysia and Sri Lanka*. Washington, DC: The World Bank, Human Development Network.

Patton, M. (1999). Enhancing the quality and credibility of qualitative analysis. Retrieved 29 January 2020, from <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC1089059/>

Prasetyanti, R. (2016, November 6). Analysis of Public Health Policy in Reducing Maternal Mortality Number. *The Indonesian Journal of Public Administration*, 65-82.

Santosa, Pandji, Dr. (2009). *Administrasi Publik Teori dan Aplikasi Good Governance*, Bandung: Refika Aditama.



Steers, R. M. (1976). When is an organization effective? A process approach to understanding effectiveness. *Organizational Dynamics*, 5 (2), 50-63.

Strees, Richard M. (1985). *Efektifitas Organisasi*. Jakarta: PPM. Erlangga.

Situmorang, M. Victor & Juhir, Jusuf. (1993). *Aspek Hukum Pengawasan Melekat Dalam Lingkungan Aparatur Pemerintah*. Jakarta: PT. Rineka Cipta.

Subagyo, Ahmad Wito. (2000). *Efektivitas Program Penanggulangan Kemiskinan dalam Pemberdayaan Masyarakat Pedesaan*. Yogyakarta: Universitas Gadjah Mada.

Sutopo & Suryanto, Adi. (2003). *Pelayanan Prima*. Jakarta: Lembaga Administrasi Negara Republik Indonesia.

Sugiyono. (2012). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta.

Syafiie, I. K. (1999). *Ilmu Administrasi Publik*. Jakarta: Rineka Cipta.

Taheri, S., Taghizadeh, Z., & Tavousi, M. (2018). Explaining Effective Factors on Access to Maternal Health Information During Pregnancy: A Qualitative Study. *Journal of Research in Medical and Dental Science*, 6(3), 51.

Tangkilisan, Nogi Hessel. (2005). *Manajemen Publik*. Jakarta: PT. Gramedia Widiasarana.

Tumampus, J. P., Romero, M. J., Espinoza, M. A., & Cuya-Antonio, O. C. (2018). Factors Influencing the Quality of Health Care Provisions on Local Government Units. *International Journal of Research and Innovation in Social Science (IJRISS)*, 2 (8), 3-5.

Tumiwa, R., Pangemanan, S., & Sondakh, E. (2018). Efektivitas Kualitas Pelayanan Kesehatan Masyarakat Pada Puskesmas Di Kecamatan Dumoga. *Jurnal Jurusan Ilmu Pemerintahan*, 1 (1), 2-7.

Wanjau, K. N., Muiruri, B. W., & Ayodo, E. (2012). Factors Affecting Provision of Service Quality in the Public Health Sector: A Case of Kenyatta National Hospital. *International Journal of Humanities and Social Science*, 2 (13), 115-118.

WHO. (1999). *Reduction of Maternal Mortality*. A joint WHO/ UNFPA/ UNICEF/ World Bank Statement. Geneva: WHO

1. Interview Guidelines Report

a. Kubu Raya District Health Office

- What health services have been provided to mothers?
- How much has the budget been established?
- What socialization has been done?
- Who is involved in the socialization?
- What things have been socialized?
- When does the socialization take place?
- Where is the socialization conducted? Why choose that location?
- Has the program been monitored?
- How many times a year is monitoring the program carried out?
- Who is involved in monitoring the program?
- Where are the monitoring programs carried out?
- How is the method of program monitoring and evaluation carried out?
- Are there any difficulties and problems in implementing the program?
- Why did the problem occur?
- When did the problem arise?
- How does the government respond to these problems? What is the solution provided?

b. Coordinator Midwives

- How is the program implemented at the Public Health Center?
- How much has the budget been given by the government?
- How many times are socialization done?
- What has the government been promoting?



- Where is the socialization held?
- Who was involved in the socialization?
- How is the socialization done?
- Are there any difficulties and problems in implementing the program?
- How does the government respond to these problems? What is the solution?
- Why did the problem occur?
- When did the problem arise?
- Where are these problems prevalent?
- Who is responsible for the problem?
- Is the monitoring program at the Public Health Center routinely carried out?
- Are there constraints related to Human Resources Management from the workforce?
- Are there obstacles related to access to treatment?
- Are the facilities provided by the government appropriate?

c. Mothers / pregnant women in each Public Health Center

- What programs have been followed during pregnancy with the Public Health Center?
- How do you feel after joining the program? Satisfied / not?
- Where do you join the program?
- Why did you join the program?
- Do you feel you have enough information about the programs? If not, why?
- What information have you received so far about the program? How do you get this information?
- When and where did you receive the information?
- Who provided the information?
- Are there any obstacles to participating in government programs?
- How should the government handle these obstacles?



d. Community: Cadre

- Does the Public Health Center involve the role of the community in programs being carried out for pregnant women?
- What is the main function of Cadre? What did you do to help midwives?
- Why did you choose to be Cadre?
- What are the programs that you've been involved in?
- When did you participated in the programs?
- Are there any obstacles that you feel may influence pregnant women not to take part in the maternal health services programs?
- How the government should handle this problem?



2. Results from the Program Effectiveness Analysis

Table 5.4. Program Effectiveness Measurement. *Source: Interview Results*

No	Respondent	Accuracy	Socialisation	Objectives	Monitoring	Internal	External
1.	Kubu Raya District Health Office	✓	✓	×	✓	×	×
2.	Sungai Rengas Coordinator Midwife	✓	✓	✓	✓	×	✓
3.	Rasau Jaya Coordinator Midwife	✓	×	✓	×	✓	×
4.	Punggur Coordinator Midwife	×	✓	×	✓	×	×
5.	Sungai Kakap Coordinator Midwife	✓	✓	✓	✓	✓	×
6.	Sungai Durian Coordinator Midwife	✓	×	×	×	×	✓
7.	Mother in Sungai Durian	✓	×	×	✓	✓	✓
8.	Mother in Punggur	✓	×	×	✓	×	✓
9.	Mother in Rasau Jaya	✓	✓	×	×	✓	✓
10.	Mother in Sungai Rengas	✓	✓	✓	×	✓	✓
11.	Mother in Sungai Rengas	×	×	×	✓	✓	✓
12.	Mother in Sungai Kakap	✓	✓	×	✓	✓	×
13.	Mother in Sungai Kakap	×	✓	×	✓	×	×
14.	Cadre of Sungai Rengas	×	×	×	✓	✓	×

✓ = successful

×